

Licensing Sub-Committee Report

Item No:

Date:

25 April 2024

Licensing Ref No:

24/01116/LIPN - New Premises Licence

Title of Report:

UEFA 2024 Champions League Fan Meeting Point

Hyde Park

1 Serpentine Road

London W2 2UH

Report of:

Director of Public Protection and Licensing

Wards involved:

Hyde Park

Policy context:

City of Westminster Statement of Licensing Policy

Financial summary:

None

Report Author:

Jessica Donovan

Senior Licensing Officer

Contact details

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1. Application

1-A Applicant and premises						
Application Type:	New Premises Licence, Lice	nsing Act 2003				
Application received date:	28 February 2024					
Applicant:	Greater London Authority					
Premises:	UEFA 2024 Champions Leag	gue Fan Meeting F	Point			
Premises address:	Hyde Park 1 Serpentine Road	Ward:	Hyde Park			
	London W2 2UH	Cumulative Impact Area:	None			
		Special Consideration Zone:	None			
Premises description:	Hyde Park is a London general public open green space, this application uses the Parade Ground which has hosted a number of high profile and important national and international events such as Pavarotti in the Park, Live 8 and Nelson Mandela's 90th birthday celebrations. This applicant seeks a time limited licence for the UEFA 2024 Champions League final held on 01 June 2024.					
Premises licence history:	This is an application for a not been a number of events held a stand alone event.					
Applicant submissions:	There have been a number of documents submitted by the applicant however, these documents are confidential and will not be made public. A copy of the mediation letters provided by the applicant can be seen at Appendix 2 .					
Applicant amendments:	The applicant has withdrawn entertainment.	their request for a	adult			

1-B Proposed licensable activities and hours								
Plays: Indoors, outdoors or both Both								
Day:	Mon Tues Wed Thur Fri Sat Sun							
Start:	N/A	N/A	N/A	N/A	N/A	10:00	N/A	
End:	End: N/A N/A N/A N/A 21:30 N/A							
Seasonal variations/ Non- N/A standard timings:								

Films:				Indoors, outdoors or both			Both
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	N/A	N/A	N/A	N/A	N/A	10:00	N/A
End:	N/A	N/A	N/A	N/A	N/A	21:30	N/A
Seasonal variations/ Non- standard timings:			Ά				

Live Music:				Indoors, outdoors or both			Both
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	N/A	N/A	N/A	N/A	N/A	10:00	N/A
End:	N/A	N/A	N/A	N/A	N/A	21:30	N/A
Seasonal variations/ Non-standard timings:			A				

Recorded Music:				Indoors, outdoors or both			Both
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	N/A	N/A	N/A	N/A	N/A	10:00	N/A
End:	N/A	N/A	N/A	N/A	N/A	21:30	N/A
Seasonal variations/ Non- standard timings:			I/A				

Performance of Dance:			Indoors, outdoors or both Both			Both	
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	N/A	N/A	N/A	N/A	N/A	10:00	N/A
End:	End: N/A N/A N/A				N/A	21:30	N/A
Seasonal variations/ Non- standard timings:			A				

Anything of a similar description to that falling within Live Music, Record Music or Performance of Dance:			Indoors, or	utdoors or	both	Both	
Day:	Mon Tues Wed			Thur	Fri	Sat	Sun
Start:	N/A	N/A	N/A	N/A	N/A	10:00	N/A
End:	nd: N/A N/A N/A			N/A	N/A	21:30	N/A
Seasonal variations/ Non-standard timings:							

Sale by retail of alcohol				On or off sales or both:			On sales
Day:	Mon	Tues	Wed	Thur	Fri	Sat	Sun
Start:	N/A	N/A	N/A	N/A	N/A	10:00	N/A
End:	N/A	N/A	N/A	N/A	N/A	21:30	N/A
Seasonal variations/ Non- standard timings: 21:30 or 15 min is the latter.			ns into the se	econd half of	the match	whichever	

Hours premises are open to the public								
Day:	Mon Tues Wed Thur Fri Sat Sun							
Start:	N/A	N/A		N/A	N/A	N/A	10:00	N/A
End:	N/A	N/A		N/A	N/A	N/A	23:30	N/A
Seasonal variations/ Non- standard timings: End time is 23:30, or 30 mins after the match has ended including normal time, extra time, penalties and trophy presentation, whichever is the latter.								

Adult Entertainment:	None

2. Representations

2-A Responsible Authorities							
Responsible Authority:	Environmental Health Service						
Representative:	Anil Drayan						
Received:	27 March 2024						

I refer to the application for a time limited Premises Licence at the above premises on 01/06/2024

A plan of the area to be used for licensable activities has been submitted, ref UCLF24, Rev J, issue 13, dated 14/02/2024

The following licensable activities are being sought:

- 1. Regulated Entertainments on Saturday 1 June 2024 between 10:00 to 21:30 hours;
 - Plays
 - Films
 - Live Music
 - Recorded Music
 - Performance of Dance
 - Anything similar to Live Music, Recorded Music and Performance of Dance
- 2. Supply of Alcohol on Saturday 1 June 2024 between 10:00 to 21:30 hours or 15 mins into the second half of the match whichever is the latter

I wish to make the following representations based on the operating schedule and plans submitted:

- 1. The Regulated Entertainments sought and for the times requested may lead to an increase in Public Nuisance in the area and impact on Public Safety
- 2. The Supply of Alcohol and for the times requested may lead to an increase in Public Nuisance in the area and impact on Public Safety

Environmental Health also makes the following further comments:

- The applicant has submitted a comprehensive list of conditions and additional information which on initial assessment appear to be satisfactory.
- Nevertheless due to the nature of the event and its potential impact over a wide area Environmental Health feels the matter should be placed for consideration before the Licensing Sub-Committee for determination and shall therefore wait to withdraw its representations at Committee so that it can first take part in any discussions that might be held there.

If you require further advice or information please contact me.

2-B Other P	ersons		
Name:			
Address and/or R	esidents Association:	Hyde Park Estate Association	
Status:	Valid	In support or objection:	Objection
Received:	21 March 2024		

I am writing as one of WCC recognised amenity groups HPEA and also supporting the comments made by the Marylebone ward councillors.

In order to promote the four main Licensing objectives that conditions are imposed upon any licence granted which are on the licence for the Concerts in the Park with regard to Stewarding; managing public access to and from the site with adequate signage and a robust management plan.

We would object to the sale of alcohol at 10am as this will not promote the licensing objectives and we would consider 11am reasonable and a compromise.

We understand a large number of ticket holders will head off to Wembley to watch the match, the concern from a public nuisance aspect is both those travelling to Baker Street Station via Edgware Road and also who those remain in the Park drinking and details of how the former will work in practice would be most helpful.

Whilst it is appreciated that it is under the direction of the police for crowd control, we would suggest that drones are encouraged and not the police helicopter.

Clarification is needed as to why they have applied for live music and performances of dance and confirmation as to the sound levels of the live music as again my understanding was all entertainment is in relation to football.

We believe that we together with business and especially residents should be provided with contact details for any public nuisance complaints. This could be done by clear notices on the highway columns and shops windows etc.

Name:			
Address and/or Residents Association:			
Status:	Valid	In support or objection:	Objection
Received:	eceived: 26 March 2024		

The proximity of football fans and the potential danger of unruly behavior, when it becomes uncontrolled, is too big a risk for this area.

Name:			
Address and/or Residents Association:			
Status:	Valid	In support or objection:	Objection
Received:	11 March 2024		

and love the green space and the events that happen in the park each year at the moment.

But: I do not want for the park to hold anymore. We have enough.

The park already has winter Wonderland that goes through from December until March by the time all works are finished, returfing etc, it is still ongoing at the moment, areas cordoned off and then concerts for the summer held then after those works to returf again before Winter Wonderland starts again.

Hyde Park is a great green space and having yet another event is not, in my view, acceptable.

The timing for this is not that far away and wonder why the application is only coming out now, it does not give alot of time for consultation.

Many people living in my vicinity feel the same way and certainly not wanting to stop those already held in the park but enough is enough. You may say I am fortunate to live here and if I do not like it I could move but a balance for all should be looked at. Already the park is in some way partially closed for half of the year and additional footfall in the whole area should be looked at and a cap should be made on the number of events.

I did think that this was already the case.

Further submissions received from the interested party on 16 April 2024 in response to the mediation letter:

For me and others that I have spoken to, it is not about the planning, noise management etc but simply about the number of events being held in the Park.

Winter Wonderland is extremely well managed as well as BST Hyde Park. These have become a staple and a welcome addition but think it should be looked at how long the park is partially closed or disrupted during the year.

As of today even though Winter Wonderland finished at the end of the year parts of the park are still closed due to the new grass being laid. Again it is not about poor management or the great work LS events do but the down time of parts of the park. I presume it will be 5 months end to end for Winter Wonderland and then BST works will start soon.

Another 10 days minimum is required for a 1 day event for the Champion League fan meeting point.

Often the North Carriage Drive is closed and pedestrians / cyclists travel on the same footpath entering and leaving the park. I understand it is often used for filming units and it is managed well but I have seen more than a few near accidents with cycles and pedestrians.

There are also rumours that Notting Hill Carnival needs a new venue and Hyde Park has been discussed?

Hyde Park is an extremely fantastic Park and well run, and I am extremely The park cannot and should not be abused and no more events should be allowed to use this space, each time an event is agreed, even for 1 day as this one is, looking at the timescale from start to finish is almost 2 weeks.

If it was an extra day for something that could be tagged on to an event that was already up and running would be far more acceptable.

I do wish to thank all those involved with the events we already for how well they are run but we have enough separate events and more than enough downtime of the park and the North Carriage Drive.

Name:			
Address and/or Residents Association:			
Status:	Valid	In support or objection:	Objection
Received:	25 March 2024		

I believe that this application has Public Nuisance writ large in capital letters all over it. My concern falls under 3 headings:-

- 1. Location. With the whole of Hyde Park to choose from this site could not have been worse selected from a local residential point of view. It is the closest it could have been put to residential property.
- 2. Numbers. 20,000 football fans drinking all day can only be a recipe for disaster. There is a risk of unruly behaviour whether their team wins or loses. It has been argued by the applicant that it is unlikely to reach full capacity, in which case I would urge that consideration be given to reducing to a more reasonable number.
- 3. Why is this licence necessary. When the new licence was granted in 2012 9 events were allowed. The pattern was 6 events for BST, 2 for Proms in the Park/Radio 2 and 1 contingency. Recently the BBC gave up their 2 events which, together with the contingency event were handed to BST to hold 9 concerts on 3 successive weekends. Were it not for that the contingency could have been used for the contingency of this event but instead local residents have to suffer this extra event in 2024.

Name:			(Withdrawn 15
		April 2024)	
Address and/or Residents Association:			
Status:	Valid	In support or objection:	Objection
Received:	22 March 2024	-	

I am writing on behalf of the to request that in order to promote the four main Licensing objectives that the relevant licensing conditions are imposed upon any licence granted which are on the licence for the Concerts in the Park with regard to Stewarding, managing egress to and from the site with adequate signage.

I attended a recent meeting with the Royal Parks and the GLA where we were given verbal assurances in relation to stewarding and a management plan.

However, we object to the sale of alcohol at 10am as this will definitely not promote the licensing objectives and consider 11am reasonable and is a compromise.

Whilst I understand a large number of ticket holders will head off to Wembley to watch the match, the concern from a public nuisance aspect is both those travelling to Baker Street Station via Edgware Road and also who those remain in the Park drinking and details of how the former will work in practice would be helpful.

Whilst it is appreciated that it is under the direction of the police for crowd control, we would ask that drones are encouraged and not the police helicopter.

I seek clarification why they have applied for live music and performances of dance and confirmation as to the sound levels of the live music as again my understanding was all entertainment is in relation to football.

Residents and Amenity Societies should be provided with contact details for any public nuisance complaints.

Thank you for your consideration.

The interested party withdrew their representation on 15 April 2024 following an agreement on the undertakings provided by the applicant. A copy of the mediation email can be seen at Appendix 2.

Name:		(Withdraw	n 15 April 2024)
Address and/or Residents Association:			
Status:	Valid	In support or objection:	Objection
Received:	22 March 2024		

I am writing to object to the above mentioned application unless certain conditions are imposed in order to promote the four main Licensing Objectives.

I request that that the relevant licensing conditions are imposed upon any licence granted, which are on the licence for the Concerts in the Park with regard to Stewarding, managing egress to and from the site and with adequate signage.

I attended a recent meeting with the Royal Parks and the GLA where we were given verbal assurances in relation to stewarding and a management plan. We were told that Stanhope Place would be closed off with access for residents only, that there would be stewarding in Connaught Square until well after the event finishes, that there would be clear signs around Connaught Square advising that it is Residents Parking only. I also wish to see Parking Marshalls on patrol. Please can these be conditioned.

However, I do object to the sale of alcohol at 10am as this will definitely not promote the licensing objectives and consider 11am a reasonable time to begin the sale of alcohol and that this is a compromise for disruption that we as residents will face.

Whilst I understand a large number of ticket holders will head off to Wembley to watch the match, the concern from a public nuisance aspect is both those travelling to Baker Street Station via Edgware Road and also who those remain in the Park drinking and details of how the former will work in practice would be helpful.

Whilst it is appreciated that it is under the direction of the police for crowd control, we would ask that drones are encouraged and not the police helicopter.

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Residents and Amenity Societies should be provided with contact details or any public nuisance complaints.

The interested party withdrew their representation on 15 April 2024 following an agreement on the undertakings provided by the applicant. A copy of the mediation email can be seen at Appendix 2.

Name:			
Address and/or Re Association:	sidents		
Status:	Valid	In support or objection:	Objection
Received:	11 March 2024		

Concerned about the high influx of individuals and anti-social behaviours that may ensue, that will impact residents of the area.

Name:			
Address and/or Re Association:	sidents		
Status:	Valid	In support or objection:	Objection
Received:	11 March 2024		

Hyde Park is first and foremost a public park. Parks are for people to get a repose from city activity and enjoy nature in peace. This proposal will not allow regular park users to enjoy this section of the park during the event itself as well as the get-in/get-out period related to the event. We have already been burdened with British Summer Time as well as Winter Wonderland. Regarding Winter Wonderland specifically-- the park was obstructed in November and we are now mid-March and pathways still remain obstructed for walkers and runners alike. It is completely unfair to hold yet another event in the park which will obstruct the use of the park by park users, such as pedestrians and runners, etc. who would like to enjoy the park and its nature in peace.

I have also heard that these events take up a small percentage of the park. However, for those of us who live and/or use this bit of the park, it takes up a 100% for us.

If you want a city event, let it take place in the city, not a park that is used primarily to escape city life and immerse oneself in nature.

On behalf of Park Users everywhere and regards

Name:			
Address and/or Residents Association:			
Status:	Valid	In support or objection:	Objection
Received:	22 March 2024		

I object to this license being granted on the grounds that to do so would be deleterious to the amenity of residential communities east and north of Hyde Park, and could put residents and visitors at the risk of harm.

I am also concerned that the area at the Parade Ground will be unavailable to the public during construction of the event boundaries, screens, bars, and etc., and afterwards as the turf will need to recover from the damage, and the soil from the extra compaction.

This is a particularly bad place to locate a football fans event as noise from the Parade Ground affects substantial numbers of residents from close the Park down to Bond Street underground station, and beyond, as well as the residential area north of the north east corner of Hyde Park.

The Sound Limits for the event are of concern, for the reason above.

The average noise dB at the locality where in the low 50s, and lower in the evenings. Noise from Hyde Park travels over buildings, down streets, and down where it reflects from buildings into side streets. Depending on wind direction and strength, and where loudspeakers are located and focused, noise can affect residential properties eastwards to the Bond Street underground station area. There can be similar problems northwards of Hyde Park. This means the noise from this football fans gathering, music, crowd roar and football screening audio may cause noise problems for

residents . A lower maximum sound level than 65dB might be more appropriate.

The Sound Level Plan has not been included with the application documents, so residents and others do not have all the information needed to comment on noise levels or management.

Safety concerns: There is no mention of knife screening of fans at this event. Will this be done?

Management of ingress and egress – protecting residential areas from influxes of noisy and perhaps aggressive fans:

Residents suffer from noise and some antisocial behaviour when Hyde Park Concerts debouch and the concert-goers filter through residential streets instead of using main thoroughfares. There is no visible control of this, or monitoring of these fans, for concerts.

There is no information to show how fans will be prevented from flooding noisily through residential streets and housing estates, or mention of whether there will be police or event stewards monitoring them on the ground.

Residents and local businesses should be provided with contact details for the event, and the rigging and de-rigging period, so that problems such as noise or antisocial behaviour can be swiftly and effectively dealt with by event management or the police, as appropriate. There should be a phone number that is answered by a person, or with sufficient staff dedicated to responding to calls within a finite period, such as 20 minutes.

Please could notices giving details of the event date and times, with the contact phone number, be provided for the noticeboards

Please list and detail the points I make above to the members of the licensing committee that considers this application.

It is of concern that there is no mention of screening incoming fans for those with a history of causing problems at actual matches, such as fans with football banning orders

3. Policy & Guidance

The following policies within the City Of Westminster Statement of Licensing Policy apply:

Policy HRS1 applies

- A. Applications within the core hours set out below in this policy will generally be granted for the relevant premises uses, subject to not being contrary to other policies in the Statement of Licensing Policy.

 B. Applications for hours outside the core hours set out in Clause C will be considered on their merits, subject to other relevant policies, and with particular regard to the following:
- 1. The demonstration of compliance in the requirements of policies CD1, PS1, PN1 and CH1 associated with the likelihood of the effect of the grant of a licence for later or earlier hours on crime and disorder, public safety, public nuisance and the protection of children from harm.
- 2. If the application is located within a Special Consideration Zone they have demonstrated that they have taken account of the issues identified in that area and provided adequate mitigation.
- 3. Whether there is residential accommodation in the proximity of the premises that would likely be adversely affected by premises being open or carrying out operations at the hours proposed.
- 4. The proposed hours of the licensable activities and when customers will be permitted to remain on the premises.
- 5. The proposed hours when any music, including incidental music, will be played.
- 6. The hours when customers will be allowed to take food or drink outside the premises or be within open areas which form part of the premises.
- 7. The existing hours of licensable activities and the past operation of the premises (if any) and hours of licensable premises in the vicinity.
- 8. Whether customers and staff have adequate access to public transport when arriving at and leaving the premises, especially at night.
- 9. The capacity of the premises.
- 10. The type of use, recognising that some venues are more likely to impact the licensing objectives than others; for example, pubs and bars are higher risk than theatres, cinemas and other cultural and sporting venues due to the nature of the operation.
- 11. The Licensing Authority will take into account the active measures proposed for a 'winding down' period including arrangements for people to be collected from the premises to travel home safely.
- 12. Conditions on hours may be attached that require that the supply of alcohol for consumption on the premises ceases a suitable period of time before customers are required to leave the premises.
- 13. The council, acting as the Licensing Authority, may reduce hours if, after review, it is necessary to impose conditions specifying shorter hours in order to promote the licensing objectives.
- 14. Specific days for non-standard hours should be identified and justified as part of the application to allow responsible authorities and interested parties to evaluate the impact that these licensable activities may have, and to plan accordingly. The consideration of applications for later hours for Bank Holiday Mondays will take into account that later hours are generally granted for preceding Sundays and that the next day is a working day. Non-specific days

are expected to be covered by Temporary Event Notices or variation applications.

- C. For the purpose of Clauses A and B above, the Core Hours for applications for each premises use type as defined within this policy are:
- 1. **Casinos:** Up to 24 hours a day whilst casino gaming is permitted by a premises licence under the Gambling Act 2005.
- 2. Cinemas, Cultural Venues and Live Sporting Premises: Monday to Sunday: 9am to 12am
- 3. **Hotels:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. For the sale of alcohol to guests for consumption in hotel/guest rooms only: Anytime up to 24 hours.
- 4. **Off licences:** Monday to Saturday: 8am to 11pm. Sunday: 9am to 10.30pm.
- 5. **Outdoor Spaces:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.
- 6. Pubs and bars, Fast Food and Music and Dance venues: Monday to Thursday: 10am to 11.30pm. Friday and Saturday: 10am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 12pm to 12am.
- 7. **Qualifying Clubs:** Monday to Thursday: 9am to 12am. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.
- 8. **Restaurants:** Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.
- 9. **Sexual Entertainment Venues and Sex Cinemas**: Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am.
- D. Core hours are when customers are permitted to be on the premises and therefore the maximum opening hours permitted will be to the same start and terminal hours for each of the days where licensable activity is permitted.
- E. For the purposes of this policy, 'premises uses' are defined within the relevant premises use policies within this statement.

Policy CCSOS1 (A) applies

- A. Applications outside the West End Cumulative Zones will generally be granted subject to:
- 1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1.
- 2. The hours for licensable activities are within the council's Core Hours Policy HRS1.
- 3. The operation of any delivery services for alcohol and/or late-night refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1.
- 4. The applicant has clearly demonstrated that the sale by retail of alcohol and late-night refreshment will be ancillary to the venue's primary function as a cinemas, cultural and live sporting venues and outdoor space.
- 5. The applicant has taken account of the Special Consideration Zone Policy SCZ1 if the premises are located within a designated area.

- 6. The application and operation of the venue meeting the definition for a cinema, cultural venue, live sporting premises or outdoor space as per Clause C
- C. For the purposes of this policy the primary function of a cinema, cultural venue and live sporting premises is defined as:
- 1. Cinema For the exhibition of feature or shorts films to an audience.
- 2. Cultural Venues
- a. Theatres: for the performance of plays, dramatic or other entertainment performances to an audience.
- b. Performance Venues: for a live performance in front of an audience which may include concert halls, comedy clubs or similar performances venues.
- c. Cultural Uses: for the exhibition of art (e.g. galleries), a museum, or historical building/site that is open for visitors to visit on payment.
- 3. Live sporting premises: the premises or the use to which the licence is intended for
- a. Live sporting events in the form of boxing and wrestling which takes place either inside or outside in the presence of an audience.
- b. Live sporting events that are licensable as they are being held within a building where the sport and audience are accommodated wholly or partly inside that building.
- c. Live sporting events that will take place outside a building, where the live sporting event is not a licensable activity but other licensable activities, are provided ancillary to that live sporting event.
- 4. Outdoor space The use of an outdoor space for licensable activities and other purposes as part of or ancillary to an event, small to large concerts, national significant musical concert or events (e.g. Hyde Park), Mayoral or council organised events and seasonal activities (e.g. Christmas market or Winter Wonderland).
- 5. For the purposes of C1 to C3 above:
- a. The sale of alcohol and late-night refreshment must be an ancillary function to the primary purpose of the venue.
- b. An audience may include either invited guests, members of that venue or associated organisation or members of the public who have purchased a ticket or not.

4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

5. Appendices

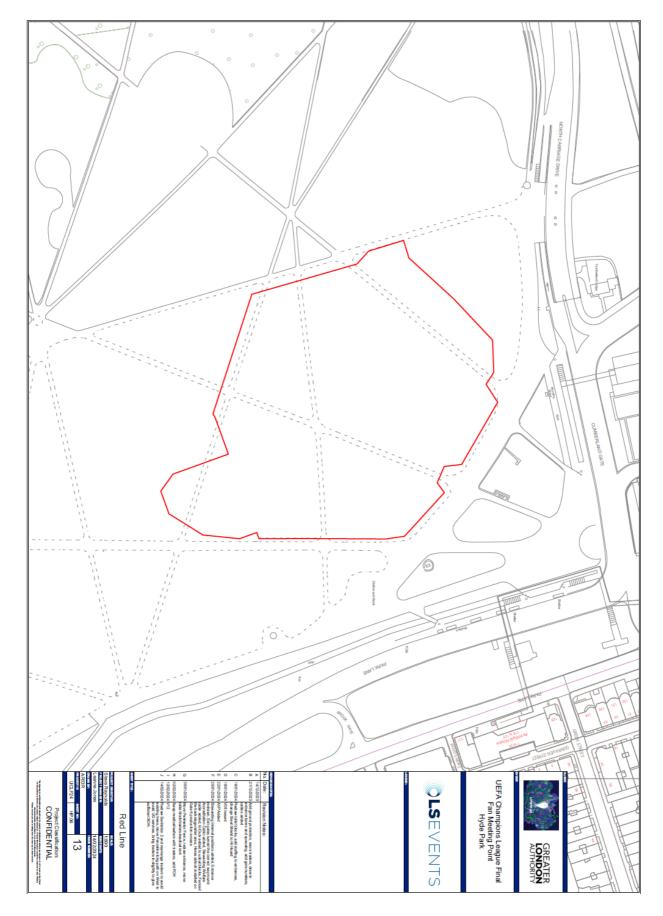
Appendix 1	Premises plans
Appendix 2	Applicant supporting documents
Appendix 3	Premises history
Appendix 4	Proposed conditions
Appendix 5	Residential map and list of premises in the vicinity

Report author:	Jessica Donovan Senior Licensing Officer
Contact:	Telephone: 020 7641 6500 Email: Jdonovan@westminster.gov.uk

If you have any queries about this report or wish to inspect one of the background papers please contact the report author.

papers pi	papers please contact the report author.			
Background Documents - Local Government (Access to Information) Act 1972				
1	Licensing Act 2003	N/A		
•	Licensing Act 2003	IN/A		
2	City of Westminster Statement of Licensing Policy	01 October 2021		
3	Amended Guidance issued under section 182 of	December 2023		
3	the Licensing Act 2003	December 2023		
4	Cumulative Impact Assessment	04 December 2023		
	Facility and the Compile representation	27 Marsh 2024		
5	Environmental Health Service representation	27 March 2024		
6	Interested party representation (1)	21 March 2024		
7	Interested party representation (2)	26 March 2024		
8	Interested party representation (3)	11 March 2024		
9	Interested party representation (4)	25 March 2024		
10	Interested party representation (5)	22 March 2024		
		(Withdrawn 15 April 2024)		
11	Interested party representation (6)	22 March 2024		
		(Withdrawn 15 April 2024)		
12	Interested party representation (7)	11 March 2024		
13	Interested party representation (8)	11 March 2024		
14	Interested party representation (9)	22 March 2024		

Premises Plans Appendix 1





REFERENCE: Hyde Park Premises Licence Application

DATE: Friday April 2024

Dear

Thank you for taking the time to put in a representation. We welcome this as it helps us clarify communications to the local residents and businesses surrounding the proposed single day event on Saturday 1st June 2024.

We are contacting you from LS Events, the Event Management Company contracted to deliver the event on behalf of the Greater London Authority (GLA).

We understand that there is some unease around this event and the fans that are coming to London to enjoy the Champions League Final. We want to reassure you that the GLA and LS Events are working together with all of the relevant London agencies (including the Metropolitan Police and Westminster City Council (WCC)) to ensure the safest possible event. LS Events have been chosen as the Event Management Company because of our trusted and vast experience of delivering major events in central London. LS Events annually delivers the British Summer Time Hyde Park concerts for up to 65,000 people each day. We successfully delivered a fan meeting point for 50,000 in Hyde Park in 2018. We had successfully obtained a Premises Licence and completed the planning for a Fan Meeting Point of up to 30,000 in Greenwich Park in 2020 until Covid-19 caused the cancellation of this. And we were the Central Event Management Company that was engaged to deliver the event management for over 275,000 people coming into central London for HM Queen Elizabeth II's funeral in 2022. No other event management company has such an extensive record of delivering a variety of successful events. We do this by delivering on the planning and the detail of the management plans we agree with the Relevant Authorities, each and every time.

We have noted concerns expressed by some residents, about the interaction of our events with the Major Generals Review. Within our planning process this has been discussed at the Safety Advisory Group (SAG) meetings. Our crowd management plans take into account the movement of the attendees at both our events and the Review. The Review finishes by 1pm and we have incorporated several ingress and egress routes into our plans. We will deploy sufficient stewarding to manage persons on the walking routes outside our event. The Metropolitan Police and other relevant agencies are supportive of our plans to mitigate interaction with the Review.

Background

The creation of the Fan Meeting Points came from the Baroness Casey Report following the Mens Euros Final in 2021. This inquiry was a full review of the shortcomings of the management of fans for the final and one of the recommendations was to ensure that in future, there should be fan meeting points to create safe and managed areas to host ticketed and unticketed fans around the match.

The GLA, TfL and LS Events have undertaken a review of every major space across London to find the most suitable spaces to host the safest event. Hyde Park and Victoria Embankment were stand out spaces that could host the expected numbers and for their proximity to travel to Wembley.

In addition, these spaces have been supported by the Department of Culture Media and Sport (DCMS) as being appropriate for the fan meeting points and none of the Responsible Authorities have objected to the use of these spaces.

We recognise and have identified that bringing up to 19,000 fans into central London has challenges, particularly in ensuring that residents and businesses can go about their normal day to day activities. This is why we have been working on the plans since the Autumn when we were appointed as the Event Management Company for the GLA (who are the Event Organiser). These fan meeting points are going to be family friendly and we will have a good mix of fans young and old coming to enjoy the entertainment through the day and the screening of the match in the evening. Each fan meeting place is only advertised and communicated to the fans



of one club and will not be advertised as a place for other fans to come to. Fan meeting points have been used on previous European Finals and they have been successful in delivering the objectives.

The capacity of the fan meeting points have been based on the analysis of the teams remaining in the tournament. Currently there's a possibility of 8 teams and this will be down to 4 semi finalist teams on the 17th April 2024. Detailed analysis of these teams has been undertaken by UEFA and a mobility consultant to review the number of ticketed fans expected, the number of unticketed fans that they could bring (based on historical knowledge of previous finals), how, when and where these fans will come from and also the crowd behaviours associated with these fan groups. Additionally the Football Policing Unit is inputting intelligence into this research. All this detailed analysis goes into the risk assessment for the event and therefore the mitigations are considered to ensure a safe, well managed event detailing contingencies for a worst case scenario. This then allows us to set the maximum safe capacity of the Fan Meeting Points. The Event Organisers, the Metropolitan Police and multi agency planning group are happy that the capacity set is appropriate for the number of unticketed fans. However, in the highly unlikely scenario that these numbers are exceeded then there is also contingency within the crowd management plan, including safe queuing inside protected areas (away from residents and businesses).

The Licensing Process

Hyde Park is already licensed to provide licensable activities namely, regulated entertainment and the supply of alcohol and has a proven history of holding major events, most notably the annual BST Hyde Park and Winter Wonderland. It was agreed at an early stage that a new Premises Licence Application for the specific purpose of licensing the fan meeting points was required. This ensures our proposals receive robust scrutiny via the Licensing Application process. As part of this process, we have engaged in the pre-application consultation with the Licensing Authority and the Responsible Authorities (including the Metropolitan Police) which has included having pre-application meetings and receiving written pre-application advice. Proposed conditions emerged from this pre-application process and thereafter, the application was made. These comprehensive conditions are specifically tailored to the location and the event. No additional conditions have been proposed by the Responsible Authorities.

Concern has been expressed by a few residents (but not by any of the Responsible Authorities) that WCC policies may not have been considered in the application process and that there is no "Operating Schedule". We can reassure you that during the pre-application engagement with WCC and the Responsible Authorities, all relevant policies were identified, considered and discussed. These policies are addressed in the proposed conditions and the specific plans which comprise the Event Management Plan.

The Operating Schedule for the event is the combination of the conditions and the plans comprising the Event Management Plan.

If the Premises Licence is granted, the conditions will ensure that the Event Management Plan is properly scrutinised and approved before the event can take place. The conditions also require that the Event Management Plan must be implemented which are committed to do. This is a tried and tested process adopted by WCC, other Licensing Authorities in London and country wide.

We have followed the Westminster Council (WCC) Licensing process in publishing Blue notices around the event site, placing a newspaper advert and additionally sending a residents letter out to over a thousand premises and have held resident and business meetings. We thank you for your attendance at the stakeholder meeting with The Royal Parks and the GLA. We recognise that we can and will do more engagement over the coming weeks. With this in mind, we will carry out a further online residents meeting in the next 2 weeks as well as meeting with local councillors and sending out a further residents letter.

With this in mind, we will be sending out a further resident's letter and we will carry out a further online community meeting on Tuesday 23rd April from 6pm to 7pm. This will be an online meeting via Microsoft teams. Please sign up by emailing uclf.community@ls.uk by midday on Friday 19th April. You will be sent the link one working day in advance at the latest.



Event Planning

We have worked with all the relevant agencies to develop detailed plans for the fan meeting points. This process has developed significantly since the application was lodged. Updated and revised plans are provided for each multi-agency planning working group and further discussed through the SAG. The most recent of these, with over 50 updated documents, was published at the end of March and includes specific documents that address the concerns that have been raised in residents representations. A further set of updated documents will be published at the end of April.

- **Event Control Room:** a detailed communications plan has been created which demonstrates how everyone will communicate to each other during the event. This includes all the staff on the ground feeding into a central Event Control room. Ourselves, as well as the Metropolitan Police, WCC, Medical Providers and Fire Officers will all be able to talk to each other quickly so if there is a problem then we can work together to fix it swiftly. This is a tried and tested process for large outdoor events countrywide.
- Residents Phoneline: We will publish the number of our Resident phoneline so if you have any concerns then you can call that number and we will deal with the issue swiftly by sending noise monitors, security, Metropolitan Police, cleaners etc as appropriate to address the problem. The resident phoneline, uclf.community@ls.uk email address as well as key operational details relating to road closures, event timings etc will be distributed to the surrounding properties via a letter drop prior to the event.
- Alcohol Management Plan: This is a comprehensive plan which sets out training of staff, signage on bars, the hours of service, the number of drinks that can be sold, appropriate age checking and the procedure to deny serving to any intoxicated persons. We will have Security staff on the bars to ensure these are well managed and they will be in touch with the event control room.

Fans will not be permitted by security to bring alcohol onto the space or leave the space with alcohol.

Following engagement with residents and stakeholders, we will be reducing the hours for serving alcohol to start from 11 am, the application previously requested 10 am.

- Adverse Weather Plan: We are in an outdoor space so we know that the weather will play its part in the event. We are very experienced in managing outdoor events and dealing with extremes of weather be that hot or cold. Our safety plan contains details concerning the risk assessments of structures (to be able to cope in high winds). It also contains details of how we will issue free water, have free sunscreen available, have welfare and medical staff, all to manage issues from hot weather, wet and cold weather. We have a lightning plan to deal with electrical storms. So, please be reassured that we have robust plans, that we have delivered at countless events previously, adapted specifically for this event.
 - Crowd Management Plan: We are working with G4S and TES, highly experienced stewarding and security companies who are one of the best in the business. They have developed a crowd management plan that will deploy over 500 staff on the 1st June 2024. The numbers of security and stewards and their deployments are agreed with the Metropolitan Police and WCC. This is a significant deployment that will engage positively with the fans, managing them into and out of the event and to and from transport hubs. We have worked with our security companies, WCC and the Metropolitan Police to produce detailed dot plans showing where, when and how many stewards will be positioned in and around the event. One of our key priorities has been ensuring that the fans only utilise the walking routes we want them to use and do not go down the back streets. We will have stewards preventing fans access to these streets whilst still allowing residents access to their properties. Where we identify that fans will use routes and mix with residents, then we have a high stewarding presence to not only reassure residents but to manage fans and mitigate against any anti-social behaviour. We know that the stewards are only as good as the information and supervision they have. Therefore, we are working with the stewarding companies to deliver detailed briefing packs so that they are empowered through good knowledge of their roles and responsibilities including; the importance of reassuring residents, counter terrorism awareness, how to spot welfare and medical incidents and how to report problems into the event control. The stewarding companies will have their supervisors and managers across the event footprint and additionally as the



Event Management Company, we will be putting in our own Event Managers to oversee the stewarding operation, checking on the quality of the briefings and that the staff are delivering the objectives of the event and the licence.

Transport and Traffic Management: We have appointed a specialist consultant to prepare our plans covering traffic and transport management. These plans are fed into the Traffic and Transport group (sub-group of SAG) and which is tasked with scrutinising the plans. These plans will provide up to date travel advice to fans travelling to and from the fan meeting point and to Wembley Stadium. This is a work in progress which is continuing and the current plans were approved earlier this month.

Traffic and transport information will be communicated to residents via our website and a letter with further information will be circulated prior to the events.

Noise Management: One of the reasons to have the Fan Meeting Point is to create a space for fans to enjoy some entertainment in a controlled and managed environment. We will therefore have some bands and live entertainment on through the day before showing the match at 8pm. We have considered at length the noise impact from the event on local residents. We hope this provides you with some clarification on the types of regulated entertainment applied for the in application. We have offered up strict noise control licensing conditions which have been supported by WCC environmental protection team. We have designed the speaker system, from the event site, to be directed at the event audience rather than surrounding properties and the entertainment sound will reduce once the match kicks off in the early evening. We will have Vanguardia on site who are experts at managing off site noise. They will have a digital monitoring system which will be visible to the WCC environmental protection team and ensure that we are constantly managing the sound levels throughout the day so as not to cause a nuisance. Noise from generators will also be managed by type and location so that noise nuisance is not caused. As mentioned above, a residents phoneline will operate throughout the event.

Following feedback regarding the police helicopter we will liaise with the Met Police as one of the stakeholders of the LOSPG governing this event to request drones to be used instead.

Sanitary Provisions: We recognise that we're bringing a large group of people together and therefore it is right that we give them a great experience at the event whilst mitigating the potential for nuisance. We will be bringing in sufficient toilets, water, medical, welfare and stewarding provisions in line with guidance and best practice. Additionally we will be installing sanitation on the entrances/exits and the routes to/from transport routes to provide toilets to fans as they arrive/leave the event. Off-site toilets will be located in positions agreed with WCC.

Security and Crime Reduction: We have been working with the agencies (including the Metropolitan Police and WCC) to develop a detailed security and crime reduction plan. The Metropolitan Police have recommended a vehicle mitigation plan that we have worked through to create a safe space for the event attendees, whilst minimising the negative impact on local residents and businesses. Through engagement thus far from residents and businesses on this we have made some amendments to our plans to minimise the impact of the event on access, and we will continue this over the coming weeks.

We have a Security and Crime Reduction Plan which risk assesses and puts in place mitigations for other types of potential crime. Fencing, barriers, CCTV, stewards and security staff all form part of the mitigations. The Metropolitan Police are very happy with the plans in place and they will support these plans with a large, visible policing presence on the event day around the event footprint. This is all coordinated in our Event Control Room.

Counter-terrorism measures are also planned and coordinated with specialist officers of the Metropolitan Police and will be implemented during the events.

We will protect the assets, monuments and street furniture within our event footprint. We will fence off sensitive areas in the park, provide ground protection and ensure the presence of stewards. Interruption to access to the park for the public will be limited and we will ensure that outside of the venue footprint the park is available to all and our build areas are safely managed.



- Terms and Conditions of Entry: The terms and conditions of entry have been agreed with the multi-agency SAG group. This includes prohibited items that are not allowed to be brought into the event. There will be clear signage of the terms and conditions on entry to the event. We will also have stewards and a welfare team to be able to look after the welfare of customers.
- Waste Management Plans: As we've stated, one of our top priorities is ensuring we mitigate any negative impact on the residents and businesses around the event. Ensuring a comprehensive waste management plan is crucial to this. Along with WCC, we have agreed an area around the event that we will ensure has additional waste and cleansing measures during and after the event. We will ensure that there are road sweepers, litter pickers and street pressure washers where agreed with WCC. Inside the event we will have mixed waste stream bins to maximise recycling and support our environmental goals. We will utilise and uplift WCC's regular contractor Veolia to ensure that the same high standards that Westminster residents expect is adhered to for the event. The residents phoneline is a useful tool for us to be aware of any specific areas that residents are concerned about, so we can task additional cleansing where reports are received.
- **Protection of Children from Harm:** We will promote the safety of children and vulnerable persons throughout the event appointing a Safeguarding Manager to coordinate this.

Bars will operate a strict Challenge 25 policy and ID checks to ensure no alcohol is served to underage children. Stewards and security will also monitor to prevent against alcohol being brought into the event and to prevent proxy purchases.

Welfare and safeguarding forms part of the pre-event briefing for all staff. There will be welfare provision and part of this will ensure the care of any children and/or vulnerable persons, including a proven process to reunite any lost children/persons with their parents/guardians.

We want to reassure you that our previous proven record is second to none and we have supportive letters at governmental level from DCMS and the Metropolitan Police expressing their support for the event and our plans. We trust that this and our explanations above give further clarity and reassurance that we are going to deliver a safe and well-run event. We do understand that you have concerns about the event and its impact. Therefore, we have already fed your representation into the SAG scrutiny process so that all of your concerns can be evaluated in this forum and where appropriate, further mitigations can be included in our plans and will be implemented by us.

We wish to continue our conversation with you and welcome an opportunity to speak to you personally to allay any further concerns as much as we can. If you would like to speak to us then please contact us via uclf.communitv@ls.uk to make appropriate arrangements.

Look forward to hearing from you,

Project Director LS Events



REFERENCE: Hyde Park Premises Licence Application

DATE: Friday 12 April 2024

Dear ,

Thank you for taking the time to put in a representation. We welcome this as it helps us clarify communications to the local residents and businesses surrounding the proposed single day event on Saturday 1st June 2024.

We are contacting you from LS Events, the Event Management Company contracted to deliver the event on behalf of the Greater London Authority (GLA).

We understand that there is some unease around this event and the fans that are coming to London to enjoy the Champions League Final. We want to reassure you that the GLA and LS Events are working together with all of the relevant London agencies (including the Metropolitan Police and Westminster City Council (WCC)) to ensure the safest possible event. LS Events have been chosen as the Event Management Company because of our trusted and vast experience of delivering major events in central London. LS Events annually delivers the British Summer Time Hyde Park concerts for up to 65,000 people each day. We successfully delivered a fan meeting point for 50,000 in Hyde Park in 2018. We had successfully obtained a Premises Licence and completed the planning for a Fan Meeting Point of up to 30,000 in Greenwich Park in 2020 until Covid-19 caused the cancellation of this. And we were the Central Event Management Company that was engaged to deliver the event management for over 275,000 people coming into central London for HM Queen Elizabeth II's funeral in 2022. No other event management company has such an extensive record of delivering a variety of successful events. We do this by delivering on the planning and the detail of the management plans we agree with the Relevant Authorities, each and every time.

We have noted concerns expressed by some residents, about the interaction of our events with the Major Generals Review. Within our planning process this has been discussed at the Safety Advisory Group (SAG) meetings. Our crowd management plans take into account the movement of the attendees at both our events and the Review. The Review finishes by 1pm and we have incorporated several ingress and egress routes into our plans. We will deploy sufficient stewarding to manage persons on the walking routes outside our event. The Metropolitan Police and other relevant agencies are supportive of our plans to mitigate interaction with the Review.

Background

The creation of the Fan Meeting Points came from the Baroness Casey Report following the Mens Euros Final in 2021. This inquiry was a full review of the shortcomings of the management of fans for the final and one of the recommendations was to ensure that in future, there should be fan meeting points to create safe and managed areas to host ticketed and unticketed fans around the match.

The GLA, TfL and LS Events have undertaken a review of every major space across London to find the most suitable spaces to host the safest event. Hyde Park and Victoria Embankment were stand out spaces that could host the expected numbers and for their proximity to travel to Wembley.

In addition, these spaces have been supported by the Department of Culture Media and Sport (DCMS) as being appropriate for the fan meeting points and none of the Responsible Authorities have objected to the use of these spaces.

We recognise and have identified that bringing up to 19,000 fans into central London has challenges, particularly in ensuring that residents and businesses can go about their normal day to day activities. This is why we have been working on the plans since the Autumn when we were appointed as the Event Management Company for the GLA (who are the Event Organiser). These fan meeting points are going to be family friendly and we will have a good mix of fans young and old coming to enjoy the entertainment through the day and the screening of the match in the evening. Each fan meeting place is only advertised and communicated to the fans



of one club and will not be advertised as a place for other fans to come to. Fan meeting points have been used on previous European Finals and they have been successful in delivering the objectives.

The capacity of the fan meeting points have been based on the analysis of the teams remaining in the tournament. Currently there's a possibility of 8 teams and this will be down to 4 semi finalist teams on the 17th April 2024. Detailed analysis of these teams has been undertaken by UEFA and a mobility consultant to review the number of ticketed fans expected, the number of unticketed fans that they could bring (based on historical knowledge of previous finals), how, when and where these fans will come from and also the crowd behaviours associated with these fan groups. Additionally the Football Policing Unit is inputting intelligence into this research. All this detailed analysis goes into the risk assessment for the event and therefore the mitigations are considered to ensure a safe, well managed event detailing contingencies for a worst case scenario. This then allows us to set the maximum safe capacity of the Fan Meeting Points. The Event Organisers, the Metropolitan Police and multi agency planning group are happy that the capacity set is appropriate for the number of unticketed fans. However, in the highly unlikely scenario that these numbers are exceeded then there is also contingency within the crowd management plan, including safe queuing inside protected areas (away from residents and businesses).

The Licensing Process

Hyde Park is already licensed to provide licensable activities namely, regulated entertainment and the supply of alcohol and has a proven history of holding major events, most notably the annual BST Hyde Park and Winter Wonderland. It was agreed at an early stage that a new Premises Licence Application for the specific purpose of licensing the fan meeting points was required. This ensures our proposals receive robust scrutiny via the Licensing Application process. As part of this process, we have engaged in the pre-application consultation with the Licensing Authority and the Responsible Authorities (including the Metropolitan Police) which has included having pre-application meetings and receiving written pre-application advice. Proposed conditions emerged from this pre-application process and thereafter, the application was made. These comprehensive conditions are specifically tailored to the location and the event. No additional conditions have been proposed by the Responsible Authorities.

Concern has been expressed by a few residents (but not by any of the Responsible Authorities) that WCC policies may not have been considered in the application process and that there is no "Operating Schedule". We can reassure you that during the pre-application engagement with WCC and the Responsible Authorities, all relevant policies were identified, considered and discussed. These policies are addressed in the proposed conditions and the specific plans which comprise the Event Management Plan.

The Operating Schedule for the event is the combination of the conditions and the plans comprising the Event Management Plan.

If the Premises Licence is granted, the conditions will ensure that the Event Management Plan is properly scrutinised and approved before the event can take place. The conditions also require that the Event Management Plan must be implemented which are committed to do. This is a tried and tested process adopted by WCC, other Licensing Authorities in London and country wide.

We have followed the Westminster City Council (WCC) Licensing process in publishing Blue notices around the event site, placing a newspaper advert and additionally sending a residents letter out to over a thousand premises and have held resident and business meetings. We recognise that we can and will do more engagement over the coming weeks.

With this in mind, we will be sending out a further resident's letter and we will carry out a further online community meeting on Tuesday 23rd April from 6pm to 7pm. This will be an online meeting via Microsoft teams. Please sign up by emailing uclf.community@ls.uk by midday on Friday 19th April. You will be sent the link one working day in advance at the latest.

Event Planning

We have worked with all the relevant agencies to develop detailed plans for the fan meeting points. This process has developed significantly since the application was lodged. Updated and revised plans are provided



for each multi-agency planning working group and further discussed through the SAG. The most recent of these, with over 50 updated documents, was published at the end of March and includes specific documents that address the concerns that have been raised in residents representations. A further set of updated documents will be published at the end of April.

- Event Control Room: a detailed communications plan has been created which demonstrates how everyone will communicate to each other during the event. This includes all the staff on the ground feeding into a central Event Control room. Ourselves, as well as the Metropolitan Police, WCC, Medical Providers and Fire Officers will all be able to talk to each other quickly so if there is a problem then we can work together to fix it swiftly. This is a tried and tested process for large outdoor events countrywide.
- Residents Phoneline: We will publish the number of our Resident phoneline so if you have any concerns then you can call that number and we will deal with the issue swiftly by sending noise monitors, security, Metropolitan Police, cleaners etc as appropriate to address the problem.
- Alcohol Management Plan: This is a comprehensive plan which sets out training of staff, signage on bars, the hours of service, the number of drinks that can be sold, appropriate age checking and the procedure to deny serving to any intoxicated persons. We will have Security staff on the bars to ensure these are well managed and they will be in touch with the event control room.

Fans will not be permitted by security to bring alcohol onto the space or leave the space with alcohol.

Following engagement with residents and stakeholders, we will be reducing the hours for serving alcohol to start from 11 am, the application previously requested 10 am.

- Adverse Weather Plan: We are in an outdoor space so we know that the weather will play its part in the event. We are very experienced in managing outdoor events and dealing with extremes of weather be that hot or cold. Our safety plan contains details concerning the risk assessments of structures (to be able to cope in high winds). It also contains details of how we will issue free water, have free sunscreen available, have welfare and medical staff, all to manage issues from hot weather, wet and cold weather. We have a lightning plan to deal with electrical storms. So, please be reassured that we have robust plans, that we have delivered at countless events previously, adapted specifically for this event.
 - Crowd Management Plan: We are working with G4S and TES, highly experienced stewarding and security companies who are one of the best in the business. They have developed a crowd management plan that will deploy over 500 staff on the 1st June 2024. The numbers of security and stewards and their deployments are agreed with the Metropolitan Police and WCC. This is a significant deployment that will engage positively with the fans, managing them into and out of the event and to and from transport hubs. We have worked with our security companies, WCC and the Metropolitan Police to produce detailed dot plans showing where, when and how many stewards will be positioned in and around the event. One of our key priorities has been ensuring that the fans only utilise the walking routes we want them to use and do not go down the back streets. We will have stewards preventing fans access to these streets whilst still allowing residents access to their properties. Where we identify that fans will use routes and mix with residents, then we have a high stewarding presence to not only reassure residents but to manage fans and mitigate against any anti-social behaviour. We know that the stewards are only as good as the information and supervision they have. Therefore, we are working with the stewarding companies to deliver detailed briefing packs so that they are empowered through good knowledge of their roles and responsibilities including; the importance of reassuring residents, counter terrorism awareness, how to spot welfare and medical incidents and how to report problems into the event control. The stewarding companies will have their supervisors and managers across the event footprint and additionally as the Event Management Company, we will be putting in our own Event Managers to oversee the stewarding operation, checking on the quality of the briefings and that the staff are delivering the objectives of the event and the licence.



Transport and Traffic Management: We have appointed a specialist consultant to prepare our plans covering traffic and transport management. These plans are fed into the Traffic and Transport group (sub-group of SAG) and which is tasked with scrutinising the plans. These plans will provide up to date travel advice to fans travelling to and from the fan meeting point and to Wembley Stadium. This is a work in progress which is continuing and the current plans were approved earlier this month.

Traffic and transport information will be communicated to residents via our website and a letter with further information will be circulated prior to the events.

- Noise Management: One of the reasons to have the Fan Meeting Point is to create a space for fans to enjoy some entertainment in a controlled and managed environment. We will therefore have some bands and live entertainment on through the day before showing the match at 8pm. We have considered at length the noise impact from the event on local residents. We have offered up strict noise control licensing conditions which have been supported by WCC environmental protection team. We have designed the speaker system, from the event site, to be directed at the event audience rather than surrounding properties and the entertainment sound will reduce once the match kicks off in the early evening. We will have Vanguardia on site who are experts at managing off site noise. They will have a digital monitoring system which will be visible to the WCC environmental protection team and ensure that we are constantly managing the sound levels throughout the day so as not to cause a nuisance. Noise from generators will also be managed by type and location so that noise nuisance is not caused. As mentioned above, a residents phoneline will operate throughout the event.
- **Sanitary Provisions:** We recognise that we're bringing a large group of people together and therefore it is right that we give them a great experience at the event whilst mitigating the potential for nuisance. We will be bringing in sufficient toilets, water, medical, welfare and stewarding provisions in line with guidance and best practice. Additionally we will be installing sanitation on the entrances/exits and the routes to/from transport routes to provide toilets to fans as they arrive/leave the event. Off-site toilets will be located in positions agreed with WCC.
- Security and Crime Reduction: We have been working with the agencies (including the Metropolitan Police and WCC) to develop a detailed security and crime reduction plan. The Metropolitan Police have recommended a vehicle mitigation plan that we have worked through to create a safe space for the event attendees, whilst minimising the negative impact on local residents and businesses. Through engagement thus far from residents and businesses on this we have made some amendments to our plans to minimise the impact of the event on access, and we will continue this over the coming weeks.

We have a Security and Crime Reduction Plan which risk assesses and puts in place mitigations for other types of potential crime. Fencing, barriers, CCTV, stewards and security staff all form part of the mitigations. The Metropolitan Police are very happy with the plans in place and they will support these plans with a large, visible policing presence on the event day around the event footprint. This is all coordinated in our Event Control Room.

Counter-terrorism measures are also planned and coordinated with specialist officers of the Metropolitan Police and will be implemented during the events.

We will protect the assets, monuments and street furniture within our event footprint. We will fence off sensitive areas in the park, provide ground protection and ensure the presence of stewards. Interruption to access to the park for the public will be limited and we will ensure that outside of the venue footprint the park is available to all and our build areas are safely managed.

Terms and Conditions of Entry: The terms and conditions of entry have been agreed with the multi-agency SAG group. This includes prohibited items that are not allowed to be brought into the event. There will be clear signage of the terms and conditions on entry to the event. We will also have stewards and a welfare team to be able to look after the welfare of customers.



- Waste Management Plans: As we've stated, one of our top priorities is ensuring we mitigate any negative impact on the residents and businesses around the event. Ensuring a comprehensive waste management plan is crucial to this. Along with WCC, we have agreed an area around the event that we will ensure has additional waste and cleansing measures during and after the event. We will ensure that there are road sweepers, litter pickers and street pressure washers where agreed with WCC. Inside the event we will have mixed waste stream bins to maximise recycling and support our environmental goals. We will utilise and uplift WCC's regular contractor Veolia to ensure that the same high standards that Westminster residents expect is adhered to for the event. The residents phoneline is a useful tool for us to be aware of any specific areas that residents are concerned about, so we can task additional cleansing where reports are received.
- **Protection of Children from Harm:** We will promote the safety of children and vulnerable persons throughout the event appointing a Safeguarding Manager to coordinate this.

Bars will operate a strict Challenge 25 policy and ID checks to ensure no alcohol is served to underage children. Stewards and security will also monitor to prevent against alcohol being brought into the event and to prevent proxy purchases.

Welfare and safeguarding forms part of the pre-event briefing for all staff. There will be welfare provision and part of this will ensure the care of any children and/or vulnerable persons, including a proven process to reunite any lost children/persons with their parents/guardians.

We want to reassure you that our previous proven record is second to none and we have supportive letters at governmental level from DCMS and the Metropolitan Police expressing their support for the event and our plans. We trust that this and our explanations above give further clarity and reassurance that we are going to deliver a safe and well-run event. We do understand that you have concerns about the event and its impact. Therefore, we have already fed your representation into the SAG scrutiny process so that all of your concerns can be evaluated in this forum and where appropriate, further mitigations can be included in our plans and will be implemented by us.

We wish to continue our conversation with you and welcome an opportunity to speak to you personally to allay any further concerns as much as we can. If you would like to speak to us then please contact us via uclf.community@ls.uk to make appropriate arrangements.

Look forward to hearing from you,

Project Director LS Events



REFERENCE: Hyde Park Premises Licence Application

DATE: Thursday 24 April 2024

Dear ,

Thank you for taking the time to put in a representation. We welcome this as it helps us clarify communications to the local residents and businesses surrounding the proposed single day event on Saturday 1st June 2024.

We are contacting you from LS Events, the Event Management Company contracted to deliver the event on behalf of the Greater London Authority (GLA).

We understand that there is some unease around this event and the fans that are coming to London to enjoy the Champions League Final. We want to reassure you that the GLA and LS Events are working together with all of the relevant London agencies (including the Metropolitan Police and Westminster City Council (WCC)) to ensure the safest possible event. LS Events have been chosen as the Event Management Company because of our trusted and vast experience of delivering major events in central London. LS Events annually delivers the British Summer Time Hyde Park concerts for up to 65,000 people each day. We successfully delivered a fan meeting point for 50,000 in Hyde Park in 2018. We had successfully obtained a Premises Licence and completed the planning for a Fan Meeting Point of up to 30,000 in Greenwich Park in 2020 until Covid-19 caused the cancellation of this. And we were the Central Event Management Company that was engaged to deliver the event management for over 275,000 people coming into central London for HM Queen Elizabeth II's funeral in 2022. No other event management company has such an extensive record of delivering a variety of successful events. We do this by delivering on the planning and the detail of the management plans we agree with the Relevant Authorities, each and every time.

We have noted concerns expressed by some residents, about the interaction of our events with the Major Generals Review. Within our planning process this has been discussed at the Safety Advisory Group (SAG) meetings. Our crowd management plans take into account the movement of the attendees at both our events and the Review. The Review finishes by 1pm and we have incorporated several ingress and egress routes into our plans. We will deploy sufficient stewarding to manage persons on the walking routes outside our event. The Metropolitan Police and other relevant agencies are supportive of our plans to mitigate interaction with the Review.

Background

The creation of the Fan Meeting Points came from the Baroness Casey Report following the Mens Euros Final in 2021. This inquiry was a full review of the shortcomings of the management of fans for the final and one of the recommendations was to ensure that in future, there should be fan meeting points to create safe and managed areas to host ticketed and unticketed fans around the match.

The GLA, TfL and LS Events have undertaken a review of every major space across London to find the most suitable spaces to host the safest event. Hyde Park and Victoria Embankment were stand out spaces that could host the expected numbers and for their proximity to travel to Wembley.

In addition, these spaces have been supported by the Department of Culture Media and Sport (DCMS) as being appropriate for the fan meeting points and none of the Responsible Authorities have objected to the use of these spaces.

We recognise and have identified that bringing up to 19,000 fans into central London has challenges, particularly in ensuring that residents and businesses can go about their normal day to day activities. This is why we have been working on the plans since the Autumn when we were appointed as the Event Management Company for the GLA (who are the Event Organiser). These fan meeting points are going to be family friendly and we will have a good mix of fans young and old coming to enjoy the entertainment through the day and the screening of the match in the evening. Each fan meeting place is only advertised and communicated to the fans



of one club and will not be advertised as a place for other fans to come to. Fan meeting points have been used on previous European Finals and they have been successful in delivering the objectives.

The capacity of the fan meeting points have been based on the analysis of the teams remaining in the tournament. Currently there's a possibility of 8 teams and this will be down to 4 semi finalist teams on the 17th April 2024. Detailed analysis of these teams has been undertaken by UEFA and a mobility consultant to review the number of ticketed fans expected, the number of unticketed fans that they could bring (based on historical knowledge of previous finals), how, when and where these fans will come from and also the crowd behaviours associated with these fan groups. Additionally the Football Policing Unit is inputting intelligence into this research. All this detailed analysis goes into the risk assessment for the event and therefore the mitigations are considered to ensure a safe, well managed event detailing contingencies for a worst case scenario. This then allows us to set the maximum safe capacity of the Fan Meeting Points. The Event Organisers, the Metropolitan Police and multi agency planning group are happy that the capacity set is appropriate for the number of unticketed fans. However, in the highly unlikely scenario that these numbers are exceeded then there is also contingency within the crowd management plan, including safe queuing inside protected areas (away from residents and businesses).

The Licensing Process

Hyde Park is already licensed to provide licensable activities namely, regulated entertainment and the supply of alcohol and has a proven history of holding major events, most notably the annual BST Hyde Park and Winter Wonderland. It was agreed at an early stage that a new Premises Licence Application for the specific purpose of licensing the fan meeting points was required. This ensures our proposals receive robust scrutiny via the Licensing Application process. As part of this process, we have engaged in the pre-application consultation with the Licensing Authority and the Responsible Authorities (including the Metropolitan Police) which has included having pre-application meetings and receiving written pre-application advice. Proposed conditions emerged from this pre-application process and thereafter, the application was made. These comprehensive conditions are specifically tailored to the location and the event. No additional conditions have been proposed by the Responsible Authorities.

Concern has been expressed by a few residents (but not by any of the Responsible Authorities) that WCC policies may not have been considered in the application process and that there is no "Operating Schedule". We can reassure you that during the pre-application engagement with WCC and the Responsible Authorities, all relevant policies were identified, considered and discussed. These policies are addressed in the proposed conditions and the specific plans which comprise the Event Management Plan.

The Operating Schedule for the event is the combination of the conditions and the plans comprising the Event Management Plan.

If the Premises Licence is granted, the conditions will ensure that the Event Management Plan is properly scrutinised and approved before the event can take place. The conditions also require that the Event Management Plan must be implemented which are committed to do. This is a tried and tested process adopted by WCC, other Licensing Authorities in London and country wide.

We have followed the Westminster City Council (WCC) Licensing process in publishing Blue notices around the event site, placing a newspaper advert and additionally sending a residents letter out to over a thousand premises and have held resident and business meetings. We recognise that we can and will do more engagement over the coming weeks.

With this in mind, we will be sending out a further resident's letter and we will carry out a further online community meeting on Tuesday 23rd April from 6pm to 7pm. This will be an online meeting via Microsoft teams. Please sign up by emailing uclf.community@ls.uk by midday on Friday 19th April. You will be sent the link one working day in advance at the latest.

Event Planning

We have worked with all the relevant agencies to develop detailed plans for the fan meeting points. This process has developed significantly since the application was lodged. Updated and revised plans are provided



for each multi-agency planning working group and further discussed through the SAG. The most recent of these, with over 50 updated documents, was published at the end of March and includes specific documents that address the concerns that have been raised in residents representations. A further set of updated documents will be published at the end of April.

- Event Control Room: a detailed communications plan has been created which demonstrates how everyone will communicate to each other during the event. This includes all the staff on the ground feeding into a central Event Control room. Ourselves, as well as the Metropolitan Police, WCC, Medical Providers and Fire Officers will all be able to talk to each other quickly so if there is a problem then we can work together to fix it swiftly. This is a tried and tested process for large outdoor events countrywide.
- Residents Phoneline: We will publish the number of our Resident phoneline so if you have any concerns then you can call that number and we will deal with the issue swiftly by sending noise monitors, security, Metropolitan Police, cleaners etc as appropriate to address the problem.
- Alcohol Management Plan: This is a comprehensive plan which sets out training of staff, signage on bars, the hours of service, the number of drinks that can be sold, appropriate age checking and the procedure to deny serving to any intoxicated persons. We will have Security staff on the bars to ensure these are well managed and they will be in touch with the event control room.

Fans will not be permitted by security to bring alcohol onto the space or leave the space with alcohol.

Following engagement with residents and stakeholders, we will be reducing the hours for serving alcohol to start from 11 am, the application previously requested 10 am.

- Adverse Weather Plan: We are in an outdoor space so we know that the weather will play its part in the event. We are very experienced in managing outdoor events and dealing with extremes of weather be that hot or cold. Our safety plan contains details concerning the risk assessments of structures (to be able to cope in high winds). It also contains details of how we will issue free water, have free sunscreen available, have welfare and medical staff, all to manage issues from hot weather, wet and cold weather. We have a lightning plan to deal with electrical storms. So, please be reassured that we have robust plans, that we have delivered at countless events previously, adapted specifically for this event.
 - Crowd Management Plan: We are working with G4S and TES, highly experienced stewarding and security companies who are one of the best in the business. They have developed a crowd management plan that will deploy over 500 staff on the 1st June 2024. The numbers of security and stewards and their deployments are agreed with the Metropolitan Police and WCC. This is a significant deployment that will engage positively with the fans, managing them into and out of the event and to and from transport hubs. We have worked with our security companies, WCC and the Metropolitan Police to produce detailed dot plans showing where, when and how many stewards will be positioned in and around the event. One of our key priorities has been ensuring that the fans only utilise the walking routes we want them to use and do not go down the back streets. We will have stewards preventing fans access to these streets whilst still allowing residents access to their properties. Where we identify that fans will use routes and mix with residents, then we have a high stewarding presence to not only reassure residents but to manage fans and mitigate against any anti-social behaviour. We know that the stewards are only as good as the information and supervision they have. Therefore, we are working with the stewarding companies to deliver detailed briefing packs so that they are empowered through good knowledge of their roles and responsibilities including; the importance of reassuring residents, counter terrorism awareness, how to spot welfare and medical incidents and how to report problems into the event control. The stewarding companies will have their supervisors and managers across the event footprint and additionally as the Event Management Company, we will be putting in our own Event Managers to oversee the stewarding operation, checking on the quality of the briefings and that the staff are delivering the objectives of the event and the licence.



Transport and Traffic Management: We have appointed a specialist consultant to prepare our plans covering traffic and transport management. These plans are fed into the Traffic and Transport group (sub-group of SAG) and which is tasked with scrutinising the plans. These plans will provide up to date travel advice to fans travelling to and from the fan meeting point and to Wembley Stadium. This is a work in progress which is continuing and the current plans were approved earlier this month.

Traffic and transport information will be communicated to residents via our website and a letter with further information will be circulated prior to the events.

- Noise Management: One of the reasons to have the Fan Meeting Point is to create a space for fans to enjoy some entertainment in a controlled and managed environment. We will therefore have some bands and live entertainment on through the day before showing the match at 8pm. We have considered at length the noise impact from the event on local residents. We have offered up strict noise control licensing conditions which have been supported by WCC environmental protection team. We have designed the speaker system, from the event site, to be directed at the event audience rather than surrounding properties and the entertainment sound will reduce once the match kicks off in the early evening. We will have Vanguardia on site who are experts at managing off site noise. They will have a digital monitoring system which will be visible to the WCC environmental protection team and ensure that we are constantly managing the sound levels throughout the day so as not to cause a nuisance. Noise from generators will also be managed by type and location so that noise nuisance is not caused. As mentioned above, a residents phoneline will operate throughout the event.
- **Sanitary Provisions:** We recognise that we're bringing a large group of people together and therefore it is right that we give them a great experience at the event whilst mitigating the potential for nuisance. We will be bringing in sufficient toilets, water, medical, welfare and stewarding provisions in line with guidance and best practice. Additionally we will be installing sanitation on the entrances/exits and the routes to/from transport routes to provide toilets to fans as they arrive/leave the event. Off-site toilets will be located in positions agreed with WCC.
- Security and Crime Reduction: We have been working with the agencies (including the Metropolitan Police and WCC) to develop a detailed security and crime reduction plan. The Metropolitan Police have recommended a vehicle mitigation plan that we have worked through to create a safe space for the event attendees, whilst minimising the negative impact on local residents and businesses. Through engagement thus far from residents and businesses on this we have made some amendments to our plans to minimise the impact of the event on access, and we will continue this over the coming weeks.

We have a Security and Crime Reduction Plan which risk assesses and puts in place mitigations for other types of potential crime. Fencing, barriers, CCTV, stewards and security staff all form part of the mitigations. The Metropolitan Police are very happy with the plans in place and they will support these plans with a large, visible policing presence on the event day around the event footprint. This is all coordinated in our Event Control Room.

Counter-terrorism measures are also planned and coordinated with specialist officers of the Metropolitan Police and will be implemented during the events.

We will protect the assets, monuments and street furniture within our event footprint. We will fence off sensitive areas in the park, provide ground protection and ensure the presence of stewards. Interruption to access to the park for the public will be limited and we will ensure that outside of the venue footprint the park is available to all and our build areas are safely managed.

Terms and Conditions of Entry: The terms and conditions of entry have been agreed with the multi-agency SAG group. This includes prohibited items that are not allowed to be brought into the event. There will be clear signage of the terms and conditions on entry to the event. We will also have stewards and a welfare team to be able to look after the welfare of customers.



- Waste Management Plans: As we've stated, one of our top priorities is ensuring we mitigate any negative impact on the residents and businesses around the event. Ensuring a comprehensive waste management plan is crucial to this. Along with WCC, we have agreed an area around the event that we will ensure has additional waste and cleansing measures during and after the event. We will ensure that there are road sweepers, litter pickers and street pressure washers where agreed with WCC. Inside the event we will have mixed waste stream bins to maximise recycling and support our environmental goals. We will utilise and uplift WCC's regular contractor Veolia to ensure that the same high standards that Westminster residents expect is adhered to for the event. The residents phoneline is a useful tool for us to be aware of any specific areas that residents are concerned about, so we can task additional cleansing where reports are received.
- **Protection of Children from Harm:** We will promote the safety of children and vulnerable persons throughout the event appointing a Safeguarding Manager to coordinate this.

Bars will operate a strict Challenge 25 policy and ID checks to ensure no alcohol is served to underage children. Stewards and security will also monitor to prevent against alcohol being brought into the event and to prevent proxy purchases.

Welfare and safeguarding forms part of the pre-event briefing for all staff. There will be welfare provision and part of this will ensure the care of any children and/or vulnerable persons, including a proven process to reunite any lost children/persons with their parents/guardians.

We want to reassure you that our previous proven record is second to none and we have supportive letters at governmental level from DCMS and the Metropolitan Police expressing their support for the event and our plans. We trust that this and our explanations above give further clarity and reassurance that we are going to deliver a safe and well-run event. We do understand that you have concerns about the event and its impact. Therefore, we have already fed your representation into the SAG scrutiny process so that all of your concerns can be evaluated in this forum and where appropriate, further mitigations can be included in our plans and will be implemented by us.

We wish to continue our conversation with you and welcome an opportunity to speak to you personally to allay any further concerns as much as we can. If you would like to speak to us then please contact us via uclf.community@ls.uk to make appropriate arrangements.

Look forward to hearing from you,

Project Director LS Events



REFERENCE: Hyde Park Premises Licence Application

DATE: Friday 12 April 2024

Dear ,

Thank you for taking the time to put in a representation. We welcome this as it helps us clarify communications to the local residents and businesses surrounding the proposed single day event on Saturday 1st June 2024.

We are contacting you from LS Events, the Event Management Company contracted to deliver the event on behalf of the Greater London Authority (GLA).

We understand that there is some unease around this event and the fans that are coming to London to enjoy the Champions League Final. We want to reassure you that the GLA and LS Events are working together with all of the relevant London agencies (including the Metropolitan Police and Westminster City Council (WCC)) to ensure the safest possible event. LS Events have been chosen as the Event Management Company because of our trusted and vast experience of delivering major events in central London. LS Events annually delivers the British Summer Time Hyde Park concerts for up to 65,000 people each day. We successfully delivered a fan meeting point for 50,000 in Hyde Park in 2018. We had successfully obtained a Premises Licence and completed the planning for a Fan Meeting Point of up to 30,000 in Greenwich Park in 2020 until Covid-19 caused the cancellation of this. And we were the Central Event Management Company that was engaged to deliver the event management for over 275,000 people coming into central London for HM Queen Elizabeth II's funeral in 2022. No other event management company has such an extensive record of delivering a variety of successful events. We do this by delivering on the planning and the detail of the management plans we agree with the Relevant Authorities, each and every time.

We have noted concerns expressed by some residents, about the interaction of our events with the Major Generals Review. Within our planning process this has been discussed at the Safety Advisory Group (SAG) meetings. Our crowd management plans take into account the movement of the attendees at both our events and the Review. The Review finishes by 1pm and we have incorporated several ingress and egress routes into our plans. We will deploy sufficient stewarding to manage persons on the walking routes outside our event. The Metropolitan Police and other relevant agencies are supportive of our plans to mitigate interaction with the Review.

Background

The creation of the Fan Meeting Points came from the Baroness Casey Report following the Mens Euros Final in 2021. This inquiry was a full review of the shortcomings of the management of fans for the final and one of the recommendations was to ensure that in future, there should be fan meeting points to create safe and managed areas to host ticketed and unticketed fans around the match.

The GLA, TfL and LS Events have undertaken a review of every major space across London to find the most suitable spaces to host the safest event. Hyde Park and Victoria Embankment were stand out spaces that could host the expected numbers and for their proximity to travel to Wembley.

In addition, these spaces have been supported by the Department of Culture Media and Sport (DCMS) as being appropriate for the fan meeting points and none of the Responsible Authorities have objected to the use of these spaces.

We recognise and have identified that bringing up to 19,000 fans into central London has challenges, particularly in ensuring that residents and businesses can go about their normal day to day activities. This is why we have been working on the plans since the Autumn when we were appointed as the Event Management Company for the GLA (who are the Event Organiser). These fan meeting points are going to be family friendly and we will have a good mix of fans young and old coming to enjoy the entertainment through the day and the screening of the match in the evening. Each fan meeting place is only advertised and communicated to the fans



of one club and will not be advertised as a place for other fans to come to. Fan meeting points have been used on previous European Finals and they have been successful in delivering the objectives.

The capacity of the fan meeting points have been based on the analysis of the teams remaining in the tournament. Currently there's a possibility of 8 teams and this will be down to 4 semi finalist teams on the 17th April 2024. Detailed analysis of these teams has been undertaken by UEFA and a mobility consultant to review the number of ticketed fans expected, the number of unticketed fans that they could bring (based on historical knowledge of previous finals), how, when and where these fans will come from and also the crowd behaviours associated with these fan groups. Additionally the Football Policing Unit is inputting intelligence into this research. All this detailed analysis goes into the risk assessment for the event and therefore the mitigations are considered to ensure a safe, well managed event detailing contingencies for a worst case scenario. This then allows us to set the maximum safe capacity of the Fan Meeting Points. The Event Organisers, the Metropolitan Police and multi agency planning group are happy that the capacity set is appropriate for the number of unticketed fans. However, in the highly unlikely scenario that these numbers are exceeded then there is also contingency within the crowd management plan, including safe queuing inside protected areas (away from residents and businesses).

The Licensing Process

Hyde Park is already licensed to provide licensable activities namely, regulated entertainment and the supply of alcohol and has a proven history of holding major events, most notably the annual BST Hyde Park and Winter Wonderland. It was agreed at an early stage that a new Premises Licence Application for the specific purpose of licensing the fan meeting points was required. This ensures our proposals receive robust scrutiny via the Licensing Application process. As part of this process, we have engaged in the pre-application consultation with the Licensing Authority and the Responsible Authorities (including the Metropolitan Police) which has included having pre-application meetings and receiving written pre-application advice. Proposed conditions emerged from this pre-application process and thereafter, the application was made. These comprehensive conditions are specifically tailored to the location and the event. No additional conditions have been proposed by the Responsible Authorities.

The event proposed in the licence application is a 1 day event with the tenancy lasting 10 days from Monday 287h May through to Wednesday 5th June. The proposed area used for the site is significantly smaller than the BST Hyde Park and Winter Wonderland events.

Concern has been expressed by a few residents (but not by any of the Responsible Authorities) that WCC policies may not have been considered in the application process and that there is no "Operating Schedule". We can reassure you that during the pre-application engagement with WCC and the Responsible Authorities, all relevant policies were identified, considered and discussed. These policies are addressed in the proposed conditions and the specific plans which comprise the Event Management Plan.

The Operating Schedule for the event is the combination of the conditions and the plans comprising the Event Management Plan.

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We have followed the Westminster City Council (WCC) Licensing process in publishing Blue notices around the event site, placing a newspaper advert and additionally sending a residents letter out to over a thousand premises and have held resident and business meetings. We recognise that we can and will do more engagement over the coming weeks.

With this in mind, we will be sending out a further resident's letter and we will carry out a further online community meeting on Tuesday 23rd April from 6pm to 7pm. This will be an online meeting via Microsoft teams.



Please sign up by emailing <u>uclf.community@ls.uk</u> by midday on Friday 19th April. You will be sent the link one working day in advance at the latest.

Event Planning

We have worked with all the relevant agencies to develop detailed plans for the fan meeting points. This process has developed significantly since the application was lodged. Updated and revised plans are provided for each multi-agency planning working group and further discussed through the SAG. The most recent of these, with over 50 updated documents, was published at the end of March and includes specific documents that address the concerns that have been raised in residents representations. A further set of updated documents will be published at the end of April.

- Event Control Room: a detailed communications plan has been created which demonstrates how everyone will communicate to each other during the event. This includes all the staff on the ground feeding into a central Event Control room. Ourselves, as well as the Metropolitan Police, WCC, Medical Providers and Fire Officers will all be able to talk to each other quickly so if there is a problem then we can work together to fix it swiftly. This is a tried and tested process for large outdoor events countrywide.
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Fans will not be permitted by security to bring alcohol onto the space or leave the space with alcohol.

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 - Crowd Management Plan: We are working with G4S and TES, highly experienced stewarding and security companies who are one of the best in the business. They have developed a crowd management plan that will deploy over 500 staff on the 1st June 2024. The numbers of security and stewards and their deployments are agreed with the Metropolitan Police and WCC. This is a significant deployment that will engage positively with the fans, managing them into and out of the event and to and from transport hubs. We have worked with our security companies, WCC and the Metropolitan Police to produce detailed dot plans showing where, when and how many stewards will be positioned in and around the event. One of our key priorities has been ensuring that the fans only utilise the walking routes we want them to use and do not go down the back streets. We will have stewards preventing fans access to these streets whilst still allowing residents access to their properties. Where we identify that fans will use routes and mix with residents, then we have a high stewarding presence to not only reassure residents but to manage fans and mitigate against any anti-social behaviour. We know that the stewards are only as good as the information and supervision they have. Therefore, we are working with the stewarding companies to deliver detailed briefing packs so that they are empowered through good knowledge of their roles and



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We have a Security and Crime Reduction Plan which risk assesses and puts in place mitigations for other types of potential crime. Fencing, barriers, CCTV, stewards and security staff all form part of the mitigations. The Metropolitan Police are very happy with the plans in place and they will support these plans with a large, visible policing presence on the event day around the event footprint. This is all coordinated in our Event Control Room.

Counter-terrorism measures are also planned and coordinated with specialist officers of the Metropolitan Police and will be implemented during the events.

We will protect the assets, monuments and street furniture within our event footprint. We will fence off sensitive areas in the park, provide ground protection and ensure the presence of stewards. Interruption to access to the park for the public will be limited and we will ensure that outside of the venue footprint the park is available to all and our build areas are safely managed.



During the events tenancy in the park, pedestrian walkways within the park will be maintained and where closed diversion routes will be clearly signposted.

- Terms and Conditions of Entry: The terms and conditions of entry have been agreed with the multi-agency SAG group. This includes prohibited items that are not allowed to be brought into the event. There will be clear signage of the terms and conditions on entry to the event. We will also have stewards and a welfare team to be able to look after the welfare of customers.
- Waste Management Plans: As we've stated, one of our top priorities is ensuring we mitigate any negative impact on the residents and businesses around the event. Ensuring a comprehensive waste management plan is crucial to this. Along with WCC, we have agreed an area around the event that we will ensure has additional waste and cleansing measures during and after the event. We will ensure that there are road sweepers, litter pickers and street pressure washers where agreed with WCC. Inside the event we will have mixed waste stream bins to maximise recycling and support our environmental goals. We will utilise and uplift WCC's regular contractor Veolia to ensure that the same high standards that Westminster residents expect is adhered to for the event. The residents phoneline is a useful tool for us to be aware of any specific areas that residents are concerned about, so we can task additional cleansing where reports are received.
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Bars will operate a strict Challenge 25 policy and ID checks to ensure no alcohol is served to underage children. Stewards and security will also monitor to prevent against alcohol being brought into the event and to prevent proxy purchases.

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We want to reassure you that our previous proven record is second to none and we have supportive letters at governmental level from DCMS and the Metropolitan Police expressing their support for the event and our plans. We trust that this and our explanations above give further clarity and reassurance that we are going to deliver a safe and well-run event. We do understand that you have concerns about the event and its impact. Therefore, we have already fed your representation into the SAG scrutiny process so that all of your concerns can be evaluated in this forum and where appropriate, further mitigations can be included in our plans and will be implemented by us.

We wish to continue our conversation with you and welcome an opportunity to speak to you personally to allay any further concerns as much as we can. If you would like to speak to us then please contact us via uclf.community@ls.uk to make appropriate arrangements.

Look forward to hearing from you,

Project Director LS Events



REFERENCE: Hyde Park Premises Licence Application

DATE: Friday 12 April 2024

Dear ,

Thank you for taking the time to put in a representation. We welcome this as it helps us clarify communications to the local residents and businesses surrounding the proposed single day event on Saturday 1st June 2024.

We are contacting you from LS Events, the Event Management Company contracted to deliver the event on behalf of the Greater London Authority (GLA).

We understand that there is some unease around this event and the fans that are coming to London to enjoy the Champions League Final. We want to reassure you that the GLA and LS Events are working together with all of the relevant London agencies (including the Metropolitan Police and Westminster City Council (WCC)) to ensure the safest possible event. LS Events have been chosen as the Event Management Company because of our trusted and vast experience of delivering major events in central London. LS Events annually delivers the British Summer Time Hyde Park concerts for up to 65,000 people each day. We successfully delivered a fan meeting point for 50,000 in Hyde Park in 2018. We had successfully obtained a Premises Licence and completed the planning for a Fan Meeting Point of up to 30,000 in Greenwich Park in 2020 until Covid-19 caused the cancellation of this. And we were the Central Event Management Company that was engaged to deliver the event management for over 275,000 people coming into central London for HM Queen Elizabeth II's funeral in 2022. No other event management company has such an extensive record of delivering a variety of successful events. We do this by delivering on the planning and the detail of the management plans we agree with the Relevant Authorities, each and every time.

We have noted concerns expressed by some residents, about the interaction of our events with the Major Generals Review. Within our planning process this has been discussed at the Safety Advisory Group (SAG) meetings. Our crowd management plans take into account the movement of the attendees at both our events and the Review. The Review finishes by 1pm and we have incorporated several ingress and egress routes into our plans. We will deploy sufficient stewarding to manage persons on the walking routes outside our event. The Metropolitan Police and other relevant agencies are supportive of our plans to mitigate interaction with the Review.

Background

The creation of the Fan Meeting Points came from the Baroness Casey Report following the Mens Euros Final in 2021. This inquiry was a full review of the shortcomings of the management of fans for the final and one of the recommendations was to ensure that in future, there should be fan meeting points to create safe and managed areas to host ticketed and unticketed fans around the match.

The GLA, TfL and LS Events have undertaken a review of every major space across London to find the most suitable spaces to host the safest event. Hyde Park and Victoria Embankment were stand out spaces that could host the expected numbers and for their proximity to travel to Wembley.

In addition, these spaces have been supported by the Department of Culture Media and Sport (DCMS) as being appropriate for the fan meeting points and none of the Responsible Authorities have objected to the use of these spaces.

We recognise and have identified that bringing up to 19,000 fans into central London has challenges, particularly in ensuring that residents and businesses can go about their normal day to day activities. This is why we have been working on the plans since the Autumn when we were appointed as the Event Management Company for the GLA (who are the Event Organiser). These fan meeting points are going to be family friendly and we will have a good mix of fans young and old coming to enjoy the entertainment through the day and the screening of the match in the evening. Each fan meeting place is only advertised and communicated to the fans



of one club and will not be advertised as a place for other fans to come to. Fan meeting points have been used on previous European Finals and they have been successful in delivering the objectives.

The capacity of the fan meeting points have been based on the analysis of the teams remaining in the tournament. Currently there's a possibility of 8 teams and this will be down to 4 semi finalist teams on the 17th April 2024. Detailed analysis of these teams has been undertaken by UEFA and a mobility consultant to review the number of ticketed fans expected, the number of unticketed fans that they could bring (based on historical knowledge of previous finals), how, when and where these fans will come from and also the crowd behaviours associated with these fan groups. Additionally the Football Policing Unit is inputting intelligence into this research. All this detailed analysis goes into the risk assessment for the event and therefore the mitigations are considered to ensure a safe, well managed event detailing contingencies for a worst case scenario. This then allows us to set the maximum safe capacity of the Fan Meeting Points. The Event Organisers, the Metropolitan Police and multi agency planning group are happy that the capacity set is appropriate for the number of unticketed fans. However, in the highly unlikely scenario that these numbers are exceeded then there is also contingency within the crowd management plan, including safe queuing inside protected areas (away from residents and businesses).

The Licensing Process

Hyde Park is already licensed to provide licensable activities namely, regulated entertainment and the supply of alcohol and has a proven history of holding major events, most notably the annual BST Hyde Park and Winter Wonderland. It was agreed at an early stage that a new Premises Licence Application for the specific purpose of licensing the fan meeting points was required. This ensures our proposals receive robust scrutiny via the Licensing Application process. As part of this process, we have engaged in the pre-application consultation with the Licensing Authority and the Responsible Authorities (including the Metropolitan Police) which has included having pre-application meetings and receiving written pre-application advice. Proposed conditions emerged from this pre-application process and thereafter, the application was made. These comprehensive conditions are specifically tailored to the location and the event. No additional conditions have been proposed by the Responsible Authorities.

Concern has been expressed by a few residents (but not by any of the Responsible Authorities) that WCC policies may not have been considered in the application process and that there is no "Operating Schedule". We can reassure you that during the pre-application engagement with WCC and the Responsible Authorities, all relevant policies were identified, considered and discussed. These policies are addressed in the proposed conditions and the specific plans which comprise the Event Management Plan.

The Operating Schedule for the event is the combination of the conditions and the plans comprising the Event Management Plan.

If the Premises Licence is granted, the conditions will ensure that the Event Management Plan is properly scrutinised and approved before the event can take place. The conditions also require that the Event Management Plan must be implemented which are committed to do. This is a tried and tested process adopted by WCC, other Licensing Authorities in London and country wide.

We have followed the Westminster City Council (WCC) Licensing process in publishing Blue notices around the event site, placing a newspaper advert and additionally sending a residents letter out to over a thousand premises and have held resident and business meetings. We recognise that we can and will do more engagement over the coming weeks.

With this in mind, we will be sending out a further resident's letter and we will carry out a further online community meeting on Tuesday 23rd April from 6pm to 7pm. This will be an online meeting via Microsoft teams. Please sign up by emailing uclf.community@ls.uk by midday on Friday 19th April. You will be sent the link one working day in advance at the latest.

Event Planning

We have worked with all the relevant agencies to develop detailed plans for the fan meeting points. This process has developed significantly since the application was lodged. Updated and revised plans are provided



for each multi-agency planning working group and further discussed through the SAG. The most recent of these, with over 50 updated documents, was published at the end of March and includes specific documents that address the concerns that have been raised in residents representations. A further set of updated documents will be published at the end of April.

- Event Control Room: a detailed communications plan has been created which demonstrates how everyone will communicate to each other during the event. This includes all the staff on the ground feeding into a central Event Control room. Ourselves, as well as the Metropolitan Police, WCC, Medical Providers and Fire Officers will all be able to talk to each other quickly so if there is a problem then we can work together to fix it swiftly. This is a tried and tested process for large outdoor events countrywide.
- Residents Phoneline: We will publish the number of our Resident phoneline so if you have any concerns then you can call that number and we will deal with the issue swiftly by sending noise monitors, security, Metropolitan Police, cleaners etc as appropriate to address the problem.
- Alcohol Management Plan: This is a comprehensive plan which sets out training of staff, signage on bars, the hours of service, the number of drinks that can be sold, appropriate age checking and the procedure to deny serving to any intoxicated persons. We will have Security staff on the bars to ensure these are well managed and they will be in touch with the event control room.

Fans will not be permitted by security to bring alcohol onto the space or leave the space with alcohol.

Following engagement with residents and stakeholders, we will be reducing the hours for serving alcohol to start from 11 am, the application previously requested 10 am.

- Adverse Weather Plan: We are in an outdoor space so we know that the weather will play its part in the event. We are very experienced in managing outdoor events and dealing with extremes of weather be that hot or cold. Our safety plan contains details concerning the risk assessments of structures (to be able to cope in high winds). It also contains details of how we will issue free water, have free sunscreen available, have welfare and medical staff, all to manage issues from hot weather, wet and cold weather. We have a lightning plan to deal with electrical storms. So, please be reassured that we have robust plans, that we have delivered at countless events previously, adapted specifically for this event.
 - Crowd Management Plan: We are working with G4S and TES, highly experienced stewarding and security companies who are one of the best in the business. They have developed a crowd management plan that will deploy over 500 staff on the 1st June 2024. The numbers of security and stewards and their deployments are agreed with the Metropolitan Police and WCC. This is a significant deployment that will engage positively with the fans, managing them into and out of the event and to and from transport hubs. We have worked with our security companies, WCC and the Metropolitan Police to produce detailed dot plans showing where, when and how many stewards will be positioned in and around the event. One of our key priorities has been ensuring that the fans only utilise the walking routes we want them to use and do not go down the back streets. We will have stewards preventing fans access to these streets whilst still allowing residents access to their properties. Where we identify that fans will use routes and mix with residents, then we have a high stewarding presence to not only reassure residents but to manage fans and mitigate against any anti-social behaviour. We know that the stewards are only as good as the information and supervision they have. Therefore, we are working with the stewarding companies to deliver detailed briefing packs so that they are empowered through good knowledge of their roles and responsibilities including; the importance of reassuring residents, counter terrorism awareness, how to spot welfare and medical incidents and how to report problems into the event control. The stewarding companies will have their supervisors and managers across the event footprint and additionally as the Event Management Company, we will be putting in our own Event Managers to oversee the stewarding operation, checking on the quality of the briefings and that the staff are delivering the objectives of the event and the licence.



Transport and Traffic Management: We have appointed a specialist consultant to prepare our plans covering traffic and transport management. These plans are fed into the Traffic and Transport group (sub-group of SAG) and which is tasked with scrutinising the plans. These plans will provide up to date travel advice to fans travelling to and from the fan meeting point and to Wembley Stadium. This is a work in progress which is continuing and the current plans were approved earlier this month.

Traffic and transport information will be communicated to residents via our website and a letter with further information will be circulated prior to the events.

- Noise Management: One of the reasons to have the Fan Meeting Point is to create a space for fans to enjoy some entertainment in a controlled and managed environment. We will therefore have some bands and live entertainment on through the day before showing the match at 8pm. We have considered at length the noise impact from the event on local residents. We have offered up strict noise control licensing conditions which have been supported by WCC environmental protection team. We have designed the speaker system, from the event site, to be directed at the event audience rather than surrounding properties and the entertainment sound will reduce once the match kicks off in the early evening. We will have Vanguardia on site who are experts at managing off site noise. They will have a digital monitoring system which will be visible to the WCC environmental protection team and ensure that we are constantly managing the sound levels throughout the day so as not to cause a nuisance. Noise from generators will also be managed by type and location so that noise nuisance is not caused. As mentioned above, a residents phoneline will operate throughout the event.
- **Sanitary Provisions:** We recognise that we're bringing a large group of people together and therefore it is right that we give them a great experience at the event whilst mitigating the potential for nuisance. We will be bringing in sufficient toilets, water, medical, welfare and stewarding provisions in line with guidance and best practice. Additionally we will be installing sanitation on the entrances/exits and the routes to/from transport routes to provide toilets to fans as they arrive/leave the event. Off-site toilets will be located in positions agreed with WCC.
- Security and Crime Reduction: We have been working with the agencies (including the Metropolitan Police and WCC) to develop a detailed security and crime reduction plan. The Metropolitan Police have recommended a vehicle mitigation plan that we have worked through to create a safe space for the event attendees, whilst minimising the negative impact on local residents and businesses. Through engagement thus far from residents and businesses on this we have made some amendments to our plans to minimise the impact of the event on access, and we will continue this over the coming weeks.

We have a Security and Crime Reduction Plan which risk assesses and puts in place mitigations for other types of potential crime. Fencing, barriers, CCTV, stewards and security staff all form part of the mitigations. The Metropolitan Police are very happy with the plans in place and they will support these plans with a large, visible policing presence on the event day around the event footprint. This is all coordinated in our Event Control Room.

Counter-terrorism measures are also planned and coordinated with specialist officers of the Metropolitan Police and will be implemented during the events.

We will protect the assets, monuments and street furniture within our event footprint. We will fence off sensitive areas in the park, provide ground protection and ensure the presence of stewards. Interruption to access to the park for the public will be limited and we will ensure that outside of the venue footprint the park is available to all and our build areas are safely managed.

Terms and Conditions of Entry: The terms and conditions of entry have been agreed with the multi-agency SAG group. This includes prohibited items that are not allowed to be brought into the event. There will be clear signage of the terms and conditions on entry to the event. We will also have stewards and a welfare team to be able to look after the welfare of customers.



- Waste Management Plans: As we've stated, one of our top priorities is ensuring we mitigate any negative impact on the residents and businesses around the event. Ensuring a comprehensive waste management plan is crucial to this. Along with WCC, we have agreed an area around the event that we will ensure has additional waste and cleansing measures during and after the event. We will ensure that there are road sweepers, litter pickers and street pressure washers where agreed with WCC. Inside the event we will have mixed waste stream bins to maximise recycling and support our environmental goals. We will utilise and uplift WCC's regular contractor Veolia to ensure that the same high standards that Westminster residents expect is adhered to for the event. The residents phoneline is a useful tool for us to be aware of any specific areas that residents are concerned about, so we can task additional cleansing where reports are received.
- **Protection of Children from Harm:** We will promote the safety of children and vulnerable persons throughout the event appointing a Safeguarding Manager to coordinate this.

Bars will operate a strict Challenge 25 policy and ID checks to ensure no alcohol is served to underage children. Stewards and security will also monitor to prevent against alcohol being brought into the event and to prevent proxy purchases.

Welfare and safeguarding forms part of the pre-event briefing for all staff. There will be welfare provision and part of this will ensure the care of any children and/or vulnerable persons, including a proven process to reunite any lost children/persons with their parents/guardians.

We want to reassure you that our previous proven record is second to none and we have supportive letters at governmental level from DCMS and the Metropolitan Police expressing their support for the event and our plans. We trust that this and our explanations above give further clarity and reassurance that we are going to deliver a safe and well-run event. We do understand that you have concerns about the event and its impact. Therefore, we have already fed your representation into the SAG scrutiny process so that all of your concerns can be evaluated in this forum and where appropriate, further mitigations can be included in our plans and will be implemented by us.

We wish to continue our conversation with you and welcome an opportunity to speak to you personally to allay any further concerns as much as we can. If you would like to speak to us then please contact us via uclf.community@ls.uk to make appropriate arrangements.

Look forward to hearing from you,

Project Director LS Events



REFERENCE: Hyde Park Premises Licence Application

DATE: Friday 12 April 2024

Dear

Thank you for taking the time to put in a representation. We welcome this as it helps us clarify communications to the local residents and businesses surrounding the proposed single day event on Saturday 1st June 2024.

We are contacting you from LS Events, the Event Management Company contracted to deliver the event on behalf of the Greater London Authority (GLA).

We understand that there is some unease around this event and the fans that are coming to London to enjoy the Champions League Final. We want to reassure you that the GLA and LS Events are working together with all of the relevant London agencies (including the Metropolitan Police and Westminster City Council (WCC)) to ensure the safest possible event. LS Events have been chosen as the Event Management Company because of our trusted and vast experience of delivering major events in central London. LS Events annually delivers the British Summer Time Hyde Park concerts for up to 65,000 people each day. We successfully delivered a fan meeting point for 50,000 in Hyde Park in 2018. We had successfully obtained a Premises Licence and completed the planning for a Fan Meeting Point of up to 30,000 in Greenwich Park in 2020 until Covid-19 caused the cancellation of this. And we were the Central Event Management Company that was engaged to deliver the event management for over 275,000 people coming into central London for HM Queen Elizabeth II's funeral in 2022. No other event management company has such an extensive record of delivering a variety of successful events. We do this by delivering on the planning and the detail of the management plans we agree with the Relevant Authorities, each and every time.

We have noted concerns expressed by some residents, about the interaction of our events with the Major Generals Review. Within our planning process this has been discussed at the Safety Advisory Group (SAG) meetings. Our crowd management plans take into account the movement of the attendees at both our events and the Review. The Review finishes by 1pm and we have incorporated several ingress and egress routes into our plans. We will deploy sufficient stewarding to manage persons on the walking routes outside our event. The Metropolitan Police and other relevant agencies are supportive of our plans to mitigate interaction with the Review.

Background

The creation of the Fan Meeting Points came from the Baroness Casey Report following the Mens Euros Final in 2021. This inquiry was a full review of the shortcomings of the management of fans for the final and one of the recommendations was to ensure that in future, there should be fan meeting points to create safe and managed areas to host ticketed and unticketed fans around the match.

The GLA, TfL and LS Events have undertaken a review of every major space across London to find the most suitable spaces to host the safest event. Hyde Park and Victoria Embankment were stand out spaces that could host the expected numbers and for their proximity to travel to Wemblev.

In addition, these spaces have been supported by the Department of Culture Media and Sport (DCMS) as being appropriate for the fan meeting points and none of the Responsible Authorities have objected to the use of these spaces.

We recognise and have identified that bringing up to 19,000 fans into central London has challenges, particularly in ensuring that residents and businesses can go about their normal day to day activities. This is why we have been working on the plans since the Autumn when we were appointed as the Event Management Company for the GLA (who are the Event Organiser). These fan meeting points are going to be family friendly and we will have a good mix of fans young and old coming to enjoy the entertainment through the day and the screening of the match in the evening. Each fan meeting place is only advertised and communicated to the fans



of one club and will not be advertised as a place for other fans to come to. Fan meeting points have been used on previous European Finals and they have been successful in delivering the objectives.

The capacity of the fan meeting points have been based on the analysis of the teams remaining in the tournament. Currently there's a possibility of 8 teams and this will be down to 4 semi finalist teams on the 17th April 2024. Detailed analysis of these teams has been undertaken by UEFA and a mobility consultant to review the number of ticketed fans expected, the number of unticketed fans that they could bring (based on historical knowledge of previous finals), how, when and where these fans will come from and also the crowd behaviours associated with these fan groups. Additionally the Football Policing Unit is inputting intelligence into this research. All this detailed analysis goes into the risk assessment for the event and therefore the mitigations are considered to ensure a safe, well managed event detailing contingencies for a worst case scenario. This then allows us to set the maximum safe capacity of the Fan Meeting Points. The Event Organisers, the Metropolitan Police and multi agency planning group are happy that the capacity set is appropriate for the number of unticketed fans. However, in the highly unlikely scenario that these numbers are exceeded then there is also contingency within the crowd management plan, including safe queuing inside protected areas (away from residents and businesses).

The Licensing Process

Hyde Park is already licensed to provide licensable activities namely, regulated entertainment and the supply of alcohol and has a proven history of holding major events, most notably the annual BST Hyde Park and Winter Wonderland. It was agreed at an early stage that a new Premises Licence Application for the specific purpose of licensing the fan meeting points was required. This ensures our proposals receive robust scrutiny via the Licensing Application process. As part of this process, we have engaged in the pre-application consultation with the Licensing Authority and the Responsible Authorities (including the Metropolitan Police) which has included having pre-application meetings and receiving written pre-application advice. Proposed conditions emerged from this pre-application process and thereafter, the application was made. These comprehensive conditions are specifically tailored to the location and the event. No additional conditions have been proposed by the Responsible Authorities.

The event proposed in the licence application is a 1 day event with the tenancy lasting 10 days from Monday 287h May through to Wednesday 5th June. The proposed area used for the site is significantly smaller than the BST Hyde Park and Winter Wonderland events.

Concern has been expressed by a few residents (but not by any of the Responsible Authorities) that WCC policies may not have been considered in the application process and that there is no "Operating Schedule". We can reassure you that during the pre-application engagement with WCC and the Responsible Authorities, all relevant policies were identified, considered and discussed. These policies are addressed in the proposed conditions and the specific plans which comprise the Event Management Plan.

The Operating Schedule for the event is the combination of the conditions and the plans comprising the Event Management Plan.

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With this in mind, we will be sending out a further resident's letter and we will carry out a further online community meeting on Tuesday 23rd April from 6pm to 7pm. This will be an online meeting via Microsoft teams.



Please sign up by emailing <u>uclf.community@ls.uk</u> by midday on Friday 19th April. You will be sent the link one working day in advance at the latest.

Event Planning

We have worked with all the relevant agencies to develop detailed plans for the fan meeting points. This process has developed significantly since the application was lodged. Updated and revised plans are provided for each multi-agency planning working group and further discussed through the SAG. The most recent of these, with over 50 updated documents, was published at the end of March and includes specific documents that address the concerns that have been raised in residents representations. A further set of updated documents will be published at the end of April.

- Event Control Room: a detailed communications plan has been created which demonstrates how everyone will communicate to each other during the event. This includes all the staff on the ground feeding into a central Event Control room. Ourselves, as well as the Metropolitan Police, WCC, Medical Providers and Fire Officers will all be able to talk to each other quickly so if there is a problem then we can work together to fix it swiftly. This is a tried and tested process for large outdoor events countrywide.
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Fans will not be permitted by security to bring alcohol onto the space or leave the space with alcohol.

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 - Crowd Management Plan: We are working with G4S and TES, highly experienced stewarding and security companies who are one of the best in the business. They have developed a crowd management plan that will deploy over 500 staff on the 1st June 2024. The numbers of security and stewards and their deployments are agreed with the Metropolitan Police and WCC. This is a significant deployment that will engage positively with the fans, managing them into and out of the event and to and from transport hubs. We have worked with our security companies, WCC and the Metropolitan Police to produce detailed dot plans showing where, when and how many stewards will be positioned in and around the event. One of our key priorities has been ensuring that the fans only utilise the walking routes we want them to use and do not go down the back streets. We will have stewards preventing fans access to these streets whilst still allowing residents access to their properties. Where we identify that fans will use routes and mix with residents, then we have a high stewarding presence to not only reassure residents but to manage fans and mitigate against any anti-social behaviour. We know that the stewards are only as good as the information and supervision they have. Therefore, we are working with the stewarding companies to deliver detailed briefing packs so that they are empowered through good knowledge of their roles and



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We have a Security and Crime Reduction Plan which risk assesses and puts in place mitigations for other types of potential crime. Fencing, barriers, CCTV, stewards and security staff all form part of the mitigations. The Metropolitan Police are very happy with the plans in place and they will support these plans with a large, visible policing presence on the event day around the event footprint. This is all coordinated in our Event Control Room.

Counter-terrorism measures are also planned and coordinated with specialist officers of the Metropolitan Police and will be implemented during the events.

We will protect the assets, monuments and street furniture within our event footprint. We will fence off sensitive areas in the park, provide ground protection and ensure the presence of stewards. Interruption to access to the park for the public will be limited and we will ensure that outside of the venue footprint the park is available to all and our build areas are safely managed.



During the events tenancy in the park, pedestrian walkways within the park will be maintained and where closed diversion routes will be clearly signposted.

- Terms and Conditions of Entry: The terms and conditions of entry have been agreed with the multi-agency SAG group. This includes prohibited items that are not allowed to be brought into the event. There will be clear signage of the terms and conditions on entry to the event. We will also have stewards and a welfare team to be able to look after the welfare of customers.
- Waste Management Plans: As we've stated, one of our top priorities is ensuring we mitigate any negative impact on the residents and businesses around the event. Ensuring a comprehensive waste management plan is crucial to this. Along with WCC, we have agreed an area around the event that we will ensure has additional waste and cleansing measures during and after the event. We will ensure that there are road sweepers, litter pickers and street pressure washers where agreed with WCC. Inside the event we will have mixed waste stream bins to maximise recycling and support our environmental goals. We will utilise and uplift WCC's regular contractor Veolia to ensure that the same high standards that Westminster residents expect is adhered to for the event. The residents phoneline is a useful tool for us to be aware of any specific areas that residents are concerned about, so we can task additional cleansing where reports are received.
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Welfare and safeguarding forms part of the pre-event briefing for all staff. There will be welfare provision and part of this will ensure the care of any children and/or vulnerable persons, including a proven process to reunite any lost children/persons with their parents/guardians.

We want to reassure you that our previous proven record is second to none and we have supportive letters at governmental level from DCMS and the Metropolitan Police expressing their support for the event and our plans. We trust that this and our explanations above give further clarity and reassurance that we are going to deliver a safe and well-run event. We do understand that you have concerns about the event and its impact. Therefore, we have already fed your representation into the SAG scrutiny process so that all of your concerns can be evaluated in this forum and where appropriate, further mitigations can be included in our plans and will be implemented by us.

We wish to continue our conversation with you and welcome an opportunity to speak to you personally to allay any further concerns as much as we can. If you would like to speak to us then please contact us via uclf.community@ls.uk to make appropriate arrangements.

Look forward to hearing from you,

Project Director LS Events



REFERENCE: Hyde Park Premises Licence Application

DATE: Friday 12 April 2024

Dear

Thank you for taking the time to put in a representation. We welcome this as it helps us clarify communications to the local residents and businesses surrounding the proposed single day event on Saturday 1st June 2024.

We are contacting you from LS Events, the Event Management Company contracted to deliver the event on behalf of the Greater London Authority (GLA).

We understand that there is some unease around this event and the fans that are coming to London to enjoy the Champions League Final. We want to reassure you that the GLA and LS Events are working together with all of the relevant London agencies (including the Metropolitan Police and Westminster City Council (WCC)) to ensure the safest possible event. LS Events have been chosen as the Event Management Company because of our trusted and vast experience of delivering major events in central London. LS Events annually delivers the British Summer Time Hyde Park concerts for up to 65,000 people each day. We successfully delivered a fan meeting point for 50,000 in Hyde Park in 2018. We had successfully obtained a Premises Licence and completed the planning for a Fan Meeting Point of up to 30,000 in Greenwich Park in 2020 until Covid-19 caused the cancellation of this. And we were the Central Event Management Company that was engaged to deliver the event management for over 275,000 people coming into central London for HM Queen Elizabeth II's funeral in 2022. No other event management company has such an extensive record of delivering a variety of successful events. We do this by delivering on the planning and the detail of the management plans we agree with the Relevant Authorities, each and every time.

We have noted concerns expressed by some residents, about the interaction of our events with the Major Generals Review. Within our planning process this has been discussed at the Safety Advisory Group (SAG) meetings. Our crowd management plans take into account the movement of the attendees at both our events and the Review. The Review finishes by 1pm and we have incorporated several ingress and egress routes into our plans. We will deploy sufficient stewarding to manage persons on the walking routes outside our event. The Metropolitan Police and other relevant agencies are supportive of our plans to mitigate interaction with the Review.

Background

The creation of the Fan Meeting Points came from the Baroness Casey Report following the Mens Euros Final in 2021. This inquiry was a full review of the shortcomings of the management of fans for the final and one of the recommendations was to ensure that in future, there should be fan meeting points to create safe and managed areas to host ticketed and unticketed fans around the match.

The GLA, TfL and LS Events have undertaken a review of every major space across London to find the most suitable spaces to host the safest event. Hyde Park and Victoria Embankment were stand out spaces that could host the expected numbers and for their proximity to travel to Wemblev.

In addition, these spaces have been supported by the Department of Culture Media and Sport (DCMS) as being appropriate for the fan meeting points and none of the Responsible Authorities have objected to the use of these spaces.

We recognise and have identified that bringing up to 19,000 fans into central London has challenges, particularly in ensuring that residents and businesses can go about their normal day to day activities. This is why we have been working on the plans since the Autumn when we were appointed as the Event Management Company for the GLA (who are the Event Organiser). These fan meeting points are going to be family friendly and we will have a good mix of fans young and old coming to enjoy the entertainment through the day and the screening of the match in the evening. Each fan meeting place is only advertised and communicated to the fans



of one club and will not be advertised as a place for other fans to come to. Fan meeting points have been used on previous European Finals and they have been successful in delivering the objectives.

The capacity of the fan meeting points have been based on the analysis of the teams remaining in the tournament. Currently there's a possibility of 8 teams and this will be down to 4 semi finalist teams on the 17th April 2024. Detailed analysis of these teams has been undertaken by UEFA and a mobility consultant to review the number of ticketed fans expected, the number of unticketed fans that they could bring (based on historical knowledge of previous finals), how, when and where these fans will come from and also the crowd behaviours associated with these fan groups. Additionally the Football Policing Unit is inputting intelligence into this research. All this detailed analysis goes into the risk assessment for the event and therefore the mitigations are considered to ensure a safe, well managed event detailing contingencies for a worst case scenario. This then allows us to set the maximum safe capacity of the Fan Meeting Points. The Event Organisers, the Metropolitan Police and multi agency planning group are happy that the capacity set is appropriate for the number of unticketed fans. However, in the highly unlikely scenario that these numbers are exceeded then there is also contingency within the crowd management plan, including safe queuing inside protected areas (away from residents and businesses).

The Licensing Process

Hyde Park is already licensed to provide licensable activities namely, regulated entertainment and the supply of alcohol and has a proven history of holding major events, most notably the annual BST Hyde Park and Winter Wonderland. It was agreed at an early stage that a new Premises Licence Application for the specific purpose of licensing the fan meeting points was required. This ensures our proposals receive robust scrutiny via the Licensing Application process. As part of this process, we have engaged in the pre-application consultation with the Licensing Authority and the Responsible Authorities (including the Metropolitan Police) which has included having pre-application meetings and receiving written pre-application advice. Proposed conditions emerged from this pre-application process and thereafter, the application was made. These comprehensive conditions are specifically tailored to the location and the event. No additional conditions have been proposed by the Responsible Authorities.

Concern has been expressed by a few residents (but not by any of the Responsible Authorities) that WCC policies may not have been considered in the application process and that there is no "Operating Schedule". We can reassure you that during the pre-application engagement with WCC and the Responsible Authorities, all relevant policies were identified, considered and discussed. These policies are addressed in the proposed conditions and the specific plans which comprise the Event Management Plan.

The Operating Schedule for the event is the combination of the conditions and the plans comprising the Event Management Plan.

If the Premises Licence is granted, the conditions will ensure that the Event Management Plan is properly scrutinised and approved before the event can take place. The conditions also require that the Event Management Plan must be implemented which are committed to do. This is a tried and tested process adopted by WCC, other Licensing Authorities in London and country wide.

We have followed the Westminster Council (WCC) Licensing process in publishing Blue notices around the event site, placing a newspaper advert and additionally sending a residents letter out to over a thousand premises and have held resident and business meetings. We thank you for your attendance at the stakeholder meeting with The Royal Parks and the GLA. We recognise that we can and will do more engagement over the coming weeks. With this in mind, we will carry out a further online residents meeting in the next 2 weeks as well as meeting with local councillors and sending out a further residents letter.

With this in mind, we will be sending out a further resident's letter and we will carry out a further online community meeting on Tuesday 23rd April from 6pm to 7pm. This will be an online meeting via Microsoft teams. Please sign up by emailing uclf.community@ls.uk by midday on Friday 19th April. You will be sent the link one working day in advance at the latest.



Event Planning

We have worked with all the relevant agencies to develop detailed plans for the fan meeting points. This process has developed significantly since the application was lodged. Updated and revised plans are provided for each multi-agency planning working group and further discussed through the SAG. The most recent of these, with over 50 updated documents, was published at the end of March and includes specific documents that address the concerns that have been raised in residents representations. A further set of updated documents will be published at the end of April.

- **Event Control Room:** a detailed communications plan has been created which demonstrates how everyone will communicate to each other during the event. This includes all the staff on the ground feeding into a central Event Control room. Ourselves, as well as the Metropolitan Police, WCC, Medical Providers and Fire Officers will all be able to talk to each other quickly so if there is a problem then we can work together to fix it swiftly. This is a tried and tested process for large outdoor events countrywide.
- Residents Phoneline: We will publish the number of our Resident phoneline so if you have any concerns then you can call that number and we will deal with the issue swiftly by sending noise monitors, security, Metropolitan Police, cleaners etc as appropriate to address the problem. The resident phoneline, uclf.community@ls.uk email address as well as key operational details relating to road closures, event timings etc will be distributed to the surrounding properties via a letter drop prior to the event.
- Alcohol Management Plan: This is a comprehensive plan which sets out training of staff, signage on bars, the hours of service, the number of drinks that can be sold, appropriate age checking and the procedure to deny serving to any intoxicated persons. We will have Security staff on the bars to ensure these are well managed and they will be in touch with the event control room.

Fans will not be permitted by security to bring alcohol onto the space or leave the space with alcohol.

Following engagement with residents and stakeholders, we will be reducing the hours for serving alcohol to start from 11 am, the application previously requested 10 am.

- Adverse Weather Plan: We are in an outdoor space so we know that the weather will play its part in the event. We are very experienced in managing outdoor events and dealing with extremes of weather be that hot or cold. Our safety plan contains details concerning the risk assessments of structures (to be able to cope in high winds). It also contains details of how we will issue free water, have free sunscreen available, have welfare and medical staff, all to manage issues from hot weather, wet and cold weather. We have a lightning plan to deal with electrical storms. So, please be reassured that we have robust plans, that we have delivered at countless events previously, adapted specifically for this event.
 - Crowd Management Plan: We are working with G4S and TES, highly experienced stewarding and security companies who are one of the best in the business. They have developed a crowd management plan that will deploy over 500 staff on the 1st June 2024. The numbers of security and stewards and their deployments are agreed with the Metropolitan Police and WCC. This is a significant deployment that will engage positively with the fans, managing them into and out of the event and to and from transport hubs. We have worked with our security companies, WCC and the Metropolitan Police to produce detailed dot plans showing where, when and how many stewards will be positioned in and around the event. One of our key priorities has been ensuring that the fans only utilise the walking routes we want them to use and do not go down the back streets. We will have stewards preventing fans access to these streets whilst still allowing residents access to their properties. Where we identify that fans will use routes and mix with residents, then we have a high stewarding presence to not only reassure residents but to manage fans and mitigate against any anti-social behaviour. We know that the stewards are only as good as the information and supervision they have. Therefore, we are working with the stewarding companies to deliver detailed briefing packs so that they are empowered through good knowledge of their roles and responsibilities including; the importance of reassuring residents, counter terrorism awareness, how to spot welfare and medical incidents and how to report problems into the event control. The stewarding companies will have their supervisors and managers across the event footprint and additionally as the



Event Management Company, we will be putting in our own Event Managers to oversee the stewarding operation, checking on the quality of the briefings and that the staff are delivering the objectives of the event and the licence.

Transport and Traffic Management: We have appointed a specialist consultant to prepare our plans covering traffic and transport management. These plans are fed into the Traffic and Transport group (sub-group of SAG) and which is tasked with scrutinising the plans. These plans will provide up to date travel advice to fans travelling to and from the fan meeting point and to Wembley Stadium. This is a work in progress which is continuing and the current plans were approved earlier this month.

Traffic and transport information will be communicated to residents via our website and a letter with further information will be circulated prior to the events.

Noise Management: One of the reasons to have the Fan Meeting Point is to create a space for fans to enjoy some entertainment in a controlled and managed environment. We will therefore have some bands and live entertainment on through the day before showing the match at 8pm. We have considered at length the noise impact from the event on local residents. We hope this provides you with some clarification on the types of regulated entertainment applied for the in application. We have offered up strict noise control licensing conditions which have been supported by WCC environmental protection team. We have designed the speaker system, from the event site, to be directed at the event audience rather than surrounding properties and the entertainment sound will reduce once the match kicks off in the early evening. We will have Vanguardia on site who are experts at managing off site noise. They will have a digital monitoring system which will be visible to the WCC environmental protection team and ensure that we are constantly managing the sound levels throughout the day so as not to cause a nuisance. Noise from generators will also be managed by type and location so that noise nuisance is not caused. As mentioned above, a residents phoneline will operate throughout the event.

Following feedback regarding the police helicopter we will liaise with the Met Police as one of the stakeholders of the LOSPG governing this event to request drones to be used instead.

Sanitary Provisions: We recognise that we're bringing a large group of people together and therefore it is right that we give them a great experience at the event whilst mitigating the potential for nuisance. We will be bringing in sufficient toilets, water, medical, welfare and stewarding provisions in line with guidance and best practice. Additionally we will be installing sanitation on the entrances/exits and the routes to/from transport routes to provide toilets to fans as they arrive/leave the event. Off-site toilets will be located in positions agreed with WCC.

Security and Crime Reduction: We have been working with the agencies (including the Metropolitan Police and WCC) to develop a detailed security and crime reduction plan. The Metropolitan Police have recommended a vehicle mitigation plan that we have worked through to create a safe space for the event attendees, whilst minimising the negative impact on local residents and businesses. Through engagement thus far from residents and businesses on this we have made some amendments to our plans to minimise the impact of the event on access, and we will continue this over the coming weeks.

We have a Security and Crime Reduction Plan which risk assesses and puts in place mitigations for other types of potential crime. Fencing, barriers, CCTV, stewards and security staff all form part of the mitigations. The Metropolitan Police are very happy with the plans in place and they will support these plans with a large, visible policing presence on the event day around the event footprint. This is all coordinated in our Event Control Room.

Counter-terrorism measures are also planned and coordinated with specialist officers of the Metropolitan Police and will be implemented during the events.

We will protect the assets, monuments and street furniture within our event footprint. We will fence off sensitive areas in the park, provide ground protection and ensure the presence of stewards. Interruption to access to the park for the public will be limited and we will ensure that outside of the venue footprint the park is available to all and our build areas are safely managed.



- Terms and Conditions of Entry: The terms and conditions of entry have been agreed with the multi-agency SAG group. This includes prohibited items that are not allowed to be brought into the event. There will be clear signage of the terms and conditions on entry to the event. We will also have stewards and a welfare team to be able to look after the welfare of customers.
- Waste Management Plans: As we've stated, one of our top priorities is ensuring we mitigate any negative impact on the residents and businesses around the event. Ensuring a comprehensive waste management plan is crucial to this. Along with WCC, we have agreed an area around the event that we will ensure has additional waste and cleansing measures during and after the event. We will ensure that there are road sweepers, litter pickers and street pressure washers where agreed with WCC. Inside the event we will have mixed waste stream bins to maximise recycling and support our environmental goals. We will utilise and uplift WCC's regular contractor Veolia to ensure that the same high standards that Westminster residents expect is adhered to for the event. The residents phoneline is a useful tool for us to be aware of any specific areas that residents are concerned about, so we can task additional cleansing where reports are received.
- **Protection of Children from Harm:** We will promote the safety of children and vulnerable persons throughout the event appointing a Safeguarding Manager to coordinate this.

Bars will operate a strict Challenge 25 policy and ID checks to ensure no alcohol is served to underage children. Stewards and security will also monitor to prevent against alcohol being brought into the event and to prevent proxy purchases.

Welfare and safeguarding forms part of the pre-event briefing for all staff. There will be welfare provision and part of this will ensure the care of any children and/or vulnerable persons, including a proven process to reunite any lost children/persons with their parents/guardians.

We want to reassure you that our previous proven record is second to none and we have supportive letters at governmental level from DCMS and the Metropolitan Police expressing their support for the event and our plans. We trust that this and our explanations above give further clarity and reassurance that we are going to deliver a safe and well-run event. We do understand that you have concerns about the event and its impact. Therefore, we have already fed your representation into the SAG scrutiny process so that all of your concerns can be evaluated in this forum and where appropriate, further mitigations can be included in our plans and will be implemented by us.

We wish to continue our conversation with you and welcome an opportunity to speak to you personally to allay any further concerns as much as we can. If you would like to speak to us then please contact us via uclf.communitv@ls.uk to make appropriate arrangements.

Look forward to hearing from you,

Project Director LS Events



REFERENCE: Hyde Park Premises Licence Application

DATE: Wednesday 17 April 2024

Dear ,

Thank you for taking the time to put in a representation. We welcome this as it helps us clarify communications to the local residents and businesses surrounding the proposed single day event on Saturday 1st June 2024.

We are contacting you from LS Events, the Event Management Company contracted to deliver the event on behalf of the Greater London Authority (GLA).

We understand that there is some unease around this event and the fans that are coming to London to enjoy the Champions League Final. We want to reassure you that the GLA and LS Events are working together with all of the relevant London agencies (including the Metropolitan Police and Westminster City Council (WCC)) to ensure the safest possible event. LS Events have been chosen as the Event Management Company because of our trusted and vast experience of delivering major events in central London. LS Events annually delivers the British Summer Time Hyde Park concerts for up to 65,000 people each day. We successfully delivered a fan meeting point for 50,000 in Hyde Park in 2018. We had successfully obtained a Premises Licence and completed the planning for a Fan Meeting Point of up to 30,000 in Greenwich Park in 2020 until Covid-19 caused the cancellation of this. And we were the Central Event Management Company that was engaged to deliver the event management for over 275,000 people coming into central London for HM Queen Elizabeth II's funeral in 2022. No other event management company has such an extensive record of delivering a variety of successful events. We do this by delivering on the planning and the detail of the management plans we agree with the Relevant Authorities, each and every time.

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In addition, these spaces have been supported by the Department of Culture Media and Sport (DCMS) as being appropriate for the fan meeting points and none of the Responsible Authorities have objected to the use of these spaces.

We recognise and have identified that bringing up to 19,000 fans into central London has challenges, particularly in ensuring that residents and businesses can go about their normal day to day activities. This is why we have been working on the plans since the Autumn when we were appointed as the Event Management Company for the GLA (who are the Event Organiser). These fan meeting points are going to be family friendly and we will have a good mix of fans young and old coming to enjoy the entertainment through the day and the screening of the match in the evening. Each fan meeting place is only advertised and communicated to the fans



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The capacity of the fan meeting points have been based on the analysis of the teams remaining in the tournament. Currently there's a possibility of 8 teams and this will be down to 4 semi finalist teams on the 17th April 2024. Detailed analysis of these teams has been undertaken by UEFA and a mobility consultant to review the number of ticketed fans expected, the number of unticketed fans that they could bring (based on historical knowledge of previous finals), how, when and where these fans will come from and also the crowd behaviours associated with these fan groups. Additionally the Football Policing Unit is inputting intelligence into this research. All this detailed analysis goes into the risk assessment for the event and therefore the mitigations are considered to ensure a safe, well managed event detailing contingencies for a worst case scenario. This then allows us to set the maximum safe capacity of the Fan Meeting Points. The Event Organisers, the Metropolitan Police and multi agency planning group are happy that the capacity set is appropriate for the number of unticketed fans. However, in the highly unlikely scenario that these numbers are exceeded then there is also contingency within the crowd management plan, including safe queuing inside protected areas (away from residents and businesses).

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for each multi-agency planning working group and further discussed through the SAG. The most recent of these, with over 50 updated documents, was published at the end of March and includes specific documents that address the concerns that have been raised in residents representations. A further set of updated documents will be published at the end of April.

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Fans will not be permitted by security to bring alcohol onto the space or leave the space with alcohol.

Following engagement with residents and stakeholders, we will be reducing the hours for serving alcohol to start from 11 am, the application previously requested 10 am.

- Adverse Weather Plan: We are in an outdoor space so we know that the weather will play its part in the event. We are very experienced in managing outdoor events and dealing with extremes of weather be that hot or cold. Our safety plan contains details concerning the risk assessments of structures (to be able to cope in high winds). It also contains details of how we will issue free water, have free sunscreen available, have welfare and medical staff, all to manage issues from hot weather, wet and cold weather. We have a lightning plan to deal with electrical storms. So, please be reassured that we have robust plans, that we have delivered at countless events previously, adapted specifically for this event.
 - Crowd Management Plan: We are working with G4S and TES, highly experienced stewarding and security companies who are one of the best in the business. They have developed a crowd management plan that will deploy over 500 staff on the 1st June 2024. The numbers of security and stewards and their deployments are agreed with the Metropolitan Police and WCC. This is a significant deployment that will engage positively with the fans, managing them into and out of the event and to and from transport hubs. We have worked with our security companies, WCC and the Metropolitan Police to produce detailed dot plans showing where, when and how many stewards will be positioned in and around the event. One of our key priorities has been ensuring that the fans only utilise the walking routes we want them to use and do not go down the back streets. We will have stewards preventing fans access to these streets whilst still allowing residents access to their properties. Where we identify that fans will use routes and mix with residents, then we have a high stewarding presence to not only reassure residents but to manage fans and mitigate against any anti-social behaviour. We know that the stewards are only as good as the information and supervision they have. Therefore, we are working with the stewarding companies to deliver detailed briefing packs so that they are empowered through good knowledge of their roles and responsibilities including; the importance of reassuring residents, counter terrorism awareness, how to spot welfare and medical incidents and how to report problems into the event control. The stewarding companies will have their supervisors and managers across the event footprint and additionally as the Event Management Company, we will be putting in our own Event Managers to oversee the stewarding operation, checking on the quality of the briefings and that the staff are delivering the objectives of the event and the licence.



Transport and Traffic Management: We have appointed a specialist consultant to prepare our plans covering traffic and transport management. These plans are fed into the Traffic and Transport group (sub-group of SAG) and which is tasked with scrutinising the plans. These plans will provide up to date travel advice to fans travelling to and from the fan meeting point and to Wembley Stadium. This is a work in progress which is continuing and the current plans were approved earlier this month.

Traffic and transport information will be communicated to residents via our website and a letter with further information will be circulated prior to the events.

- Noise Management: One of the reasons to have the Fan Meeting Point is to create a space for fans to enjoy some entertainment in a controlled and managed environment. We will therefore have some bands and live entertainment on through the day before showing the match at 8pm. We have considered at length the noise impact from the event on local residents. We have offered up strict noise control licensing conditions which have been supported by WCC environmental protection team. We have designed the speaker system, from the event site, to be directed at the event audience rather than surrounding properties and the entertainment sound will reduce once the match kicks off in the early evening. We will have Vanguardia on site who are experts at managing off site noise. They will have a digital monitoring system which will be visible to the WCC environmental protection team and ensure that we are constantly managing the sound levels throughout the day so as not to cause a nuisance. Noise from generators will also be managed by type and location so that noise nuisance is not caused. As mentioned above, a residents phoneline will operate throughout the event.
- **Sanitary Provisions:** We recognise that we're bringing a large group of people together and therefore it is right that we give them a great experience at the event whilst mitigating the potential for nuisance. We will be bringing in sufficient toilets, water, medical, welfare and stewarding provisions in line with guidance and best practice. Additionally we will be installing sanitation on the entrances/exits and the routes to/from transport routes to provide toilets to fans as they arrive/leave the event. Off-site toilets will be located in positions agreed with WCC.
- Security and Crime Reduction: We have been working with the agencies (including the Metropolitan Police and WCC) to develop a detailed security and crime reduction plan. The Metropolitan Police have recommended a vehicle mitigation plan that we have worked through to create a safe space for the event attendees, whilst minimising the negative impact on local residents and businesses. Through engagement thus far from residents and businesses on this we have made some amendments to our plans to minimise the impact of the event on access, and we will continue this over the coming weeks.

We have a Security and Crime Reduction Plan which risk assesses and puts in place mitigations for other types of potential crime. Fencing, barriers, CCTV, stewards and security staff and entrance search policies all form part of the mitigations. The Metropolitan Police are very happy with the plans in place and they will support these plans with a large, visible policing presence on the event day around the event footprint. This is all coordinated in our Event Control Room.

Counter-terrorism measures are also planned and coordinated with specialist officers of the Metropolitan Police and will be implemented during the events.

- Park Protection: The event proposed in the licence application is a 1 day event with the tenancy lasting 10 days from Monday 28th May through to Wednesday 5th June. The proposed area used for the site is significantly smaller than the BST Hyde Park and Winter Wonderland events. A comprehensive ground protection plan is in place, this has been agreed with The Royal Parks. We will protect the assets, monuments and street furniture within our event footprint. We will fence off sensitive areas in the park, provide ground protection and ensure the presence of stewards. Interruption to access to the park for the public will be limited and we will ensure that outside of the venue footprint the park is available to all and our build areas are safely managed.
- **Terms and Conditions of Entry:** The terms and conditions of entry have been agreed with the multi-agency SAG group. This includes prohibited items that are not allowed to be brought into the event,



which is supported by our entrance search policy for the site. There will be clear signage of the terms and conditions on entry to the event. We will also have stewards and a welfare team to be able to look after the welfare of customers.

- Waste Management Plans: As we've stated, one of our top priorities is ensuring we mitigate any negative impact on the residents and businesses around the event. Ensuring a comprehensive waste management plan is crucial to this. Along with WCC, we have agreed an area around the event that we will ensure has additional waste and cleansing measures during and after the event. We will ensure that there are road sweepers, litter pickers and street pressure washers where agreed with WCC. Inside the event we will have mixed waste stream bins to maximise recycling and support our environmental goals. We will utilise and uplift WCC's regular contractor Veolia to ensure that the same high standards that Westminster residents expect is adhered to for the event. The residents phoneline is a useful tool for us to be aware of any specific areas that residents are concerned about, so we can task additional cleansing where reports are received.
- Protection of Children from Harm: We will promote the safety of children and vulnerable persons throughout the event appointing a Safeguarding Manager to coordinate this.

Bars will operate a strict Challenge 25 policy and ID checks to ensure no alcohol is served to underage children. Stewards and security will also monitor to prevent against alcohol being brought into the event and to prevent proxy purchases.

Welfare and safeguarding forms part of the pre-event briefing for all staff. There will be welfare provision and part of this will ensure the care of any children and/or vulnerable persons, including a proven process to reunite any lost children/persons with their parents/guardians.

We want to reassure you that our previous proven record is second to none and we have supportive letters at governmental level from DCMS and the Metropolitan Police expressing their support for the event and our plans. We trust that this and our explanations above give further clarity and reassurance that we are going to deliver a safe and well-run event. We do understand that you have concerns about the event and its impact. Therefore, we have already fed your representation into the SAG scrutiny process so that all of your concerns can be evaluated in this forum and where appropriate, further mitigations can be included in our plans and will be implemented by us.

We wish to continue our conversation with you and welcome an opportunity to speak to you personally to allay any further concerns as much as we can. If you would like to speak to us then please contact us via uclf.community@ls.uk to make appropriate arrangements.

Look forward to hearing from you,

Project Director LS Events



Our Ref: 24/01116/LIPN - UEFA 2024 CHAMPIONS LEAGUE FAN MEETING POINT, HYDE PARK, 1 SERPENTINE ROAD REPS RECEIVED



Please pass onto the applicant that what I requested was stewarding in Connaught Square, closure of Stanhope Place apart from residents and the same conditions as applied during the Concerts which I and several other stakeholders have worked hard over many years now to refine.

In order to withdraw my objection, I wish to see all the conditions on the Concert licence that are relevant and to be applied to this application including the ones mentioned above.

Kind regards,

James Hayes

Principal Officer - Premises Licensing

Environment & Communities

Westminster City Council

15th Floor City Hall

64 Victoria Street

London SW1E 6QP

Tel: 07971616294

westminster.gov.uk







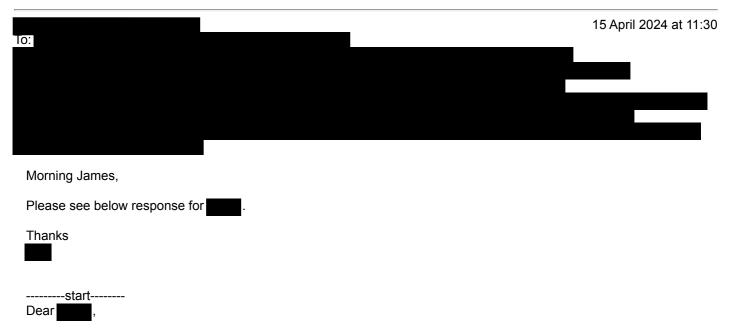
Subject: Re: Our Ref: 24/01116/LIPN - UEFA 2024 CHAMPIONS LEAGUE FAN MEETING POINT, HYDE PARK, 1 SERPENTINE ROAD REPS RECEIVED

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Our Ref: 24/01116/LIPN - UEFA 2024 CHAMPIONS LEAGUE FAN MEETING POINT, HYDE PARK, 1 SERPENTINE ROAD REPS RECEIVED



Thank you for your further questions, please be rest assured we have the stewarding presence in place for Connaught Square as per the Hyde Park concerts. We met with the Council and Police and our proposed conditions are all the conditions relevant from the concert Licence and additional conditions requested by WCC. The new conditions update the concert Licence and are specific for football event.

We would be happy to discuss this in more detail with you if you are available for a call?

I am available on

Look forward to hearing from you,

Project Director
LS Events
-----end-----

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GREATER LONDON AUTHORITY

GLA REFERENCE: Hyde Park UCLF24 V1

DATE: 26.2.24

RE: Hyde Park Premises License Application

Dear local resident.

On Saturday 1st June 2024, the UEFA Champions League Final will take place at Wembley Stadium. Hyde Park could host a Fan Meeting Point, as part of the celebrations and facilities provided to travelling supporters.

This will be a dedicated area for one of the finalist teams where supporters can congregate before travelling to Wembley Stadium. The event will also provide a space for those fans without stadium tickets to watch the match. The Fan Meeting Point is being promoted specifically to supporter groups. The event site would consist of a stage for live performance, screens, food & beverage and public welfare facilities, and will be designed for up to 19,999 capacity.

A premises licence application for the Hyde Park event will be submitted to Westminster City Council in the coming weeks. This application will be available to view here: www.westminster.gov.uk/Licensing

Dates & Times

	Tuesday 28 May	Wednesday 29 May	Thursday 30 May	Friday 31 May	Saturday 01 June	Sunday 02 June	Monday 03 June	Tuesday 04 June	Wednesday 05 June
Build Hours	08:00 – 20:00	08:00 – 20:00	08:00 – 20:00	08:00 – 20:00	08:00 – 10:00				
Event Timing					11:00 – 23:30				
De-rig hours					23:30 – 00:00	00:01 – 20:00	08:00 – 20:00	08:00 – 20:00	08:00 – 18:00

Impact of the Event

The event organisers are working closely with the Westminster Safety Advisory Group and The Royal Parks to ensure that the impact of the event on residents and businesses is managed. The event plans include the cleaning and waste removal from the surrounding streets, temporary toilets and security personnel positioned at key locations along the exit routes for the spectators as they enter and exit the event.

Our focus as event organisers is to constantly review the safety of attendees, whilst minimising interruption for local business and residents. During the event, the organisers will work closely with the police and other statutory bodies, meeting regularly to respond quickly and effectively to issues raised.

Sound

A sound management company has been appointed to monitor sound levels from key locations around the event perimeter during the event. No noisy work will be carried out on Sundays, bank holidays and public holidays or outside the following times:

- · 08:00-18:00 Monday to Friday
- · 10:00- 13:00 Saturday

Business and Residents Hotline

A dedicated Business and Residents hotline will be in operation over the event construction, show day and de-rig period. This number will be circulated nearer to the event.

Further Information:

We will write to you again in due course to provide further details as well as our Business and Residents hotline number. In the meantime, if you have further questions relating to the event you can contact the events Business & Residents Consultation team by email at uclf.community@ls.uk and they will be happy to help.

Question	2024
Question	

Licencing Objectives

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)
List here steps you will take to promote all four licensing objectives together.

GENERAL OVERVIEW

Promotion of the licensing objectives laid out in the Licensing Act 2003 is central to the plans for the Event. The applicant and their appointed contractors have engaged with the Licensing and Operational Safety Planning Group (LOSPG) at an early stage to ensure that the planning and operation of the event conforms with best practice for live outdoor events.

The content for the event day is designed to create a unique and interesting atmosphere for audiences to enjoy. It is the intention of the applicant that they are free to experience this in a safe and secure environment. Furthermore, the applicant can demonstrate that they have considered the impact of the event on the community around the site, and have developed and implemented policies to minimise disturbance or harm.

We believe that the framework for live events provided by the Licensing Act and statutory guidance offers a realistic and valuable tool for ensuring the safety and welfare of all involved. The track record of the organisers' operations elsewhere indicate that this will be a well-managed and safe event, in keeping with the letter and spirit of the law.

EVENT OVERVIEW

The UEFA Champions League Final will be held at Wembley Stadium June 01 2024. The Fan Meeting Points (FMP's) will be two team-dedicated areas within the Host City, where each supporter group can congregate and use as a point from which to move to the stadium.

The meeting points will be a preparation and celebration zone for fans from each team to safely assemble on Match Day, free of charge. Working in conjunction with the individual teams, the Fan Meeting Points will reflect the character and culture of the team as well as that of London as a host city.

Fan Meeting Points will provide a vital link between travelling fans arriving in the city on the morning of the Match, until reaching the stadium that evening, it is therefore important that the Fan Meeting Points are located in close proximity to key transport hubs which

run services to Wembley Stadium with sufficient capacity and as little traveltime as possible but still within iconic areas of London.

The Fan Meeting Points may screen the live match for unticketed fans. The live screening is subject to which teams get through to the final, more information on this will be shared as the planning progresses.

CAPACITY

One event may operate under this licence with a maximum capacity of 19,999 persons including fans, VIP's, performers, staff and contractors.

THE LICENSED AREA

A red line plan has been provided as part of this application to outline the licensed area. Our plans will use the least amount of space as is necessary of the safe delivery of the events. The event organisers will manage access to the premises throughout the event and their build and break sections.

EVENT MANAGEMENT AND OPERATING PLAN An Event Management and Operating Plan (EMOP) will be provided within individual Management Plans for the safe design and operation of Event. This Plan shall be submitted within an agreed timetable and be subject to the scrutiny of the LOSPG.

After approval of the final EMOP, any further amendments may only be made with the prior written approval of the Chair of the LOSPG. The applicant will implement the Final approved EMOP.

PROPOSED CONDITIONS

The applicant's proposed conditions are attached to this application.

In conjunction with the Metropolitan Police and the LSAG the applicant will produce:

- Crowd Management Plan
- Alcohol Management Plan
- Ingress Management Plan
- Egress Management Plan
- Security & Crime Reduction Plan, including counter-terrorism measures as advised by the Police

The detailed Crowd Management Plan that will be drawn up by the appointed security contractor, will specify numbers of staff and roles, where SIA qualified staff are required and emergency procedures (e.g. evacuation of the site). This plan will integrate with the EMOP for the event and will be produced in conjunction with the Metropolitan Police, the designated security contractor and the applicant.

All activity within the licensed area will be appropriately managed with SIA security and stewards. A pre-agreed level of professional stewarding and SIA security personnel will have a designated responsibility to maintain a safe environment for members of the public attending the event.

B) The prevention of crime and disorder

All temporary structures will be lit internally, and adequate temporary public lighting will be present on the site when necessary.

The applicant will ensure that staff are trained to recognise intoxication and refuse service to customers who have consumed excessive alcohol and trained to handle potential troublemakers and diffuse difficult situations.

We will encourage vigilance among staff to supervise customers in all parts of the premises and will employ sufficient staff to keep down the number of people waiting to be served in any bar areas.

Event SIA security and stewarding will be vigilant and identify suspicious behaviour and take appropriate action to assist in the prevention of theft and robbery and the prevention of crime and disorder within the premises.

The applicant will work with the Metropolitan Police to support development and implementation of an appropriate policing plan for the event.

The applicant has a clear and definitive policy on the use or possession of illegal substances at the event

and will co-operate fully with other authorities to implement this.

Challenge 25 will be in operation. Anyone who appears to be under 25 must produce ID or a proof of age card to acquire or consume alcohol on the premises.

The applicant will provide anti-crime and drugs awareness advice to ticket holders.

The applicant will use screening on the entry points to the event to exercise the right to refuse entry to any unauthorised or disorderly person.

All event activity within the licensed premises will be controlled with specific reference to the capacity of the venue, the nature of the cultural content and in compliance with the standards for the provision of services as outlined by The Event Safety Guide (commonly known as the Purple Guide).

The applicant will utilise the application and planning stage of the event management process to ensure the safety of the public, contractors and artists, and to minimise hazards and prevent accidents. This will be achieved through the consultation process with the Multi-Agency Planning Group and through the submission of documentary proof of competency to include proof of Public Liability Insurance and the provision of an event risk assessment.

All event activity will make provision for the management of access and egress to the park considering the maximum specified capacity at any one time.

Provision will be made to allow communication of emergency procedures and issues relating to the health, safety and welfare of people within the venue. This will be done through signage, via public address systems and by event staff.

The contingency arrangement for emergency evacuation is in place and will be implemented should the need arise. This is detailed in the Event Management and Operating Plan (EMOP).

First Aid provision for events will be in accordance with the Event Safety Guide and will form part of the EMOP.

All event contractors will comply with all relevant health

C) Public Safety

and safety legislation and follow the control measures documented in their own risk assessments and method statements and will be responsible for ensuring safe systems of work.

Structural calculations for temporary structures will be made available as required for scrutiny. A site-wide Wind Management Plan detailing wind speeds at which certain actions must be taken will be drawn up and implemented.

The applicant will produce an Adverse Weather Plan in conjunction with the LOSPG.

All temporary structures will be lit internally, and adequate temporary public lighting will be present on the site when necessary.

The applicant will carry out an analysis of sanitary provision needs for the event using The Event Safety Guide as a basis for determining what provision is required. Suitable and sufficient sanitary provision shall then be provided.

No glass containers will be permitted in the general public site areas.

Challenge 25 will be in operation. Anyone who appears to be under 25 must produce ID or a proof of age card to acquire or consume alcohol on the premises.

The applicant is mindful that events of this scale have the potential to create a public nuisance if inappropriately managed. It is therefore our intention to engage with the LOSG and local residents to ensure that the operation of the event is undertaken in such a way as to minimise this.

The location of the event is Hyde Park, an historic public open space with a wide variety of users and stakeholders. It is surrounded by business and residential accommodation.

The applicant will liaise with the Environmental Protection team in the planning of the event. The applicant will undertake to comply with the Music Noise Levels(MNL) given by Environmental Protection and have engaged the services of specialist acoustic consultants who have developed a Sound Management Plan for the event. It is the responsibility of the specialist acoustic consultants to monitor levels at the agreed locations, to act as required to remain within the agreed levels and to provide documentary proof after the event of our compliance.

D) the prevention of public nuisance

The applicant agrees to abide by such noise curfews as are reasonably required by the Westminster City Council's Environmental Health Department for operations during build up and break down of the event.

Consultation will take place to gain feedback and allow the applicant to tailor plans to the specific concerns of the local community. Consultation will continue with community and business engagement meetings prior to the event date.

The sound limits for event will be set out in the Sound Management Plan and will be consistent with the existing premises licence. The control limits set at the mixer position shall be adequate to ensure that the Music Noise Level shall not at 1 metre from the façade of any noise sensitive premises exceed 65 dB(A) over a 5-minute period between 10:00 and 21:30 on the day of the event (including sound checks, rehearsals and performances).

The applicant is pleased to have the opportunity to use the facilities of Hyde Park and are mindful of their responsibility to maintain the fabric of the area. They undertake to provide ground protection, cleaning services to remove litter and waste, to apply

appropriate protocols to control spillage or other contamination, and to respect the natural and built environment. This will include external areas outside of the Park, in consultation with Westminster City Council facilities management and Events Team and other agencies.

The applicant, in conjunction with the Metropolitan Police and the appointed security and stewarding contractor will put in place such plans as are necessary to control the ingress and egress of the large volume of guests attending the event. This will include a highly visible security and stewarding presence on designated routes. Furthermore, they will develop a plan to prevent and respond to anti-social behaviour caused by visitors to the event, and undertake to commit the required resources to implement it.

Where applicable, a comprehensive transport and traffic management plan, to include production, artists and guest traffic will be developed and enforced to ensure minimal disruption to both local residents and other traffic.

Members of the public will be prevented from removing alcohol from the event site by stewards at the event exit points. Bins will be placed at these locations to allow the disposal and recycling of any containers.

Age restrictions apply to the event day, which have been agreed in advance with SAG and will be contained in the EMOP. No Under 2's are permitted, under 18's must be accompanied by an adult.

The applicant will implement a Safeguarding Management Plan which will include provisions if a child or vulnerable person is found or reported missing. This will include liaison at the planning stages with the Metropolitan Police to ensure the correct questions are asked at the outset by event staff should details of the missing person need to be escalated to the Metropolitan Police.

One person will be identified as being responsible for Safeguarding on site. This person will ensure that safeguarding measures are coordinated across Event Management & Operating Plan and appendices.

A welfare area will be set up to coordinate all welfare, safeguarding and information activities. This will be located next to the medical centre and have direct access to the Event Control room via radio and telephone.

E) The protection of children from harm

Any person under the age of 18 years, found within the boundaries of the licensable areas to be in possession of alcohol or deemed to be intoxicated, shall be escorted by Security Staff to a "safe waiting area". His or her parents / responsible adult will be contacted to collect such a person and remove him / her from the event.

Additional children's toilets and changing facilities shall be added to the event site when appropriate, in addition to the minimum guidance provided in the Event Health, Safety and Welfare Guide (Purple Guide).

The organisers are committed to the responsible and legal sale of alcohol and do not tolerate provision of alcohol to children. The contracted bar operator is required to make an undertaking to enforce the Challenge 25 policy for all sales of alcohol, requiring approved photographic ID. The security and event team will maintain vigilance for instances whereby alcohol is purchased by adults for supply to children, and this criminal activity will be considered grounds for ejection. The promoters will facilitate and support licensing inspections if appropriate.

Any mobile dispensing servers (MDS) will be

accompanied by persons not involved directly in serving alcohol. These other persons ('shepherds') will be responsible, jointly with the sellers and security personnel, for ensuring that mobile units comply with the Challenge 25 policy used on site, including preventing proxy sales; and for the prevention of sales to intoxicated customers.

Applicants Proposed Conditions

This document outlines the proposed conditions for the Hyde Park Application

Ne w No.		
	Hyde Park	
1	Licensable activities shall be restricted to the event period and shall only be carried out in conjunction with the UEFA Champions League Final official Fan Meeting Point activity taking place at Hyde Park.	
2	Unless otherwise agreed with the Westminster City Council, the total number of people to be accommodated for the purposes of this Licence, in the event site at any one time shall not be more than 19,999 (including security, staff, performers and employees).	
3	The use of this licence shall be agreed through the Safety Advisory Group (SAG) process and shall have had 'no objection' raised by the representatives on the SAG.	
4	The Safety Advisory Group (SAG) shall be chaired by a representative of the Westminster City Council's City Promotions, Events and Filming team.	
5	Membership of the Safety Advisory Group (SAG) shall normally consist of invited representatives of the designated event organiser, the Metropolitan Police Service, Officers of the Westminster Vity Council, the Environmental Health Consultation Team, London Ambulance Service, London Fire Brigade, Transport for London, The Royal Parks and any other appropriate and specialist advisor as required by the chairman of the SAG to achieve 'no objection' and to meet the objectives of the Licensing Act.	
6	The Premises Licence Holder shall comply with all reasonable requirements of Westminster City Council, Westminster Police Licensing Team, Westminster City Council's Environmental Health Consultation Team, Westminster City Council's City Promotions, Events and Filming Team, the London Fire Brigade, the Metropolitan Police Service and The Royal Parks.	
7	Unless otherwise agreed with SAG, no later than 2 months prior to the event the Premises Licence holder must ensure the Event Management Plan is presented to the members of the SAG for their comments. If requested, the Event Management Plan shall include but not be limited to the following: a. Alcohol Management Plan; (if appropriate) b. Access Management Plan; c. Adverse Weather Plan; d. Cancellation Procedure; e. CCTV Plan; f. Communications Plan; g. Child & Vulnerable Adults Policy; h. Crowd Management Plan (including Security and Stewarding Plan); i. Egress Management Plan; j. Emergency and Evacuation procedures; k. Event Control Statement of Intent; l. Event Medical Plan; m. Event Safety Plan including Risk Assessment; n. Fire Safety Management Plan; p. Lighting Plan; q. Noise Management Plan; r. Public Liability Insurance; s. Safeguarding Policy; Child & Vulnerable Adults Policy & Protection of Women & Girls; t. Sanitary Provisions u. Security and Crime Reduction Plan; including overnight security arrangements v. Site Plans (showing all permanent and temporary structures and all access and egress points); w. Sustainability Statement; Terms and Conditions of Entry;	

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	y. Trader Food Management Plan; z. Certificates from competent persons on Structures, Electrical Power Supply and Gas equipment
	(including LPG) aa. Transport Assessment;
	bb. Traffic Management Plan
	cc. Waste Management Plan dd. Crisis Communications Plan.
8	So far as is reasonably practicable the Premises Licence Holder shall ensure that the event is run in accordance with the Event Management Plan.
9	If required by SAG, the Premises Licence Holder shall arrange an event debrief after the event at a time agreed with SAG.
10	An alcohol management plan shall be provided to the SAG. The plan for approval shall include: (a) the exact location of the bars; (b) the area/s set aside for alcohol consumption; (c) the type of alcohol to be sold; (d) any associated crowd management processes (e) proposed serveware by risk assessment; (f) the steps taken to uphold the Licensing Objectives (g) details of drinking water provisions (h) staff training
11	There shall be at least one personal licence holder on site during operational hours. Details of the personal licence holder (including name and contact number) shall be displayed in a prominent position on site.
12	The Premises Licence Holder shall ensure that alcohol is not allowed to be brought onto the Premises by members of the public, unless approved by the SAG.
13	The Premises Licence Holder shall ensure that no alcohol is allowed to be taken off the Premises by members of the public.
	When alcohol is sold at the event the following conditions shall apply to all bars, both for the public and in
14	hospitality areas: a) Unless otherwise agreed with SAG bars shall cease no later than 15 minutes after the start of the second half of the match. The closing times of bars will be prominently displayed on bar signage. b) Bars shall not be permitted to run price promotions, happy hours or other promotions designed to encourage excessive drinking. c) Drinks shall not be served in glass vessels or containers. A risk assessment shall be conducted if cans
	are proposed and the suitability should be agreed with the SAG.
15	Food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
16	Flashing or particularly bright lights on or outside the premises shall not cause a nuisance to nearby properties (save insofar as they are necessary for the prevention of crime or public safety).
17	No fumes, steam or odours shall be emitted from the licensed area so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
18	A sufficient number of easily identifiable, readily accessible receptacles for refuse must be provided, including provisions for concessions. Arrangements must be made for regular collection. Public areas must be kept clear of refuse and other combustible waste prior to, and so far as is reasonably practicable, during the licensed event.
19	The licensee shall ensure that the highway and public spaces in the vicinity of the premises are kept free of litter from the premises to the satisfaction of the Westminster City Council. The highway in the vicinity of the premises shall be swept at regular intervals and at the close of business. All litter and sweepings collected and stored in accordance with the approved refuse storage arrangements. Vicinity shall include the highway external to each side of the Hyde Park boundary to a minimum distance of 50 metres.

A Noise Management Plan to promote the prevention of public nuisance shall be provided to Westminster City Council's Environmental Health Consultation Team for approval. The Noise Management Plan will be provided a minimum of 28 days prior to the event. The Noise Management Plan shall state the maximum permitted music noise level applicable at the nearest noise sensitive premises. Once approved in writing it shall be implemented by the Premises Licence Holder.

21 The Licensee will take all reasonable steps to ensure that amplified music will not cause a nuisance.

The following noise conditions shall apply to events with regulated entertainment:

- (a) A noise control consultant shall be appointed, who shall liaise between all parties including the Licence Holder, promoter, sound system supplier, sound engineer and the Environmental Health Consultation Team on all matters relating to noise control prior to the event.
- (b) For the purposes of monitoring music noise levels during the event and sound check, the noise control consultant shall contact the Environmental Health Consultation Team and agree noise sensitive locations which are to be used to monitor compliance with conditions (d) and (e).
- (c) If deemed necessary a noise propagation test shall be undertaken in consultation with representative(s) of the Environmental Health Consultation Team in order to set appropriate control limits at the sound mixer position. The sound system shall be configured and operated in a similar manner as intended for the event. The sound source used for the test shall be similar in character to the music likely to be produced during the event.
- (d) The control limits set at the mixer position shall be adequate to ensure that the Music Noise Level shall not at 1 metre from the façade of any noise sensitive premises exceed 65 dB(A) over a 5-minute period between 10:00 and 21:30 on the day of the event (including sound checks, rehearsals and performances).
- (e) Rehearsal and sound check times shall be limited between the hours of 10:00 and 20:00. Notification of the time(s) and duration of sound checks shall be provided to the Environmental Health Consultation Team at least 24 hours beforehand. There shall be no publicity of rehearsals.
- (f) The promoter, system supplier and all individual sound engineers shall be informed of the sound control limits and that any instructions from the noise control consultant regarding noise levels shall be implemented.
- (g) A communications link should be provided to enable condition (f) above to be complied with and any numbers shall be made available to the Environmental Health Consultation Team prior to the event starting.
- (h) The appointed noise control consultant/or appointed person shall continuously monitor noise levels and advise the sound engineer accordingly to ensure that the noise limits are not exceeded. The Environmental Health Consultation Team shall have access to the results of the noise monitoring at all times. The Environmental Health Consultation Team shall have access and facilities to enable them to carry out their own monitoring.
- (i) The speakers must be located to the satisfaction of the Environmental Health Consultation Team.
- (j) Residential properties and the relevant amenity group(s) in the immediate vicinity of the Park will be contacted as soon as reasonably practicable prior to the Event advising them of the times of the Event and any sound check or rehearsal times and giving them a telephone number to contact in the event that they have any complaints.

There shall be no noise audible above background noise at the facade of the nearest noise sensitive building external to the Park, from any construction or similar works in association with the set-up and breakdown of the site, outside the hours of:

- 08:00-18:00 Monday to Friday
- 10:00- 13:00 Saturday
- No noisy work can be carried out on Sundays, bank holidays and public holidays.

Noisy work must not take place outside these hours unless otherwise agreed through an out of hours (OOH) approval (up to three consecutive days) or a Control of Pollution Act 1974 section 61 prior consent in special circumstances (for works longer than 3 consecutive days).

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24	Any generators, refrigerators or other machinery running overnight will be silenced, screened or sited so as to not create noise audible above background levels at the facade of the nearest building
25	Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
26	The Premises Licence Holder shall carry out the sanitary provision analysis using the event safety guide as the basis for determining the sanitation facilities required. The minimum number of facilities will be included in the Event Management Plan together with details of the maintenance and servicing of sanitary accommodation.
27	Any special effects or mechanical installations shall be arranged, operated and stored so as to minimise any risk to the safety of those using the premises. Unless otherwise agreed by SAG, details of any proposed use of any of the following special effects shall be presented to the SAG, and the Environmental Health Consultation Team, 28 days in advance of the event. 1. dry ice and cryogenic fog 2. smoke machines and fog generators 3. pyrotechnics including fireworks 4. firearms 5. lasers 6. explosives and highly flammable substances. 7. real flame. 8. strobe lighting.
28	No person shall give at the premises any exhibition, demonstration or performance of hypnotism, mesmerism or any similar act or process which produces or is intended to produce in any other person any form of induced sleep or trance in which susceptibility of the mind of that person to suggestion or direction is increased or intended to be increased. NOTE: (1) This rule does not apply to exhibitions given under the provisions of Section 2(1A) and 5 of the Hypnotism Act 1952.
29	The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and in full working order.
30	The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
31	All emergency exit doors shall be available at all material times
32	Emergency exits and entrances to the event area must be kept clear at all times and must be provided with clearly visible signage.
33	All parts of the licensed area intended to be used in the absence of adequate daylight and all essential safety signage shall be suitably illuminable. Details of the locations and level of illumination must be submitted to the SAG or their authorised representative.
34	The edges of the treads of steps and stairways of infrastructure introduced to the premises for the purposes of the event, shall be maintained so as to be conspicuous.
35	Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
36	All fabrics, curtains, drapes and similar features including materials used in finishing and furnishing shall be either non-combustible or be durably or inherently flame-retarded fabric. Any fabrics used in escape routes, entertainment areas, shall be non- combustible. All fabric, including curtains and drapes used on stage for tents and marquees, or plastic and weather sheeting, shall be inherently or durably flame retardant to the relevant British Standards. Certificates of compliance must be available upon request by an authorised officer of Westminster City Council, The London Fire Brigade.
37	Any moving flown equipment must contain a device or method whereby failure in the lifting system would not allow the load to fall. All hung scenery and equipment must be provided with a minimum of two securely

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	fixed independent suspensions such that in the event of failure of one suspension the load shall be safely sustained.
38	The certificates listed below shall be submitted to the licensing authority upon written request: • Any permanent or temporary emergency lighting battery or system • Any permanent or temporary electrical installation • Any permanent or temporary emergency warning system
39	 Electrical generators, where used, must be: Suitably located clear of buildings, marquees and structures, and free from flammable materials; Enclosed to prevent unauthorised access; Able to provide power for the duration of the event; Backed up electrical generators are to be provided to power essential communications, lighting and safety systems in the event of primary generator failure.
40	Details of all marquees, tented structures and temporary structures should be provided including emergency exits and signage, fire warning and fire fighting equipment.
41	Full structural design details and calculations of all and any structures to be erected within the licensed area must be submitted to the Westminster City Council Building Control. A certificate from a competent person or engineer that a completed structure has been erected in accordance with the structural drawings and design specification must be available for inspection prior to a relevant structure being used during the licensed event.
42	The Premises Licence Holder must ensure that competent persons are employed to assess the electrical requirements at the event and the compatibility of the electricity supply with the equipment to be used. Appropriate safety devices (such as 30mA Residual Current Devices at Source) must be used for electrical apparatus, particularly for any electrical equipment exposed to adverse conditions or electrical equipment to be used in association with hand held devices (e.g. microphones). The competent person must make a certificate of inspection of the electrical installation available for inspection.
43	All spare fuel, including LPG, must be kept and stored safely in accordance with relevant Health and Safety legislation and suitable safety signage and fire fighting equipment provided.
44	No non-emergency vehicles shall be operated within the premises during the event.
45	The Premises Licence Holder shall install a comprehensive CCTV system on site in accordance with the CCTV Plan agreed with SAG and in particular with the Police. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member must be able to provide a Police or authorised Westminster City Council officer copies of recent CCTV images or data with the minimum of delay when requested. All recordings shall be stored for a minimum period of 31 days with date and time stamping, and recordings should be made available upon the request of Police or authorised officer as soon as reasonable practicable throughout the entire 31 day period.
46	The bars shall close immediately on the direction of the senior police officer engaged on the event. In the event of disorder or injury to any person due to the presence of plastic bottles or cans, the senior police officer present can direct the immediate cessation of alcohol served in plastic bottles or cans whilst the risk is still present.
47	The Premises Licence Holder shall produce a security stewarding plan which will detail the qualification, training and deployment of SIA security and stewards. The positioning of staff will be based on a risk assessment process.
48	Adequate stewarding within the licensed area must be provided at all times during the licensed event.
49	All security staff will be identifiable in uniform and will display their name badges by way of a reflective armband or lanyard.
50	Twenty-four hour Security Industry Authority (SIA) approved security to be provided on site from the night when equipment first arrives until removed.

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	Unless police approval is given otherwise, stewards shall monitor all entry and egress points throughout the day of an event. Such monitoring shall include:
51	(a) The numbers of stewards at each entry and egress point shall be continuously reassessed throughout the day in consultation with the relevant senior police officer on duty for the event or relevant area of the event.
	(b) All stewards shall wear readily identifiable tabards or as agreed with Police.
52	An incident log shall be kept at the premises on event days whilst the premises is open, and made available on request to an authorised officer of the Westminster City Council or the Police. It must be completed within 24 hours of the incident and will record the following: 1. all crimes reported to the venue 2. all ejections of patrons 3. any complaints received concerning crime and disorder 4. any incidents of disorder 5. all seizures of drugs or offensive weapons
	any refusal of the sale of alcohol any formal visit by a relevant authority or emergency service.
53	A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the Westminster City Council at all times whilst the premises is open.
54	A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
55	Posters will be displayed on site in the bar area and point of sale, which refer to the Challenge 25 policy and to advise that suitable proof of age will be required for the purposes of the supply of alcohol.
56	Age restricted films shall not be shown in the presence of children.
57	Children under the age of 18 will not be admitted unless accompanied by a responsible adult.
58	The Safeguarding Policy will include details of the welfare provision for the support of children and vulnerable adults and protection of Women and Girls. All welfare staff will be appropriately trained and certified.
59	The Premises Licence Holder shall produce and implement a child or vulnerable persons policy which will include provision for children or vulnerable persons found or reported missing. This will be included in the safeguarding policy.
60	The Premises Licence Holder shall appoint one person as responsible for safeguarding on site to coordinate safeguarding measures.
61	A welfare area will be provided to coordinate all welfare safeguarding activities.
62	If required by SAG, external security teams will patrol the event perimeter and a security response team will operate in the immediate area around the site.

Premises History Appendix 3

There have been a number of events held within Hyde park however, this is a stand alone event.

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers necessary for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as necessary for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

Mandatory Conditions

- 1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
- 2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
- 3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
- 4. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or

less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- 5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- 7. The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

- 8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 8(ii) For the purposes of the condition set out in paragraph 8(i) above -
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
 - (b) "permitted price" is the price found by applying the formula -

P = D+(DxV)

Where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol:
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
 - (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
- 9. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.

10. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

Conditions consistent with the operating schedule

- 11. Licensable activities shall be restricted to the event period and shall only be carried out in conjunction with the UEFA Champions League Final official Fan Meeting Point activity taking place at Hyde Park.
- 12. Unless otherwise agreed with the Westminster City Council, the total number of people to be accommodated for the purposes of this Licence, in the event site at any one time shall not be more than 19,999 (including security, staff, performers and employees).
- 13. The use of this licence shall be agreed through the Safety Advisory Group (SAG) process and shall have had 'no objection' raised by the representatives on the SAG.
- 14. The Safety Advisory Group (SAG) shall be chaired by a representative of the Westminster City Council's City Promotions, Events and Filming team.
- 15. Membership of the Safety Advisory Group (SAG) shall normally consist of invited representatives of the designated event organiser, the Metropolitan Police Service, Officers of the Westminster City Council, the Environmental Health Consultation Team, London Ambulance Service, London Fire Brigade, Transport for London, The Royal Parks and any other appropriate and specialist advisor as required by the chairman of the SAG to achieve 'no objection' and to meet the objectives of the Licensing Act.
- 16. The Premises Licence Holder shall comply with all reasonable requirements of Westminster City Council, Westminster Police Licensing Team, Westminster City Council's Environmental Health Consultation Team, Westminster City Council's City Promotions, Events and Filming Team, the London Fire Brigade, the Metropolitan Police Service and The Royal Parks.
- 17. Unless otherwise agreed with SAG, no later than 2 months prior to the event the Premises Licence holder must ensure the Event Management Plan is presented to the members of the SAG for their comments. If requested, the Event Management Plan shall include but not be limited to the following:
 - a. Alcohol Management Plan (if appropriate)
 - b. Access Management Plan;
 - c. Adverse Weather Plan;
 - d. Cancellation Procedure;
 - e. CCTV Plan;
 - f. Communications Plan;
 - g. Child & Vulnerable Adults Policy;
 - h. Crowd Management Plan (including Security and Stewarding Plan);
 - i. Egress Management Plan;
 - j. Emergency and Evacuation procedures;
 - k. Event Control Statement of Intent:
 - I. Event Medical Plan:
 - m. Event Safety Plan including Risk Assessment;
 - n. Fire Safety Management Plan;
 - o. Ingress Management Plan;
 - p. Lighting Plan;
 - q. Noise Management Plan;
 - r. Public Liability Insurance;

- s. Safeguarding Policy; Child & Vulnerable Adults Policy & Protection of Women & Girls;
- t. Sanitary Provisions
- u. Security and Crime Reduction Plan; including overnight security arrangements
- v. Site Plans (showing all permanent and temporary structures and all access and egress points);
- w. Sustainability Statement;
- x. Terms and Conditions of Entry;
- y. Trader Food Management Plan;
- z. Certificates from competent persons on Structures, Electrical Power Supply and Gas equipment

(including LPG)

- aa. Transport Assessment;
- bb. Traffic Management Plan
- cc. Waste Management Plan
- dd. Crisis Communications Plan.
- 18. So far as is reasonably practicable the Premises Licence Holder shall ensure that the event is run in accordance with the Event Management Plan.
- 19. If required by SAG, the Premises Licence Holder shall arrange an event debrief after the event at a time agreed with SAG.
- 20. An alcohol management plan shall be provided to the SAG. The plan for approval shall include:
 - (a) the exact location of the bars;
 - (b) the area/s set aside for alcohol consumption;
 - (c) the type of alcohol to be sold;
 - (d) any associated crowd management processes
 - (e) proposed serveware by risk assessment;
 - (f) the steps taken to uphold the Licensing Objectives
 - (g) details of drinking water provisions
 - (h) staff training
- 21. There shall be at least one personal licence holder on site during operational hours. Details of the personal licence holder (including name and contact number) shall be displayed in a prominent position on site.
- 22. The Premises Licence Holder shall ensure that alcohol is not allowed to be brought onto the Premises by members of the public, unless approved by the SAG.
- 23. The Premises Licence Holder shall ensure that no alcohol is allowed to be taken off the Premises by members of the public.
- 24. When alcohol is sold at the event the following conditions shall apply to all bars, both for the public and in hospitality areas:
 - a) Unless otherwise agreed with SAG bars shall cease no later than 15 minutes after the start of the second half of the match. The closing times of bars will be prominently displayed on bar signage.
 - b) Bars shall not be permitted to run price promotions, happy hours or other promotions designed to encourage excessive drinking.
 - c) Drinks shall not be served in glass vessels or containers. A risk assessment shall be conducted if cans are proposed and the suitability should be agreed with the SAG.

- 25. Food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
- 26. Flashing or particularly bright lights on or outside the premises shall not cause a nuisance to nearby properties (save insofar as they are necessary for the prevention of crime or public safety).
- 27. No fumes, steam or odours shall be emitted from the licensed area so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
- 28. A sufficient number of easily identifiable, readily accessible receptacles for refuse must be provided, including provisions for concessions. Arrangements must be made for regular collection. Public areas must be kept clear of refuse and other combustible waste prior to, and so far as is reasonably practicable, during the licensed event.
- 29. The licensee shall ensure that the highway and public spaces in the vicinity of the premises are kept free of litter from the premises to the satisfaction of the Westminster City Council. The highway in the vicinity of the premises shall be swept at regular intervals and at the close of business. All litter and sweepings collected and stored in accordance with the approved refuse storage arrangements. Vicinity shall include the highway external to each side of the Hyde Park boundary to a minimum distance of 50 metres.
- 30. A Noise Management Plan to promote the prevention of public nuisance shall be provided to Westminster City Council's Environmental Health Consultation Team for approval. The Noise Management Plan will be provided a minimum of 28 days prior to the event. The Noise Management Plan shall state the maximum permitted music noise level applicable at the nearest noise sensitive premises. Once approved in writing it shall be implemented by the Premises Licence Holder.
- 31. The Licensee will take all reasonable steps to ensure that amplified music will not cause a nuisance.
- 32. The following noise conditions shall apply to events with regulated entertainment:
 - (a) A noise control consultant shall be appointed, who shall liaise between all parties including the Licence Holder, promoter, sound system supplier, sound engineer and the Environmental Health Consultation Team on all matters relating to noise control prior to the event.
 - (b) For the purposes of monitoring music noise levels during the event and sound check, the noise control consultant shall contact the Environmental Health Consultation Team and agree noise sensitive locations which are to be used to monitor compliance with conditions (d) and (e).
 - (c) If deemed necessary a noise propagation test shall be undertaken in consultation with representative(s) of the Environmental Health Consultation Team in order to set appropriate control limits at the sound mixer position. The sound system shall be configured and operated in a similar manner as intended for the event. The sound source used for the test shall be similar in character to the music likely to be produced during the event.
 - (d) The control limits set at the mixer position shall be adequate to ensure that the Music Noise Level shall not at 1 metre from the façade of any noise sensitive premises exceed 65 dB(A) over a 5-minute period between 10:00 and 21:30 on the day of the event (including sound checks, rehearsals and performances).
 - (e) Rehearsal and sound check times shall be limited between the hours of 10:00 and 20:00. Notification of the time(s) and duration of sound checks shall be

provided to the Environmental Health Consultation Team at least 24 hours beforehand. There shall be no publicity of rehearsals.

- (f) The promoter, system supplier and all individual sound engineers shall be informed of the sound control limits and that any instructions from the noise control consultant regarding noise levels shall be implemented.
- (g) A communications link should be provided to enable condition (f) above to be complied with and any numbers shall be made available to the Environmental Health Consultation Team prior to the event starting.
- (h) The appointed noise control consultant/or appointed person shall continuously monitor noise levels and advise the sound engineer accordingly to ensure that the noise limits are not exceeded. The Environmental Health Consultation Team shall have access to the results of the noise monitoring at all times. The Environmental Health Consultation Team shall have access and facilities to enable them to carry out their own monitoring.
- (i) The speakers must be located to the satisfaction of the Environmental Health Consultation Team.
- (j) Residential properties and the relevant amenity group(s) in the immediate vicinity of the Park will be contacted as soon as reasonably practicable prior to the Event advising them of the times of the Event and any sound check or rehearsal times and giving them a telephone number to contact in the event that they have any complaints.
- 33. There shall be no noise audible above background noise at the facade of the nearest noise sensitive building external to the Park, from any construction or similar works in association with the set-up and breakdown of the site, outside the hours of:
 - 08:00-18:00 Monday to Friday
 - 10:00- 13:00 Saturday
 - No noisy work can be carried out on Sundays, bank holidays and public holidays.

Noisy work must not take place outside these hours unless otherwise agreed through an out of hours (OOH) approval (up to three consecutive days) or a Control of Pollution Act 1974 section 61 prior consent in special circumstances (for works longer than 3 consecutive days).

- 34. Any generators, refrigerators or other machinery running overnight will be silenced, screened or sited so as to not create noise audible above background levels at the facade of the nearest building 25 Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- 35. The Premises Licence Holder shall carry out the sanitary provision analysis using the event safety guide as the basis for determining the sanitation facilities required. The minimum number of facilities will be included in the Event Management Plan together with details of the maintenance and servicing of sanitary accommodation.
- 36. Any special effects or mechanical installations shall be arranged, operated and stored so as to minimise any risk to the safety of those using the premises. Unless otherwise agreed by SAG, details of any proposed use of any of the following special effects shall be presented to the SAG, and the Environmental Health Consultation Team, 28 days in advance of the event.
 - 1. dry ice and cryogenic fog
 - 2. smoke machines and fog generators
 - 3. pyrotechnics including fireworks
 - 4. firearms
 - 5. lasers
 - 6. explosives and highly flammable substances.

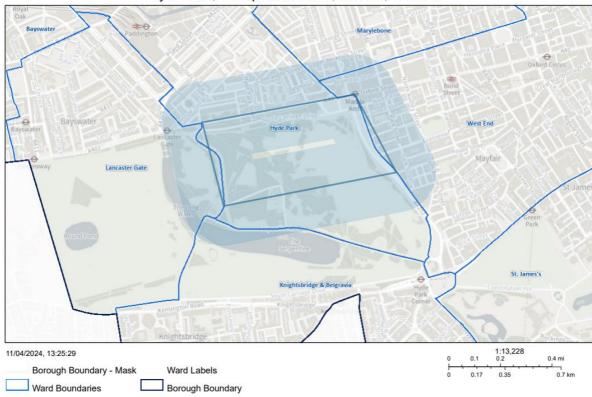
- 7. real flame.
- 8. strobe lighting.
- 37. No person shall give at the premises any exhibition, demonstration or performance of hypnotism, mesmerism or any similar act or process which produces or is intended to produce in any other person any form of induced sleep or trance in which susceptibility of the mind of that person to suggestion or direction is increased or intended to be increased. NOTE: (1) This rule does not apply to exhibitions given under the provisions of Section 2(1A) and 5 of the Hypnotism Act 1952.
- 38. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and in full working order.
- 39. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
- 40. All emergency exit doors shall be available at all material times.
- 41. Emergency exits and entrances to the event area must be kept clear at all times and must be provided with clearly visible signage.
- 42. All parts of the licensed area intended to be used in the absence of adequate daylight and all essential safety signage shall be suitably illuminable. Details of the locations and level of illumination must be submitted to the SAG or their authorised representative.
- 43. The edges of the treads of steps and stairways of infrastructure introduced to the premises for the purposes of the event, shall be maintained so as to be conspicuous.
- 44. Curtains and hangings shall be arranged so as not to obstruct emergency safety signs or emergency equipment.
- 45. All fabrics, curtains, drapes and similar features including materials used in finishing and furnishing shall be either non-combustible or be durably or inherently flame-retarded fabric. Any fabrics used in escape routes, entertainment areas, shall be non-combustible. All fabric, including curtains and drapes used on stage for tents and marquees, or plastic and weather sheeting, shall be inherently or durably flame retardant to the relevant British Standards. Certificates of compliance must be available upon request by an authorised officer of Westminster City Council, The London Fire Brigade.
- 46. Any moving flown equipment must contain a device or method whereby failure in the lifting system would not allow the load to fall. All hung scenery and equipment must be provided with a minimum of two securely fixed independent suspensions such that in the event of failure of one suspension the load shall be safely sustained.
- 47. The certificates listed below shall be submitted to the licensing authority upon written request:
 - Any permanent or temporary emergency lighting battery or system
 - Any permanent or temporary electrical installation
 - Any permanent or temporary emergency warning system
- 48. Electrical generators, where used, must be:
 - Suitably located clear of buildings, marquees and structures, and free from flammable materials;
 - Enclosed to prevent unauthorised access;
 - Able to provide power for the duration of the event;

- Backed up electrical generators are to be provided to power essential communications, lighting and safety systems in the event of primary generator failure.
- 49. Details of all marquees, tented structures and temporary structures should be provided including emergency exits and signage, fire warning and fire fighting equipment.
- 50. Full structural design details and calculations of all and any structures to be erected within the licensed area must be submitted to the Westminster City Council Building Control. A certificate from a competent person or engineer that a completed structure has been erected in accordance with the structural drawings and design specification must be available for inspection prior to a relevant structure being used during the licensed event.
- 51. The Premises Licence Holder must ensure that competent persons are employed to assess the electrical requirements at the event and the compatibility of the electricity supply with the equipment to be used.
- 52. Appropriate safety devices (such as 30mA Residual Current Devices at Source) must be used for electrical apparatus, particularly for any electrical equipment exposed to adverse conditions or electrical equipment to be used in association with hand held devices (e.g. microphones). The competent person must make a certificate of inspection of the electrical installation available for inspection.
- 53. All spare fuel, including LPG, must be kept and stored safely in accordance with relevant Health and Safety legislation and suitable safety signage and fire fighting equipment provided.
- 54. No non-emergency vehicles shall be operated within the premises during the event.
- 55. The Premises Licence Holder shall install a comprehensive CCTV system on site in accordance with the CCTV Plan agreed with SAG and in particular with the Police. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member must be able to provide a Police or authorised Westminster City Council officer copies of recent CCTV images or data with the minimum of delay when requested. All recordings shall be stored for a minimum period of 31 days with date and time stamping, and recordings should be made available upon the request of Police or authorised officer as soon as reasonable practicable throughout the entire 31 day period.
- 56. The bars shall close immediately on the direction of the senior police officer engaged on the event. In the event of disorder or injury to any person due to the presence of plastic bottles or cans, the senior police officer present can direct the immediate cessation of alcohol served in plastic bottles or cans whilst the risk is still present.
- 57. The Premises Licence Holder shall produce a security stewarding plan which will detail the qualification, training and deployment of SIA security and stewards. The positioning of staff will be based on a risk assessment process.
- 58. Adequate stewarding within the licensed area must be provided at all times during the licensed event.
- 59. All security staff will be identifiable in uniform and will display their name badges by way of a reflective armband or lanyard.

- 60. Twenty-four hour Security Industry Authority (SIA) approved security to be provided on site from the night when equipment first arrives until removed.
- 61. Unless police approval is given otherwise, stewards shall monitor all entry and egress points throughout the day of an event. Such monitoring shall include:
 - (a) The numbers of stewards at each entry and egress point shall be continuously reassessed throughout the day in consultation with the relevant senior police officer on duty for the event or relevant area of the event.
 - (b) All stewards shall wear readily identifiable tabards or as agreed with Police.
- 62. An incident log shall be kept at the premises on event days whilst the premises is open, and made available on request to an authorised officer of the Westminster City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - 1. all crimes reported to the venue
 - 2. all ejections of patrons
 - 3. any complaints received concerning crime and disorder
 - 4. any incidents of disorder
 - 5. all seizures of drugs or offensive weapons
 - 6. any refusal of the sale of alcohol
 - 7. any formal visit by a relevant authority or emergency service.
- 63. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the Westminster City Council at all times whilst the premises is open.
- 64. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 65. Posters will be displayed on site in the bar area and point of sale, which refer to the Challenge 25 policy and to advise that suitable proof of age will be required for the purposes of the supply of alcohol.
- 66. Age restricted films shall not be shown in the presence of children.
- 67. Children under the age of 18 will not be admitted unless accompanied by a responsible adult.
- 68. The Safeguarding Policy will include details of the welfare provision for the support of children and vulnerable adults and protection of Women and Girls. All welfare staff will be appropriately trained and certified.
- 69. The Premises Licence Holder shall produce and implement a child or vulnerable persons policy which will include provision for children or vulnerable persons found or reported missing. This will be included in the safeguarding policy.
- 70. The Premises Licence Holder shall appoint one person as responsible for safeguarding on site to coordinate safeguarding measures.
- 71. A welfare area will be provided to coordinate all welfare safeguarding activities.
- 72. If required by SAG, external security teams will patrol the event perimeter and a security response team will operate in the immediate area around the site.

Conditions proposed by the Environmental Health Service

None



Hyde Park, 1 Serpentine Road, London, W2 2UH

Resident Count: 4618

Licence Number	Trading Name	Address	Premises Type	Time Period	Application Type
23/04482/LIPDPS	Hyde Park	Hyde Park Serpentine Road London W2 2UH	Park / Open Space	Monday to Sunday; 05:00 - 00:00	Premises Licence - Change of DPS
21/01829/LIPN	Serpentine Bridge Kiosk, West Carriage Drive	Hyde Park Serpentine Road London W2 2UH	Sales kiosk	Monday to Sunday; 08:00 - 21:00	Premises Licence - New
18/11416/LIPDPS	Winter Wonderland	Hyde Park Serpentine Road London W2 2UH	Park / Open Space	Monday to Sunday; 10:00 - 22:00	Premises Licence - Change of DPS

21/00645/LIPDPS	The Lido Cafe	Ground Floor Hyde Park 1 Serpentine Road London W2 2UH	Restaurant	Monday; 10:00 - 23:30 Tuesday; 10:00 - 23:30 Wednesday; 10:00 - 23:30 Thursday; 10:00 - 23:30 Friday; 10:00 - 23:30 Saturday; 10:00 - 23:30 Saturday; 10:00 - 23:30 Saturday; 10:00 - 23:30	Premises Licence - Change of DPS
21/00646/LIPDPS	The Lido Restaurant (Seasonal Exterior Bar)	Ground Floor Hyde Park 1 Serpentine Road London W2 2UH	Cafe	Sunday; 10:00 - 23:00 Monday to Saturday; 10:00 - 23:30	Premises Licence - Change of DPS
23/00325/LIPDPS	Pakhtoon	7 Edgware Road London W2 2ER	Restaurant	Sunday; 10:00 - 23:00 Monday to Saturday; 10:00 - 02:00	Premises Licence - Change of DPS
21/06735/LIPCH	The Victory Services Club	63 - 79 Seymour Street London W2 2HF	Club or institution	Monday to Sunday; 07:00 - 01:00	Premises Licence - Change Licensee Dets
20/03798/LIPCH	Al Balad	11 Edgware Road London W2 2ER	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Change Licensee Dets

16/09835/LIPT	The Tyburn	18 Edgware Road London W2 2EN	Public house or pub restaurant	Sunday; 07:00 - 22:50 Monday to Thursday; 07:00 - 23:30 Friday to Saturday; 07:00 - 00:00 Sundays before Bank Holidays; 07:00 - 00:00 -	Premises Licence - Transfer
14/05902/LIPVM	Salt Dining Room	13 Edgware Road London W2 2JE	Restaurant	Sunday; 12:00 - 01:00 Monday to Saturday; 10:00 - 01:30	Premises Licence - Variation - Minor
23/07377/LIPDPS	Wagamama	Unit 1 6 Marble Arch London W1H 7EJ	Restaurant	Sunday; 10:00 - 23:00 Monday to Thursday; 10:00 - 00:00 Friday to Saturday; 10:00 - 00:30	Premises Licence - Change of DPS
22/05720/LIPN	Immersive Galleries	Unit 2 6 Marble Arch London W1H 7EJ	Conference or exhibition centre	Sunday; 07:00 - 22:30 Monday to Thursday; 07:00 - 23:30 Friday to Saturday; 07:00 - 00:00	Premises Licence - New

18/03368/LIPST	RU6, Marble Arch Place	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53- 59 (odd) Bryanston Street London	Not Recorded	Sunday; 08:00 - 23:00 Monday to Thursday; 08:00 - 00:00 Friday to Saturday; 08:00 - 00:30	Provisional Statement (LA 2003)
18/03362/LIPST	RU2, Marble Arch Place	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53- 59 (odd) Bryanston Street London	Restaurant	Sunday; 08:00 - 23:00 Monday to Saturday; 08:00 - 00:00	Provisional Statement (LA 2003)
20/03281/LIPN	Odeon Cinema 5-14 Marble Arch, 12-22 Edgware Road 53-63 Brya	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53- 59 (odd) Bryanston Street London	Not Recorded	Monday to Sunday; 00:00 - 00:00	Premises Licence - New

19/07361/LIPST	Unit 4	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53- 59 (odd) Bryanston Street London	Not Recorded	Sunday; 08:00 - 23:00 Monday to Thursday; 08:00 - 00:00 Friday to Saturday; 08:00 - 00:30	Provisional Statement (LA 2003)
19/07371/LIPST	Unit 1	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53- 59 (odd) Bryanston Street London	Not Recorded		Provisional Statement (LA 2003)
18/03367/LIPST	RU5, Marble Arch Place	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53- 59 (odd) Bryanston Street London	Cafe	Sunday; 08:00 - 23:00 Monday to Thursday; 08:00 - 00:00 Friday to Saturday; 08:00 - 00:30	Provisional Statement (LA 2003)

18/03364/LIPST	RU3, Marble Arch Place	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53- 59 (odd) Bryanston Street London	Cafe	Sunday; 10:00 - 22:30 Monday to Thursday; 08:00 - 00:00 Friday to Saturday; 08:00 - 00:30	Provisional Statement (LA 2003)
18/03365/LIPST	RU4, Marble Arch Place	Development Site At 5-9 Marble Arch, 2-20 (evens) Edgware Road & 53- 59 (odd) Bryanston Street London	Restaurant	Sunday; 08:00 - 23:00 Monday to Thursday; 08:00 - 00:00 Friday to Saturday; 08:00 - 00:30	Provisional Statement (LA 2003)
23/04163/LIPN	Not Recorded	Unit 2 5 Marble Arch London W1H 7EJ	Shop	Monday; 10:00 - 00:30 Tuesday; 10:00 - 00:30 Wednesday; 10:00 - 00:30 Thursday; 10:00 - 00:30 Friday; 10:00 - 00:30 Saturday; 10:00 - 00:30 Saturday; 10:00 - 00:30 Sunday; 10:00 - 00:30	Premises Licence - New

21/11350/LIPN	The Bryanston, Hyde Park	55 Bryanston Street London W1H 7BZ	Park / Open Space	Monday to Sunday; 00:00 - 00:00	Premises Licence - New
24/00842/LIPDPS	Sainsburys	55 Bryanston Street London W1H 7BZ	Shop (very large)	Monday; 07:00 - 23:00 Tuesday; 07:00 - 23:00 Wednesday; 07:00 - 23:00 Thursday; 07:00 - 23:00 Friday; 07:00 - 23:00 Saturday; 07:00 - 23:00 Sunday; 07:00 - 23:00	Premises Licence - Change of DPS
22/06117/LIPDPS	Al Bustan	Basement 21 Edgware Road London W2 2JE	Restaurant	Sunday; 09:00 - 00:00 Sunday; 12:00 - 01:00 Monday to Saturday; 09:00 - 02:30 Monday to Saturday; 09:00 - 02:30	Premises Licence - Change of DPS

23/05838/LIPDPS	(8th Floor)	1 Great Cumberland Place London W1H 7AL	Office	Monday; 10:00 - 23:30 Tuesday; 10:00 - 23:30 Wednesday; 10:00 - 23:30 Thursday; 10:00 - 23:30 Friday; 10:00 - 00:00 Saturday; 10:00 - 00:00 Sunday; 10:00 - 22:30	Premises Licence - Change of DPS
13/00762/LIPT	Wallers Newsagents	Ground Floor 11 Connaught Street London W2 2AY	Shop	Monday to Sunday; 07:00 - 23:00	Premises Licence - Transfer
17/07369/LIPDPS	Casa Malevo	23 Connaught Street London W2 2AF	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Change of DPS
22/07105/LIPN	London's Chocolate	17 Connaught Street London W2 2AY	Shop (large)	Tuesday; 10:30 - 19:00 Wednesday; 10:30 - 19:00 Thursday; 10:30 - 19:00 Friday; 10:30 - 19:00 Saturday; 10:30 - 19:00	Premises Licence - New

06/11561/WCCMAP	Le Chef	41 Connaught Street London W2 2BB	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Master Licence - Premises Licence
10/05240/LIPT	Prewett Miller	Ground Floor East 53 Connaught Street London W2 2BB	Restaurant	Sunday; 10:00 - 22:30 Monday to Saturday; 08:00 - 23:00	Premises Licence - Transfer
16/00299/LIPN	Snowflake, Unit 1, Marble Arch House	44 Edgware Road London W2 2EH	Miscellaneous	Friday to Saturday; 08:00 - 02:00 Sunday to Thursday; 08:00 - 00:00	Premises Licence - New
17/11027/LIPV	Abasto	55 - 57 Connaught Street London W2 2BB	Shop	Not Recorded; XXXX - XXXX	Premises Licence - Variation
20/01174/LIPN	Not Recorded	59 Connaught Street London W2 2BB	Cafe	Monday; 07:00 - 22:00 Tuesday; 07:00 - 22:00 Wednesday; 07:00 - 22:00 Thursday; 07:00 - 22:00 Friday; 07:00 - 22:00 Saturday; 07:00 - 22:00 Sunday; 07:00 - 21:00	Premises Licence - New

24/00464/LIPDPS	The Italian Greyhound	62 Seymour Street London W1H 5BN	Restaurant	Sunday; 08:00 - 22:30 Monday to Thursday; 08:00 - 23:30 Friday to Saturday; 08:00 - 00:00 Sundays before Bank Holidays; 08:00 - 00:00	Premises Licence - Change of DPS
22/05668/LIPCH	Ranoush Juice	43 Edgware Road London W2 2JE	Shop	Monday to Sunday; 08:00 - 03:00	Premises Licence - Change Licensee Dets
23/01139/LIPN	Not Recorded	40 Bryanston Street London W1H 7AW	Cafe	Saturday; 08:00 - 22:30 Sunday; 09:00 - 20:00 Monday to Tuesday; 07:00 - 18:00 Wednesday to Friday; 07:00 - 22:30	Premises Licence - New
22/07953/LIPDPS	Spaghetti House	47 - 51 Bryanston Street London W1H 7DN	Restaurant	Sunday; 12:00 - 23:00 Monday to Saturday; 10:00 - 23:30	Premises Licence - Change of DPS

21/11193/LIPVM	Cumberland Food & Wine	11 Great Cumberland Place London W1H 7LU	Shop	Monday; 00:00 - 00:00 Tuesday; 00:00 - 00:00 Wednesday; 00:00 - 00:00 Thursday; 00:00 - 00:00 Friday; 00:00 - 00:00 Saturday; 00:00 - 00:00 Sunday; 00:00 - 00:00 -	Premises Licence - Variation - Minor
23/04703/LIPDPS	London Marriott Hotel Park Lane	139 - 140 Park Lane London W1K 7AA	Hotel, 4+ star or major chain	Monday to Sunday; 00:00 - 00:00 Monday to Sunday; 10:00 - 02:00	Premises Licence - Change of DPS
23/04867/LIPN	Seymour Kitchen	5 Seymour Place London W1H 5BA	Restaurant	Monday; 08:00 - 23:00 Tuesday; 08:00 - 23:00 Wednesday; 08:00 - 23:00 Thursday; 08:00 - 23:00 Friday; 08:00 - 23:00 Saturday; 08:00 - 23:00 Saturday; 08:00 - 23:00	Premises Licence - New

22/10004/LIPT	Maroush Gardens	Basement And Ground Floor 1 Connaught Street London W2 2AF	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Transfer
19/00201/LIPDPS	Wanasa Lounge Club	141 Park Lane London W1K 7BD	Restaurant	Monday to Sunday; 09:00 - 06:30	Premises Licence - Change of DPS
17/09767/LIPDPS	141 Park Lane	141 Park Lane London W1K 7BD	Night clubs and discos	Sunday; 09:00 - 01:30 Monday to Saturday; 09:00 - 03:30	Premises Licence - Change of DPS
23/05702/LIPT	Connaught	24 Connaught Street London W2 2AF	Not Recorded	Monday; 10:00 - 21:00 Tuesday; 10:00 - 21:00 Wednesday; 10:00 - 21:00 Thursday; 10:00 - 21:00 Friday; 10:00 - 21:00 Saturday; 10:00 - 21:00	Premises Licence - Transfer

19/16526/LIPV	Duke Of Kendal	38 Connaught Street London W2 2AF	Pub or pub restaurant with lodge	Sunday; 12:00 - 23:00 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00 Sundays before Bank Holidays; 12:00 - 00:00	Premises Licence - Variation
18/08859/LIPRW	London Grace	7 Seymour Place London W1H 5BA	Hairdresser or beauty salon	Saturday; 09:00 - 20:00 Sunday; 10:00 - 16:00 Monday to Wednesday; 09:00 - 21:00 Thursday to Friday; 09:00 - 22:00	Premises Licence - Removal of Works
17/06364/LIPRW	Donostia	9 Seymour Place London W1H 5BA	Restaurant	Saturday; 10:00 - 23:00 Sunday; 10:00 - 21:00 Monday to Friday; 11:30 - 23:00	Premises Licence - Removal of Works

06/11597/WCCMAP	Colbeh	6 Porchester Place London W2 2BS	Restaurant	Monday to Thursday; 12:00 - 23:30 Friday to Saturday; 12:00 - 00:00 Sundays before Bank Holidays; 12:00 - 00:00	Master Licence - Premises Licence
22/09901/LIPV	Albalad	60 Edgware Road London W2 2EH	Restaurant	Monday; 11:00 - 00:00 Tuesday; 11:00 - 00:00 Wednesday; 11:00 - 00:00 Thursday; 11:00 - 00:00 Friday; 11:00 - 00:00 Saturday; 11:00 - 00:00 Sunday; 11:00 -	Premises Licence - Variation
22/05669/LIPCH	Maroush Express	56 - 58 Edgware Road London W2 2EH	Restaurant	Sunday; 12:00 - 00:30 Monday to Saturday; 10:00 - 01:00	Premises Licence - Change Licensee Dets
14/06702/LIPN	Buchanan's Cheesemongers	5A Porchester Place London W2 2BS	Food store	Sunday; 10:00 - 22:30 Monday to Saturday; 08:00 - 23:00	Premises Licence - New

12/11208/LIPV	Donostia	Basement And Ground Floor 10 Seymour Place London W1H 7ND	Restaurant	Sunday; 11:30 - 21:00 Monday to Saturday; 11:30 - 23:00	Premises Licence - Variation
21/04542/LIPN	Lacquered And Stripped	7 Porchester Place London W2 2BS	Hairdresser or beauty salon	Sunday; 10:00 - 17:00 Monday to Saturday; 10:00 - 19:00	Premises Licence - New
23/04773/LIPDPS	Carpenters	12 Seymour Place London W1H 7NE	Public house or pub restaurant	Sunday; 12:00 - 22:30 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00 Sundays before Bank Holidays; 12:00 - 00:00	Premises Licence - Change of DPS
19/06695/LIPDPS	Boisdale Of Mayfair	12 North Row London W1K 7DF	Wine bar	Sunday; 23:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Change of DPS
23/01734/LIPSL	Shadow Licence	12 North Row London W1K 7DF	Premises Licence - Shadow Licence	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Shadow Licence

23/04137/LIPDPS	Vinoteca	15 Seymour Place London W1H 5BE	Wine bar	Monday to Sunday; 08:00 - 23:00	Premises Licence - Change of DPS
21/05095/LIPV	The Cumberland	Cumberland Hotel Great Cumberland Place London W1H 7DL	Hotel, 4+ star or major chain	Monday to Sunday; 00:00 - 00:00	Premises Licence - Variation
23/06358/LIPDPS	Not Recorded	14 Seymour Place London W1H 7NF	Restaurant	Sunday; 09:00 - 22:30 Monday to Thursday; 09:00 - 23:30 Friday to Saturday; 09:00 - 00:00	Premises Licence - Change of DPS
23/08149/LIPVM	Kurobuta	17 - 20 Kendal Street London W2 2AW	Restaurant	Monday; 10:00 - 00:30 Tuesday; 10:00 - 00:30 Wednesday; 10:00 - 00:30 Thursday; 10:00 - 00:30 Friday; 10:00 - 00:30 Sunday; 12:00 - 00:00	Premises Licence - Variation - Minor
21/00458/LIPT	Stuzzico	24 Kendal Street London W2 2AW	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Transfer

06/11660/WCCMAP	Crispins	26 - 28 Kendal Street London W2 2AW	Shop	Sunday; 10:00 - 22:30 Monday to Saturday; 08:00 - 23:00	Master Licence - Premises Licence
23/09063/LIPT	Not Recorded	30 - 31 Kendal Street London W2 2AW	Cafe	Sunday; 08:00 - 19:00 Monday to Saturday; 08:00 - 21:00	Premises Licence - Transfer
06/05640/WCCMAP	Bombay Palace	50 Connaught Street London W2 2AA	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Master Licence - Premises Licence
22/05694/LIPN	So French	Basement And Ground Floor 21 Seymour Place London W1H 5BH	Cafe	Monday; 08:00 - 18:00 Tuesday; 08:00 - 18:00 Wednesday; 08:00 - 18:00 Thursday; 08:00 - 18:00 Friday; 08:00 - 18:00 Saturday; 08:00 - 18:00 Saturday; 09:00 - 17:00	Premises Licence - New
23/07659/LIPDPS	Chourangi	3 Old Quebec Street London W1H 7AF	Restaurant	Sunday; 09:00 - 23:30 Monday to Saturday; 08:00 - 01:00	Premises Licence - Change of DPS

23/08052/LIPDPS	Not Recorded	5 Old Quebec Street London W1H 7AF	Not Recorded	Sunday; 12:00 - 22:30 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00	Premises Licence - Change of DPS
23/05428/LIPT	Not Recorded	5 Old Quebec Street London W1H 7AF	Not Recorded	Sunday; 12:00 - 22:30 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00	Premises Licence - Transfer
23/04637/LIPT	The Gate : Seymour Place	Basement And Ground Floor 24 Seymour Place London W1H 7NL	Restaurant	Sunday; 09:00 - 22:30 Monday to Thursday; 08:00 - 23:30 Friday to Saturday; 08:00 - 00:00 Sundays before Bank Holidays; 09:00 - 00:00	Premises Licence - Transfer
22/11633/LIPDPS	The Portman	51 Upper Berkeley Street London W1H 7QW	Public house or pub restaurant	Saturday; 09:00 - 00:00 Sunday; 09:00 - 23:30 Monday to Friday; 07:30 - 00:00	Premises Licence - Change of DPS

23/04375/LIPVM	The Portman	51 Upper Berkeley Street London W1H 7QW	Public house or pub restaurant	Saturday; 09:00 - 00:00 Sunday; 09:00 - 23:30 Monday to Friday; 07:30 - 00:00	Premises Licence - Variation - Minor
20/08385/LIPT	Pizza Hut	523 Oxford Street London W1C 2QJ	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Transfer
11/08266/LIPDPS	The Sumner Hotel	54 Upper Berkeley Street London W1H 7QR	Hotel, 3 star or under	Monday to Sunday; 00:00 - 00:00	Premises Licence - Change of DPS
23/04688/LIPDPS	The Marble Arch By Montcalm London	31 Great Cumberland Place London W1H 7TA	Restaurant	Monday to Sunday; 00:00 - 00:00	Premises Licence - Change of DPS
23/04726/LIPV	Sportsman Casino Club	14 - 22 Old Quebec Street London W1H 7AF	Casino or gambling club	Monday; 00:00 - 00:00 Tuesday; 00:00 - 00:00 Wednesday; 00:00 - 00:00 Thursday; 00:00 - 00:00 Friday; 00:00 - 00:00 Saturday; 00:00 - 00:00 Sunday; 00:00 - 00:00 -	Premises Licence - Variation

22/11509/LIPN	Fifth & Sixth Floor	64 North Row London W1K 7DA	Office	Not Recorded; XXXX - XXXX	Premises Licence - New
20/11590/LIPDPS	Marriott Grosvenor House	Grosvenor House Hotel 90 Park Lane London W1K 7TN	Hotel, 4+ star or major chain	Monday to Sunday; 00:00 - 00:00	Premises Licence - Change of DPS
18/01186/LIPDPS	Ruya	30 Upper Grosvenor Street London W1K 7PH	Coaching Inn	Sunday; 07:00 - 00:30 Monday to Saturday; 07:00 - 01:30	Premises Licence - Change of DPS
21/03495/LIPDPS	Grosvenor House Apartments	Grosvenor House Park Lane London W1K 7TN	Hotel, 4+ star or major chain	Sunday; 12:00 - 03:00 Monday to Saturday; 10:00 - 03:00	Premises Licence - Change of DPS
18/10180/LIPDPS	Richard Corrigan Within The Grosvenor House Hotel	90 Park Lane London W1K 7TN	Restaurant	Sunday; 07:00 - 01:30 Monday to Saturday; 07:00 - 03:30	Premises Licence - Change of DPS
06/06185/WCCMAP	Le Gavroche	43 Upper Brook Street London W1K 7QR	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Master Licence - Premises Licence
22/05029/LIPCHT	Thistle Marble Arch	Hotel Bryanston Street London W1H 7EH	Hotel, 4+ star or major chain	Monday to Sunday; 00:00 - 00:00	Premises Licence - Change Trading Name

24/00445/LIPDPS	City Of Quebec	City Of Quebec 12 Old Quebec Street London W1H 7AF	Public house or pub restaurant	Sunday; 09:00 - 01:30 Monday to Wednesday; 09:00 - 02:30 Thursday to Saturday; 09:00 - 03:30	Premises Licence - Change of DPS
23/05327/LIPN	Not Recorded	Basement And Ground Floor 530 Oxford Street London W1C 1LP	Miscellaneous	Monday; 10:00 - 00:00 Tuesday; 10:00 - 00:00 Wednesday; 10:00 - 00:00 Thursday; 10:00 - 00:30 Friday; 10:00 - 00:30 Saturday; 10:00 - 00:30 Sunday; 12:00 - 23:00	Premises Licence - New

23/05261/LIPN	Caffe Concerto	536 - 540 Oxford Street London W1C 1LS	Not Recorded	Monday; 07:30 - 23:30 Tuesday; 07:30 - 23:30 Wednesday; 07:30 - 23:30 Thursday; 07:30 - 23:30 Friday; 07:30 - 00:00 Saturday; 07:30 - 00:00 Sunday; 07:30 - 22:30	Premises Licence - New
06/06295/WCCMAP	Marriott Grand Residence Club	47 Park Street London W1K 7EB	Hotel, 4+ star or major chain	Monday to Sunday; 00:00 - 00:00	Master Licence - Premises Licence
06/03936/WCCMAP	Cardinals Of Mayfair	Basement Rear And Ground Floor Rear 115 Park Street London W1K 7JG	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Master Licence - Premises Licence
22/00195/LIPDPS	The Zetter Townhouse	Ground Floor To Fourth Floor 28 - 30 Seymour Street London W1H 7JB	Not Recorded	Monday to Sunday; 00:00 - 00:00	Premises Licence - Change of DPS

20/09586/LIPT	Ask Pizza & Pasta	121 - 127 Park Street London W1K 7JA	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Transfer
06/09579/WCCMAP	The Leonard Hotel	11 - 17 Seymour Street London W1H 7JW	Hotel, 3 star or under	Sunday; 12:00 - 23:00 Monday to Saturday; 10:00 - 23:30	Master Licence - Premises Licence
16/14170/LIPVM	Zayna Restaurant	25 New Quebec Street London W1H 7SF	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Variation - Minor
09/00232/LIPN	Maxi Mini Restaurant	31 - 33 Sussex Place London W2 2TH	Restaurant	Monday to Sunday; 11:00 - 23:00	Premises Licence - New
20/00177/LIREVP	Montcalm Hotel	2 Wallenberg Place City Of Westminster London W1H 7TN	Not Recorded		Review of a Premises Licence
23/01447/LIPDPS	Montcalm Hotel And Grand Ballroom	2 Wallenberg Place City Of Westminster London W1H 7TN	Hotel, 4+ star or major chain	Monday to Sunday; 00:00 - 00:00	Premises Licence - Change of DPS

23/02942/LIPCH	Boxcar Bar And Kitchen	23 New Quebec Street London W1H 7SD	Restaurant	Sunday; 07:30 - 22:30 Monday to Saturday; 07:30 - 23:30	Premises Licence - Change Licensee Dets
23/03801/LIPDPS	Boxcar Bar And Kitchen	23 New Quebec Street London W1H 7SD	Restaurant	Sunday; 07:30 - 22:30 Monday to Saturday; 07:30 - 23:30	Premises Licence - Change of DPS
20/11489/LIPCH	The Victoria Public House	10A Strathearn Place London W2 2NH	Public house or pub restaurant	Sunday; 12:00 - 23:00 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00	Premises Licence - Change Licensee Dets
20/04232/LIPDPS	Philglas & Swiggot	Former First Floor To Third Floor 22 New Quebec Street London	Shop	Monday; 08:00 - 23:30 Tuesday; 08:00 - 23:30 Wednesday; 08:00 - 23:30 Thursday; 08:00 - 23:30 Friday; 08:00 - 23:30 Saturday; 08:00 - 23:30 Saturday; 08:00 - 23:30 Saturday; 08:00 - 23:30	Premises Licence - Change of DPS

21/12048/LIPV	Daisy Green	Basement And Ground Floor 20 Seymour Street London W1H 7HX	Cafe	Sunday; 09:00 - 23:00 Monday to Thursday; 09:00 - 23:30 Friday to Saturday; 09:00 - 00:00	Premises Licence - Variation
22/04772/LIPDPS	Ammos	28 Sussex Place London W2 2TH	Wine bar	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Change of DPS
17/06994/LIPN	La Petite Poissonnerie	Basement And Ground Floor 19 New Quebec Street London W1H 7RY	Not Recorded	Monday to Sunday; 09:30 - 23:00	Premises Licence - New
22/06801/LIPDPS	Shahjahan	26 Sussex Place London W2 2TH	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Change of DPS
06/10703/WCCMAP	Noorjahan2	26 Sussex Place London W2 2TH	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Master Licence - Premises Licence

16/08377/LIPD	Red Sun	Basement And Ground Floor 2A New Quebec Street London W1H 7RD	Restaurant	Sunday; 12:00 - 23:00 Monday to Saturday; 10:00 - 23:30	Premises Licence - Duplicate Licence
23/01622/LIPCH	Kol	9 Seymour Street London W1H 7JW	Restaurant	Sunday; 07:30 - 00:00 Monday to Saturday; 07:30 - 01:00	Premises Licence - Change Licensee Dets
17/06650/LIPST	A3 Unit	9 Seymour Street London W1H 7JW	Restaurant	Sunday; 07:30 - 22:30 Monday to Thursday; 07:30 - 23:30 Friday to Saturday; 07:30 - 00:00 Sundays before Bank Holidays; 07:30 - 00:00	Provisional Statement (LA 2003)

23/02769/LIPVM	The Grazing Goat	6 New Quebec Street London W1H 7RQ	Pub or pub restaurant with lodge	Monday; 07:30 - 23:30 Tuesday; 07:30 - 23:30 Wednesday; 07:30 - 23:30 Thursday; 07:30 - 23:30 Friday; 07:30 - 23:30 Saturday; 07:30 - 23:30 Saturday; 07:30 - 23:30 Sunday; 07:30 - 23:00	Premises Licence - Variation - Minor
21/05344/LIPD	Morgan Stanley	9 Upper Grosvenor Street London W1K 2LZ	Restaurant	Monday to Sunday; 07:00 - 21:00	Premises Licence - Duplicate Licence
23/03502/LIPCH	Park Lane Service Station	83 Park Lane London W1K 7HB	Petrol filling station	Monday to Sunday; 00:00 - 00:00	Premises Licence - Change Licensee Dets
22/09168/LIPT	Double Tree By Hilton London Marble Arch	4 Bryanston Street London W1H 7BY	Restaurant	Sunday; 12:00 - 23:00 Monday to Saturday; 10:00 - 23:30 Monday to Sunday; 00:00 - 00:00	Premises Licence - Transfer
17/02512/LIPT	Kensington Gardens	Kensington Gardens Serpentine Road London W2 2UH	Park / Open Space	Monday to Sunday; 06:00 - 21:30	Premises Licence - Transfer

19/16758/LIPDPS	Italian Garden Cafe	Kensington Gardens Serpentine Road London W2 2UH	Not Recorded	Monday; 06:30 - 20:00 Tuesday; 06:30 - 20:00 Wednesday; 06:30 - 20:00 Thursday; 06:30 - 20:00 Friday; 06:30 - 20:00 Saturday; 06:30 - 20:00 Saturday; 06:30 - 20:00 Sunday; 06:30 - 20:00	Premises Licence - Change of DPS
21/08543/LIPN	Roketsu	12 New Quebec Street London W1H 7RP	Restaurant	Sunday; 09:00 - 23:00 Monday to Saturday; 09:00 - 00:00	Premises Licence - New
18/05043/LIPN	Picpoul	12 New Quebec Street London W1H 7RP	Restaurant	Saturday; 08:00 - 00:00 Sunday; 08:00 - 22:30 Monday to Friday; 07:00 - 00:00	Premises Licence - New

14/09172/LIPVM	Locanda Locatelli Restaurant	8 Seymour Street London W1H 7JZ	Restaurant	Sunday; 12:00 - 00:30 Monday to Saturday; 09:00 - 03:30 Sundays before Bank Holidays; 12:00 - 03:30 New Year's Eve; 09:00 - 09:00	Premises Licence - Variation - Minor
22/04753/LIPDPS	Three Tuns Public House	1 Portman Mews South London W1H 6HP	Public house or pub restaurant	Sunday; 07:00 - 00:00 Monday to Saturday; 07:00 - 00:30	Premises Licence - Change of DPS
22/11106/LIPDPS	Hyatt Regency The Churchill Hotel	Ground Floor To Seventh Floor 30 Portman Square London W1H 7BH	Hotel, 4+ star or major chain	Monday; 09:00 - 03:30 Tuesday; 09:00 - 03:30 Wednesday; 09:00 - 03:30 Thursday; 09:00 - 03:30 Friday; 09:00 - 03:30 Saturday; 09:00 - 03:30 Saturday; 09:00 - 03:30 Sunday; 12:00 - 00:30	Premises Licence - Change of DPS

20/10823/LIPDPS	Roti Chai	3 Portman Mews South London W1H 6AU	Restaurant	Sunday; 09:00 - 22:30 Monday to Thursday; 09:00 - 00:00 Friday to Saturday; 09:00 - 00:30	Premises Licence - Change of DPS
24/02022/LIPCH	Radisson Blue Sussex Hotel	11 - 25 Granville Place London W1H 6PA	Hotel, 4+ star or major chain	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Change Licensee Dets
22/06767/LIPN	Park Street Hotel	14 Park Street London W1K 2HY	Hotel, 3 star or under	Sunday; 09:00 - 22:30 Monday to Thursday; 09:00 - 23:30 Friday to Saturday; 09:00 - 00:00	Premises Licence - New
23/05919/LIPDPS	34	34 Grosvenor Square London W1K 2HD	Restaurant	Sunday; 08:00 - 23:30 Monday to Saturday; 08:00 - 01:00 Sundays before Bank Holidays; 08:00 - 01:00	Premises Licence - Change of DPS

23/03998/LIPN	Not Recorded	49 South Audley Street London W1K 2QD	Restaurant	Monday; 09:00 - 00:00 Tuesday; 09:00 - 00:00 Wednesday; 09:00 - 00:00 Thursday; 09:00 - 00:30 Saturday; 09:00 - 00:30 Saturday; 09:00 - 00:30 Sunday; 07:00 - 22:30	Premises Licence - New
06/10712/WCCMAP	Pere Michel	First And Second Floor 11 Bathurst Street London W2 2SD	Restaurant	Sunday; 12:00 - 01:00 Monday to Saturday; 10:00 - 01:30	Master Licence - Premises Licence
12/01672/LIPT	Spice Of India	12A Bathurst Street London W2 2SD	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Transfer
22/07749/LIPDPS	Socca	Ground Floor West 41 South Audley Street London W1K 2PS	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Change of DPS

21/01017/LIPN	Bathurst Deli	Basement And Ground Floor 3 Bathurst Street London W2 2SD	Cafe	Sunday; 08:00 - 23:00 Monday to Thursday; 07:00 - 23:30 Friday to Saturday; 07:00 - 00:00	Premises Licence - New
22/02716/LIPDPS	Angelus	4 Bathurst Street London W2 2SD	Cafe	Sunday; 12:00 - 22:30 Monday to Thursday; 10:00 - 23:30 Friday to Saturday; 10:00 - 00:00 Sundays before Bank Holidays; 12:00 - 00:00	Premises Licence - Change of DPS
17/06997/LIPDPS	The Crystal Suite (Dorchester Hotel)	Ground Floor And Mezzanine Dorchester Hotel 53 Park Lane London W1K 1QA	Hotel, 4+ star or major chain	Sunday; 12:00 - 03:30 Monday to Saturday; 10:00 - 03:30	Premises Licence - Change of DPS
23/04454/LIPDPS	China Tang (Dorchester Hotel)	Basement Dorchester Hotel 53 Park Lane London W1K 1QA	Hotel, 4+ star or major chain	Sunday; 12:00 - 01:00 Monday to Saturday; 10:00 - 03:00	Premises Licence - Change of DPS

22/06654/LIPV	Dorchester Hotel	Basement To Ninth Floor Dorchester Hotel 53 Park Lane London W1K 1QA	Hotel, 4+ star or major chain	Monday to Sunday; 00:00 - 00:00	Premises Licence - Variation
17/06999/LIPDPS	Parcafe The Dorchester	Dorchester Hotel 53 Park Lane London W1K 1QA	Cafe	Monday to Sunday; 06:30 - 21:30	Premises Licence - Change of DPS
23/05846/LIPN	Not Recorded	64 - 64A South Audley Street London W1K 2QT	Not Recorded	Sunday; 07:00 - 22:30 Monday to Thursday; 07:00 - 00:00 Friday to Saturday; 07:00 - 00:30	Premises Licence - New
22/05213/LIPV	The Lancaster London	Royal Lancaster Hotel Lancaster Terrace London W2 2TY	Hotel, 4+ star or major chain	Monday; 00:00 - 00:00 Tuesday; 00:00 - 00:00 Wednesday; 00:00 - 00:00 Thursday; 00:00 - 00:00 Friday; 00:00 - 00:00 Saturday; 00:00 - 00:00 Sunday; 00:00 - 00:00 -	Premises Licence - Variation

22/05677/LIPN	The Audley	41 - 43 Mount Street London W1K 2RX	Public house or pub restaurant	Sunday; 08:00 - 23:00 Monday to Saturday; 07:00 - 00:30	Premises Licence - New
19/06140/LIPT	The Audley Public House	41 - 43 Mount Street London W1K 2RX	Public house or pub restaurant	Sunday; 09:00 - 00:00 Monday to Saturday; 08:00 - 00:30	Premises Licence - Transfer
21/05292/LIPDPS	Kai Mayfair	Basement 65 South Audley Street London W1K 2QU	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Change of DPS
23/03625/LIPRW	George	87 - 88 Mount Street London W1K 2SR	Restaurant	Sunday; 08:00 - 01:00 Monday to Saturday; 08:00 - 01:30	Premises Licence - Removal of Works
20/11219/LIPDPS	Harry's Bar	26 South Audley Street London W1K 2PD	Night clubs and discos	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30	Premises Licence - Change of DPS